

January 1, 2016 – March 11, 2016	
Number of Complaints Received	72
Number of Open Complaints	144
Number of On-Site Investigations	0
Number of Notices of Violation	0
Number of Hearings Held	-
Number of Complaints Closed	59
Number of Complaints Resolved Through Settlement	42
Number of Complaints Not Substantiated	6
Number of Complaints Administratively Closed	11
Average Time to Resolve Complaints (days)	141
Average Time to Resolve Complaints through Expedited Settlement Process (days)	33
Amount of Fines Assessed	\$105,281.92
Amount of Restitution to Employees	\$198,825.90
Number of Employees Receiving Restitution	475

