

**NYC**  
Department of  
Consumer Affairs

Jonathan Mintz  
Commissioner

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September 8, 2008

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Re: Electronic Service & Home Appliance Dealer License

Ms. ██████████

You have inquired whether a Department of Consumer Affairs (“DCA” or “the Department”) electronics service & home appliance service dealer (“ESAHD”) license is required to install and service stereo equipment in residential homes in New York City. The answer to your question is that an ESAHD license is required.

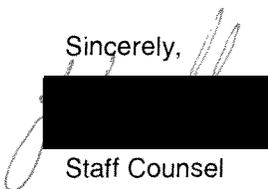
The New York City Administrative Code (“Code”) §20-412 provides that “[n]o person shall represent or hold himself or herself out to be, or engage in business as, a service dealer, unless duly licensed. . .” The Code defines a “service dealer” as a person who, within the city of New York, among other things, accepts requests for repair service. See §20-411(3)(d). The Code defines repair service as “the installation, maintenance, repair. . .for compensation. . .of electronic or home appliances.” See §20-411(4). The Code defines an electronic or home appliance as “any electronic device, or any appliance, that is commonly used in a household. . .” See §20-411(5).

In your communications to the Department, you stated that the devices that the business installs includes audio/video systems, home theaters, computer systems, telephone and security systems, automatic lighting, and video monitors. The business also offers post-installation service on the products it installs.

Since the business accepts requests for repair service, which by definition includes the installation and servicing of electronic and home appliance products, the business is a service dealer and a DCA license is required.

I have enclosed an ESAHD application. Please feel free to contact me with any questions. Thank you.

Sincerely,

  
██████████  
Staff Counsel