

	January 1, 2017 – April 10, 2017
Number of Complaints Received	126
Number of Open Complaints	237
Number of Notices of Violation	2
Number of Hearings Held	-
Number of Complaints Closed	78
Number of Complaints Resolved Through Settlement	56
Number of Complaints Not Substantiated	6
Number of Complaints “Administratively Closed”	16
Average Time to Resolve Complaints (days)	287
Amount of Fines Assessed	\$158,243.21
Amount of Restitution to Employees	\$541,060.13
Number of Employees Receiving Restitution	899

