



## Our Vision

The ACS Workforce Institute will offer frontline staff across the child and family services sector in New York City the learning, coaching, and support necessary to:

- Perform their roles to the highest standards,
- Provide high quality services to the children and families in our care, *and*
- Manage stress and other challenges related to vicarious trauma.

Through collaborations, the ACS Workforce Institute will draw upon the expertise of universities and other partners to strengthen frontline supervision and coaching practices and implement effective learning strategies, methods, and technologies.

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The ACS Workforce Institute — a state-of-the-art professional development institute — will provide skills and support to child welfare staff as they support and strengthen New York City's families.

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## About the ACS Workforce Institute

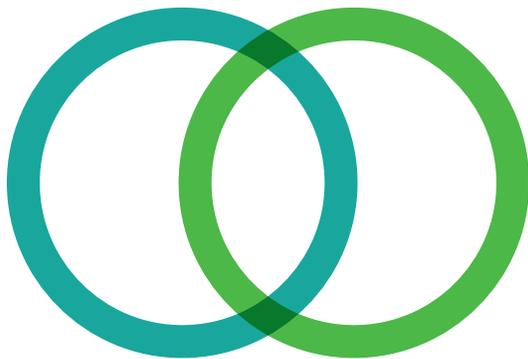
Through partnership with the City University of New York (CUNY) School of Professional Studies (SPS), the ACS Workforce Institute will offer professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff. Programs will incorporate cutting-edge learning methods supported by evidence-based models, and will use simulation to strengthen core competencies for staff.

## Our Impact

The ACS Workforce Institute will facilitate continuous professional growth and development of staff to support child and family well-being, safety, and permanence.

### Benefits to Frontline Staff

- Skill-based coaching as part of supervision.
- A supportive culture that addresses vicarious trauma.
- Varied and diverse professional learning experiences.
- Cutting-edge simulation that supports the transfer of learning into everyday practice.
- Scholarship opportunities for ACS staff pursuing advanced education.
- Opportunities to obtain Continuing Education Units (CEUs).
- Increased job satisfaction and employee retention.



## The Collaborative Roles of JSA and the ACS Workforce Institute

The ACS Workforce Institute will advance the professional capabilities and decision-making skills of frontline staff in child protection, juvenile justice, foster care, and preventive family support services through enhanced learning programs and professional development opportunities.

**James Satterwhite Academy (JSA)**, a college within the institute, will continue to provide essential foundational learning, development and support.



## ACS Workforce Institute

**Gladys Carrión**  
*Commissioner*

**Andrew White**  
*Deputy Commissioner*  
Division of Policy, Planning  
& Measurement

**David Nish**  
*Associate Commissioner*  
Training & Workforce Innovation

**Kenya Fairley**  
*Executive Director*  
ACS Workforce Institute

**Cynthia Wells**  
*Executive Director*  
ACS James Satterwhite Academy

### CUNY School of Professional Studies

**Jill Hyland**  
*Acting Executive Director*  
Professional Education  
and Workplace Learning

**Patrick Dail**  
*Director*  
Workplace Learning