



FIRE DEPARTMENT

City of New York

Statistics



Bill de Blasio
Mayor

Citywide Performance Indicators

Salvatore J. Cassano
Commissioner

02/01/14 - 02/28/14

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,047	2,562	16,912	15,167	1,268	
Avg Resp Time mm:ss	04:15	04:31	05:30	04:36	04:51	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	216	11	4	1	0	232

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

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Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	603	956	4,801	4,334	340	
Avg Resp Time mm:ss	03:46	04:04	04:56	04:12	04:18	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	74	5	2	0	0	81

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Bronx Performance Indicators

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02/01/14 - 02/28/14

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	486	285	3,325	2,963	220	
Avg Resp Time mm:ss	04:30	04:51	05:54	04:51	05:06	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	42	2	1	1	0	46

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Manhattan Performance Indicators

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02/01/14 - 02/28/14

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	486	698	4,628	4,034	309	
Avg Resp Time mm:ss	04:19	04:44	05:37	04:44	05:08	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	40	0	0	0	0	40

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Queens Performance Indicators

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Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	383	580	3,161	3,072	325	
Avg Resp Time mm:ss	04:33	04:48	05:45	04:45	05:00	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	46	3	0	0	0	49

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Staten Island Performance Indicators

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02/01/14 - 02/28/14

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	89	43	997	764	74	
Avg Resp Time mm:ss	04:42	05:38	05:29	04:41	04:53	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	14	1	1	0	0	16

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Performance Indicators

02/01/14 - 02/28/14

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	322.5	
Number of Incidents	1,903	33,295	98,225		BLS	571.0	
Avg Resp Time MM:SS	05:39	07:08	09:53				
Ambulance Runs	3,894	41,236	110,154		TOTAL	893.5	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	19,069	12,323	16,693	21,727	17,589	8,641	280
Ambulance Runs	22,748	14,594	17,905	23,090	18,512	8,981	430

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

02/01/14 - 02/28/14

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	89.6	
Number of Incidents	543	9,479	28,338		BLS	166.4	
Avg Resp Time MM:SS	05:38	06:55	09:23				
Ambulance Runs	1,106	11,744	31,871		TOTAL	256.0	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	5,456	3,480	4,685	6,240	5,441	2,409	84
Ambulance Runs	6,562	4,076	5,038	6,668	5,742	2,586	93

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Bronx Performance Indicators

02/01/14 - 02/28/14

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	71.6	
Number of Incidents	389	7,981	23,227		BLS	119.5	
Avg Resp Time MM:SS	05:49	07:43	12:46				
Ambulance Runs	792	9,717	25,878		TOTAL	191.0	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	4,685	2,907	3,525	5,284	4,204	2,186	47
Ambulance Runs	5,491	3,434	3,873	5,670	4,443	2,114	61

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Manhattan Performance Indicators

02/01/14 - 02/28/14

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	73.5	
Number of Incidents	395	7,831	23,660		BLS	122.6	
Avg Resp Time MM:SS	04:48	06:29	08:39				
Ambulance Runs	807	9,398	26,086		TOTAL	196.1	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	4,505	2,931	4,254	5,145	4,241	2,116	73
Ambulance Runs	5,212	3,379	4,477	5,425	4,438	2,243	105

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02/01/14 - 02/28/14

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	67.6	
Number of Incidents	480	6,497	18,899		BLS	129.6	
Avg Resp Time MM:SS	06:05	07:32	09:02				
Ambulance Runs	989	8,409	21,617		TOTAL	197.1	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	3,567	2,450	3,528	4,210	3,018	1,582	64
Ambulance Runs	4,410	3,010	3,768	4,434	3,173	1,675	158

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02/01/14 - 02/28/14

Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	19.0	
Number of Incidents	96	1,507	4,101		BLS	31.3	
Avg Resp Time MM:SS	06:20	07:08	08:09				
Ambulance Runs	200	1,968	4,702		TOTAL	50.3	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	856	555	701	848	685	348	12
Ambulance Runs	1,073	695	749	893	716	363	13

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