

	January 1, 2015 – November 4, 2015
Number of Complaints Received	347
Number of Open Complaints	137
Number of On-Site Investigations	44
Number of Notices of Violation	10
Number of Hearings Held	0
Number of Complaints Closed	469
Number of Complaints Resolved Through Settlement	290
Number of Complaints Not Substantiated	41
Number of Complaints “Administratively Closed”	138
Average Time to Resolve Complaints (days)	84
Average Time to Resolve Complaints through Settlement (days)	34
Amount of Fines Assessed (\$)	\$383,551.56
Amount of Restitution to Employees (\$)	\$643,713.25
Number of Employees Receiving Restitution	8,032

**Alleged Nature of Complaints Received,
January 1, 2015 through November 4, 2015**

