

	April 1, 2014 – December 2, 2016
Number of Complaints Received	1,040
Number of Open Complaints	183
Number of Notices of Violation	22
Number of Hearings Held	-
Number of Complaints Closed	854
Number of Complaints Resolved Through Settlement	562
Number of Complaints Not Substantiated	69
Number of Complaints “Administratively Closed”	223
Average Time to Resolve Complaints (days)	85
Amount of Fines Assessed	\$1,477,712.45
Amount of Restitution to Employees	\$2,740,395.50
Number of Employees Receiving Restitution	14,910

Alleged Nature of Complaints Received, April 1, 2014 through December 2, 2016

