

## Collaborative Quality Improvement Conference Overview

### *“Building a Collaborative Vision in 3D: Data; Discussion; and Determination”*

*The Nicholas Scoppetta Children’s Center \* 492 First Avenue  
January 27, 2016 \* 9am to 4:30 pm*

**PURPOSE OF CONFERENCE:** The first annual Collaborative Quality Improvement (CoQI) Conference brings together provider and ACS leaders to:

1. Share system-wide data about child outcomes and provider and ACS performance
2. Provide learning opportunities to address challenges reflected in the data

TIME	AGENDA	TOPIC	PRESENTER
9:00 AM	Registration		
9:30 AM	Morning presentation	Welcome	Assistant Commissioner, Camelia Anders
		Opening Remarks	ACS Commissioner, Gladys Carrion
		ACS Vision: Influencing Outcomes	Deputy Commissioner, Andrew White
		System-wide Trends: Connecting Data to Provider Improvement Efforts	Associate Commissioner, Brian Clapier and Associate Commissioner, Kerri Smith
		Child Welfare Program’s Focus on System Improvements	Executive Deputy Commissioner, Dr. Jacqueline McKnight Deputy Commissioner, Dr. Jackie Martin Deputy Commissioner, Julie Farber Deputy Commissioner William Fletcher
		Wrap up and transition	Assistant Commissioner, Camelia Anders
11:30 AM	Workshop Session 1	Bringing Data to Practice	
		Supervisory Practice - Coaching for Results	
		Improving Case Handoffs – PPRS and DCP	
		Engaging Families	
1:00 PM	Lunch		
2:30 PM	Workshop Session 2	Bringing Data to Practice	
		Supervisory Practice - Coaching for Results	
		Improving Case Handoff – FC and DCP	
		Engaging Families	
4:00 PM	Afternoon Wrap-Up	Next Steps and Closing Remarks	Associate Commissioner, Andrew White

## Workshops

*Repeated for Workshop Session 1 and 2, except as otherwise specified.*

1. **Bringing Data to Practice** – Identifying the relationships between data elements, system trends, and practice with children and families. This session will support agency leadership who desire to make better use of data for the purpose of inspiring shared vision, development of strategies and with day-to-day management of agency practice.

**Target Audience:** Agency, Program, and ACS Leaders

**Presenter:** Associate Commissioner Brian Clapier

2. **Supervisory Practice - Coaching for Results**- Understanding coaching as an important part of supporting staff to transfer learning to practice. This will include an overview of the upcoming Building Coaching Competency learning program that will be offered to supervisors by the new ACS Workforce Institute.

**Target Audience:** Agency, Program, and ACS Leaders

**Presenter:** Associate Commissioner David Nish

3. **Engaging Families** – Exploring the importance of engagement and Motivational Interviewing as an integral part of providing support to the children and families we serve. This will include an overview of our upcoming Engagement and Motivational Interviewing learning program that will be offered to frontline staff by the new ACS Workforce Institute.

**Target Audience:** Agency, Program, and ACS Leaders

**Presenter:** Associate Commissioner David Nish

4. **Improving Case Handoff from DCP to Providers** (Session 1: PREVENTIVE; Session 2: FOSTER CARE) – Conversation between Provider leadership and ACS leadership (DCP, DPS, FPS, FCLS) for the purpose of discussing challenges in the existing case handoff process and identifying specific priority areas for improvement to strengthen family transitions.

**Target Audience:** Agency, Program and ACS Leaders

**Presenter:** Heather Henderson (CoQI Consultant)