

UPCOMING CHANGE

Requesting Payment Refunds

Beginning July 1, 2013, requests for refunds can be emailed or mailed to the Department borough office or unit where the initial payment was made.

Addresses to Submit Refund Request Applications

Manhattan Borough Office - Refund Unit
280 Broadway, 3rd Floor, New York, NY 10007
ManhnRefunds@buildings.nyc.gov

Bronx Borough Office - Refund Unit
1932 Arthur Ave, 5th Floor, Bronx, NY 10457
BxRefunds@buildings.nyc.gov

Brooklyn Borough Office - Refund Unit
210 Joralemon Street, 8th Floor
Brooklyn, NY 11201
BklynRefunds@buildings.nyc.gov

Queens Borough Office - Refund Unit
120-55 Queens Blvd., Kew Gardens,
Ground Floor NY 11424
QnsRefunds@buildings.nyc.gov

Staten Island Borough Office - Refund Unit
10 Richmond Terrace, Borough Hall, 2nd
Floor Staten Island, NY 10301
SIRefunds@buildings.nyc.gov

Limited Alteration Applications – Refund Unit
280 Broadway, 5th Floor, New York, NY 10007
LAARefunds@buildings.nyc.gov

Development Hub
NYCDevelopmenthub@buildings.nyc.gov

Hub Self Service
HubSelfService@buildings.nyc.gov

Applying for a Refund Request

[Refund request applications](#) must be submitted with all required supporting documentation, including legible copies of the front and back of cancelled checks and money orders. Read the [Refund Request Application Instructions](#) for more information.

Determinations of a refund request application will be made in 15 business days.