

Chairman Brandon Ganaishlal - District Manager William Rivera

Social Services Committee Meeting Summary January 3, 2023

Board Members Present: Daniel Porro, Alizia McMyers, Linda Soto, Miriam Sanchez, MD Allauddin, Chandra Moore

I. Committee Description: The social service & housing committee represents the community's interests with regards to social services including senior services, disability, veterans and housing concerns and acts as a liaison between community members and the NYC Human Resources Administration, Department of Homeless Services, Department of Aging, New York City Housing Authority, and the Department of Health and Mental Hygiene. The Disability Sub-Committee is under this committee.

II. Speakers

A. Samantha Weckesser) and Dr. Diana Romero, Health Equity and Access to Care (HEAC) project- Dr. Romero gave a presentation on HEAC focus group project. The NYC Department of Health conducted an analysis last year that revealed significant differences in New Yorker's use of hospital services. When examining discharge date from private and public/safety-net. People of color and those with no or public health insurance were more likely to use public/safety-net hospitals. People who identified as white and/or with private health insurance were more likely to use private hospitals. The project details are focus group studies across NYC to hear about people's healthcare experiences and recommendations for improvement, with multiple phases from June 2022 through June 2024. There will be employment from a wide range of modalities.

B. Committee Discussion

- BM Chandra Moore asked about the veterans committee being under the Social Services Committee. BM Daniel Porro stated that DM Rivera was working on something regarding this and to follow-up.
- BM Daniel Porro wants CB9 to reach out to Congressmembers AOC office, Social Security Administration, and NYCHA regarding their customer service division. He stated that there is terrible service, and he wants to invite housing to do a presentation. Mr. Porro requested to copy the Bp's office in these emails.
- BM Porro requested to do an event to hear ideas and give information to residents. He stated that people will benefit from getting information.
- BM Daniel Porro stated that he hasn't been able to get in contact/ an appointment with CM Farias, he wants to write a letter about not receiving responses from Elected Officials Offices and requested to copy the BP's office. He also stated he would like to have the CM at a

- meeting. BM Linda Soto stated that Mr. Porro targeted good questions/concerns and agreed that it is hard to get through to an Elected Officials office. Ms. Soto stated that she also wants to get together with Elected Officials to speak to them about these concerns.
- BM Porro stated that at Seniors Connected some seniors told him that they aren't receiving emails from CB9. ADM Shirley responded when this was brought up at the Seniors Connected meeting in December and stated that it is possible that interns misspelled the emails handwritten on attendance sheets and addressed the 3 individuals to confirm their emails.
- BM Porro mentioned putting information on News 12 and mailing information out. BM Chandra Moore advised Mr. Porro that News 12 can post events, but they need to be submitted 2 to 3 weeks in advance, this process would be difficult as the weekly bulletin is distributed on a weekly basis, every Friday. Ms. Moore also stated that is would cost a lot to mail out information frequently as CB9 doesn't have the budget for this.
- BM Porro requested computer training; BM Moore stated that she knows a veteran's group who can do a virtual training. Ms. Moore stated she will reach out to them and see if they can do a training in February.

Meeting Adjourned: 7:58pm