

	April 1, 2014 – June 2, 2016
Number of Complaints Received	886
Number of Open Complaints	132
Number of Notices of Violation	15
Number of Hearings Held	-
Number of Complaints Closed	754
Number of Complaints Resolved Through Settlement	504
Number of Complaints Not Substantiated	62
Number of Complaints “Administratively Closed”	188
Average Time to Resolve Complaints (days)	79
Amount of Fines Assessed	\$1,169,992.68
Amount of Restitution to Employees	\$1,851,750.96
Number of Employees Receiving Restitution	13,197

