

**City of New York
CONSUMER AFFAIRS
Job Vacancy Notice**

Civil Service Title: COMMUNITY ASSOCIATE	Level: 00
Title Code No: 56057	Salary: \$34,644.00/ \$39,841.00* - \$50,000.00 <i>*minimum with two years of continuous city service</i>
Office Title: Community Outreach Associate	Work Location: 42 Broadway, New York, NY
Division/Work Unit: Commuter Benefits	Number of Positions: 1
Job ID: 253107	Hours/Shift: 9:00 AM – 5:00 PM

Job Description

The Department of Consumer Affairs (DCA) empowers consumers and businesses to ensure a fair and vibrant marketplace. DCA licenses and regulates over 80,000 businesses in 55 different industries, and enforces the Consumer Protection Law and other related business laws in New York City. The agency educates the public and businesses through outreach and partnerships with stakeholders throughout the City. DCA performs onsite inspections of businesses to ensure compliance with license regulations, weights and measures regulations, and the New York City Consumer Protection Law.

Through its Office of Financial Empowerment, DCA assists low-income and immigrant New Yorkers to build assets and make the most of their financial resources by providing free financial counseling at Financial Empowerment Centers across the City, access to mainstream banking, and encouraging Earned Income Tax Credit utilization.

Effective April 1, 2014, under New York City's Earned Sick Time Act, most employers in New York City will be required to give their employees sick leave. DCA is charged with enforcement of this law. DCA is also responsible for enforcement of New York City's Transit Benefits law. Pursuant to that law, effective January 1, 2016, certain employers will be required to offer their full-time employees the opportunity to use pre-tax earnings to purchase qualified transportation fringe benefits.

Through the new Office of Labor Policy and Standards, DCA will serve as the City's focal point for labor issues and workers in New York City, giving a dedicated voice in City government to the issues facing New York workers. The Office will be at the forefront of research and analysis around evolving and new issues impacting workers in today's economy. The Office also will be a leader in recommending new policies and programs that put New York City workers first and ensure rules, regulations, and laws designed to improve working conditions are enforced properly, and that workers and businesses know and understand those laws.

DCA is seeking a highly motivated individual to serve as a Community Outreach Associate for the Commuter Benefits and Paid Sick Leave Division, focusing on participating in outreach and public events to inform both businesses and workers about the law.

The Community Outreach Associate's tasks will include but not be limited to:

- Participating in public outreach events designed to provide commuter benefits and paid sick leave informational materials to community groups;
- Interacting and building relationships with community group leaders at Commuter Benefits and Paid Sick Leave outreach events, including business walks, community board meetings, precinct meetings, and other public events;
- Working with the division's outreach coordinators to train the staff about the Commuter Benefits and Paid Sick Leave Laws;
- Assisting the agency, including the Commuter Benefits and Paid Sick Leave Division and the External Affairs Division, by acting as the liaison between the division and members of the public, including elected officials;
- Helping present at the open houses that the division conducts to allow businesses and workers learn more about the Commuter Benefits and Paid Sick Leave Laws;
- Supporting the intake staff by addressing public requests for information, reports of noncompliance, or requests for outreach and education
- Using the division's databases and spreadsheets to track outreach events, including the dates, times, and locations of events as well as the number of informational materials distributed; and

- Providing support for special projects and initiatives when necessary.

Qualification Requirements

1. High school graduation or equivalent and three years of experience in community work or community centered activities in an area related to duties described above; or
2. Education and/or experience which is equivalent to "1" above.

PLEASE NOTE: New York City residency is required within 90 days of appointment. However, City employees in certain titles who have worked for the City for 2 continuous years may also be eligible to reside in Nassau, Suffolk, Putnam, Westchester, Rockland, or Orange County.

Preferred Skills

- Experience in conducting public outreach, preferably on government or public service issues;
- Strong verbal and written communication skills;
- Ability to read and understand laws and rules and be able to explain them in a direct and straight-forward way;
- Flexible hours;
- Multilingual a plus.

To Apply

For Non-City/External Candidates: Visit the [External Applicant NYC Careers site](#). Click on “Non-Employee Login” and search by Job ID number.

For Current City Employees: Visit [Employee Self Service \(ESS\)](#) to view and click on Recruiting Activities, Careers, and search by Job ID number.

A RESUME AND COVER LETTER ARE REQUIRED.

PLEASE INDICATE IN YOUR COVER LETTER HOW YOU HEARD ABOUT THIS POSITION.

INCOMPLETE APPLICATIONS WILL NOT BE CONSIDERED.

NO PHONE CALLS, FAXES, E-MAILS OR PERSONAL INQUIRIES PERMITTED.

NOTE: ONLY THOSE CANDIDATES UNDER CONSIDERATION WILL BE CONTACTED.

Post Date: 08/16/2016

Post Until: Filled

DCA and The City of New York is an Equal Opportunity Employer