

**City of New York
CONSUMER AFFAIRS
Job Vacancy Notice**

Civil Service Title: COMPUTER SYSTEMS MANAGER	Level: M1
Title Code No: 10050	Salary: Commensurate with Experience
Office Title: Sr. .NET/CRM Application Developer	Work location: 42 Broadway, New York, NY
Division/Work Unit: Information Technology	Number of Positions: 1
Job ID: 269192	Hours/Shift: 35 hours (minimum)

Job Description

The NYC Department of Consumer Affairs (DCA) protects and enhances the daily economic lives of New Yorkers to create thriving communities. DCA licenses more than 81,000 businesses in more than 50 industries and enforces key consumer protection, licensing, and workplace laws that apply to countless more. By supporting businesses through equitable enforcement and access to resources and, by helping to resolve complaints, DCA protects the marketplace from predatory practices and strives to create a culture of compliance. Through its community outreach and the work of its offices of Financial Empowerment and Labor Policy & Standards, DCA empowers consumers and working families by providing the tools and resources they need to be educated consumers and to achieve financial health and work-life balance. DCA also conducts research and advocates for public policy that furthers its work to support New York City's communities. For more information about DCA and its work, call 311 or visit DCA at nyc.gov/dca or on its social media sites, [Twitter](#), [Facebook](#), [Instagram](#) and [YouTube](#).

DCA is seeking a highly skilled senior .NET/CRM Solution developer with a strong background in building scalable, predictable, high-quality and high-performance web applications on the Microsoft technology stack. As a senior developer, the selected candidate will be responsible for all phases of the software development lifecycle (mainly in .NET and in Microsoft Dynamics CRM/XRM) including: design and planning, development and application reporting. Design entities, relationships, forms, workflows, views and reports in MS dynamics.

Preferred skills include:

- Work with project managers, business analysts, development teams as well as business community to contribute into process of gathering and reviewing of the business requirements.

Minimum Qualification Requirements

1. A master's degree in computer science from an accredited college and three years of progressively more responsible, full-time, satisfactory experience using information technology in computer applications programming, systems programming, computer systems development, data telecommunications, database administration, planning of data/information processing, user services, or area networks at least 18 months of this experience must have been in an administrative, managerial or executive capacity in the areas of computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, or planning of data processing or in the supervision of staff performing these duties; or
2. A baccalaureate degree from an accredited college and four years of experience as described in "1" above; or
3. A four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and six years of experience as described in "1" above; or
4. A satisfactory combination of education and experience equivalent to "1", "2" or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and must possess at least three years of experience as described in "1" above, including the 18 months of administrative, managerial, executive or supervisory experience as described in "1" above.

Qualification Requirements (continued)

NOTE: The following types of experience are not acceptable: superficial use of preprogrammed software without complex programming, design, implementation or management of the product; use of word processing packages; use of a hand held calculator; primarily the entering or updating of data in a system; the operation of data processing hardware or consoles.

PLEASE NOTE: New York City Residency is not required for this position.

Preferred Skills

Minimum 7 + years of experience in Microsoft development technical experience in .NET (C# and/or VB.NET, XML, web services, etc.) for large-scale enterprise systems
Developing Microsoft CRM strategies, best practices and approaches
Extensive MS Dynamics CRM experience, particularly in 2011, 2013 and 2015 versions, that has included the following:
Design, development, implementation and management of MS Dynamics
Creating and implementing custom workflows, entities, objects, attributes, etc., within Microsoft CRM
2+ year mobile applications development via Dynamics CRM 2013/2015
Experience with Java Scripts to customize UI/combo of Java Script and C sharp
Experience creating Web Services, WCF Services
Working with API in .Net Framework
Develop plug-ins for Dynamics CRM applications
Extensive Database experience including Microsoft SQL Server or ORACLE
Good knowledge and execution of IT Standards, Policies and Procedures
Good knowledge of and execution of SDLC
Good knowledge of Information Security Awareness
Ability to support enterprise wide systems and applications
Ability to implement and troubleshoot programming changes and modifications
Strong analytical skills, the ability to define problems effectively and clearly
Proficient using version control tools such as Microsoft Visual Source Safe, TFS etc.
12 to 18 months of administrative, managerial, executive or supervisory experience.

To Apply

For Non-City/External Candidates: Visit the [External Applicant NYC Careers site](#) and search by Job ID number.

For Current City Employees: Visit [Employee Self Service \(ESS\)](#) to view and click on Recruiting Activities, Careers, and search by Job ID number.

A RESUME AND COVER LETTER ARE REQUIRED.

PLEASE INDICATE IN YOUR COVER LETTER HOW YOU HEARD ABOUT THIS POSITION.

INCOMPLETE APPLICATIONS WILL NOT BE CONSIDERED.

NO PHONE CALLS, FAXES, E-MAILS OR PERSONAL INQUIRIES PERMITTED.

NOTE: ONLY THOSE CANDIDATES UNDER CONSIDERATION WILL BE CONTACTED.

Post Date: 10/25/2016

Post Until: Filled

DCA and the City of New York is an Equal Opportunity Employer.