

	January 1, 2016 – June 2, 2016
Number of Complaints Received	134
Number of Open Complaints	132
Number of Notices of Violation	0
Number of Hearings Held	-
Number of Complaints Closed	133
Number of Complaints Resolved Through Settlement	96
Number of Complaints Not Substantiated	14
Number of Complaints Administratively Closed	23
Average Time to Resolve Complaints (days)	128
Amount of Fines Assessed	\$632,540.94
Amount of Restitution to Employees	\$900,036.32
Number of Employees Receiving Restitution	4,099

