

	April 1, 2014 – August 9, 2016
Number of Complaints Received	936
Number of Open Complaints	139
Number of Notices of Violation	15
Number of Hearings Held	-
Number of Complaints Closed	796
Number of Complaints Resolved Through Settlement	532
Number of Complaints Not Substantiated	68
Number of Complaints “Administratively Closed”	196
Average Time to Resolve Complaints (days)	81
Amount of Fines Assessed	\$1,302,062.45
Amount of Restitution to Employees	\$2,265,709.80
Number of Employees Receiving Restitution	14,008

