



Jonathan Mintz
Commissioner



42 Broadway
8th Floor
New York, NY 10004



nyc.gov/consumers

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Re: Laundry License Required For Locations Where Items Are Stored or Held

Dear Business Owner:

It is our understanding that you operate an online business in which you pick up, wash and fold and dry clean laundry that consumers leave in lockers you own or lease throughout New York City. We provide this letter to confirm the licensing requirements applicable to your business.

New York City Administrative Code ("NYC Code") § 20-292 requires businesses that "establish, maintain, or operate a laundry," to be licensed by the Department. Section 20-291 defines "laundry" as:

- (1) Any place, which is used for the purpose of washing, drying, starching or ironing, for the general public, wearing apparel, household linens, or other washable fabrics, or a place used or maintained **for the storage, collection or delivery of such articles for such service**, or
- (2) Any place maintained by a person dealing in a laundry service either as an independent contractor or jobber....
- (3) Any place, whether self-service or otherwise maintained for the general public for the purpose of washing clothing apparel, or other fabrics, whether by automatic or coin operated laundry machinery.
(emphasis added).

Thus, a business must have a laundry license for each location where laundry service is performed, as well as each location where a consumer's items are stored for pick-up or delivery for such service. See NYC Code § 20-291(1). A business must have a laundry jobber license if it provides laundry service as: (1) an independent contractor or jobber, (2) a private laundry, or (3) a dry cleaner that accepts laundry for washing or ironing off-premises. See NYC Code § 20-291(2).

Businesses that have a laundry license do not also need a laundry jobber license. However, a licensed laundry may not "transact any business for laundry service with any unlicensed independent contractor or jobber (agent)." See 6 RCNY § 2-131(e).

Please call us if you have any questions about the licensing requirements for your business.



