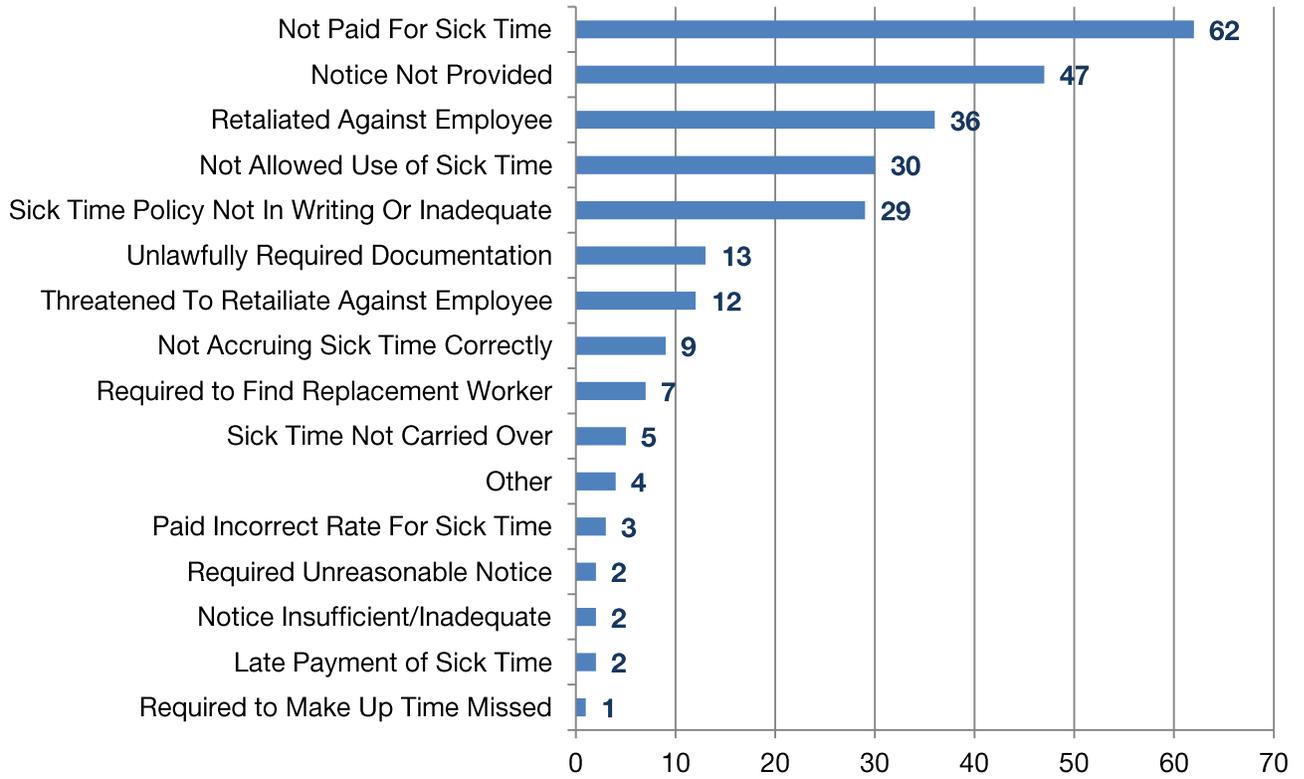


January 1, 2016 – April 18, 2016	
Number of Complaints Received	101
Number of Open Complaints	143
Number of On-Site Investigations	-
Number of Notices of Violation	-
Number of Hearings Held	-
Number of Complaints Closed	89
Number of Complaints Resolved Through Settlement	69
Number of Complaints Not Substantiated	8
Number of Complaints Administratively Closed	12
Average Time to Resolve Complaints (days)	115
Average Time to Resolve Complaints through Expedited Settlement Process (days)	33
Amount of Fines Assessed	\$380,072.24
Amount of Restitution to Employees	\$718,888.53
Number of Employees Receiving Restitution	3,075

**Alleged Nature of Complaints Received,  
January 1, 2016 through April 18, 2016**



Note: some complaints may fall into more than one category