

**CITY OF NEW YORK
DEPARTMENT OF CONSUMER AFFAIRS**

-----X
DEPARTMENT OF CONSUMER AFFAIRS

CONSENT ORDER

Complainant,

-against-

ROBERT PIASKOWY


Violation # 05324086

License # 1298947

Licensee/Respondent.

(Process Server Individual)

-----X

1. Robert Piaskowy ("Respondent") acknowledges that the New York City Department of Consumer Affairs ("DCA" or "the Department") duly served Respondent with an Amended Notice of Hearing charging Respondent with violations of the following rules: 6 RCNY §§ 2-233b(a)(2)(i), 2-233(b)(1), 2-236(a).
2. Respondent enters into this Consent Order ("CO") with the Department to resolve these charges.
3. The acceptance of this Consent Order by the Department shall not be deemed approval by the Department of any of Respondent's business practices, and Respondent shall make no representations to the contrary.

DEFINITIONS

4. "Affidavit of Service" means a sworn written statement made under oath before a notary public in which the process server affirms that service of process in a matter was effectuated and the manner in which service was effectuated.
5. "Bound volume" means a book or ledger that at the time of purchase contains a specified number of unfolded sheets of paper or other material that are permanently secured to covers by stitching, glue or any other such method that is calculated to make readily discernable the removal or insertion of one or more sheets after the first use of such volume.
6. "Chronological" with respect to the notation in the process server record or logbook means that each notation shall be entered sequentially according to the time and date of the activity recorded and without leaving any blank spaces between each entry that would allow for the insertion of any additional notation between any two entries.

7. "Contemporaneously" in relation to entries in the process server record or logbook means at or near the time of the event to which an entry is recorded, or within a reasonable time thereafter.
8. A "contest to service of process" means a challenge to the service of process effectuated by a process server alleged in an answer, motion, or other pleading submitted in a judicial, administrative or other legal proceeding on the ground that the service did not comply with the requirements of New York State or other applicable law, including a hearing commonly known as a "traverse hearing," regardless of whether such challenge is waived, settled by stipulation or decided by court order after a hearing.
9. "CPLR" means the New York Civil Practice Law and Rules.
10. "Logbook" shall mean the bound volume in which a process server maintains records of all attempted and effected services of process, as prescribed by 6 RCNY § 2-233.
11. "Material breach" means the failure to comply with this Agreement in whole or in part by commission or omission without legal excuse. A "material breach" is one that substantially defeats the purpose of the contract, i.e., one that is so substantial and fundamental as to tend to defeat the object of the parties in making the contract, and not one that is a slight, casual or technical breach.
12. "Person" shall mean any individual, firm, company, partnership, corporation, association or other organization.
13. "Process" means a summons, notice of petition, order to show cause, subpoena, notice, citation or other legal paper issued under the laws of the State of New York directing an appearance or response to a legal action, legal proceeding or administrative proceeding; provided, however, that if under the laws of the State of New York the mailing of such legal paper is sufficient to effect service, such legal paper shall not be process for the purpose of this Agreement.
14. "Same time" with respect to efforts to make delivery means within two hours before and after of an hour.
15. "Serve" or "service" shall mean the delivery of process in a manner prescribed by the laws of the State of New York.
16. Other terms are defined in 6 RCNY § 2-231.

INJUNCTIVE RELIEF

Duty to Comply With Law

17. Respondent shall strictly and promptly comply with all laws, rules, regulations and requirements of the federal, state and municipal authorities pertaining to process servers and the service of process.
18. Respondent shall not knowingly serve process in New York City for an unlicensed process serving agency. Respondent shall have an affirmative obligation to inquire whether the process serving agency has a required license.

Duties When Effectuating Service on a Natural Person

19. When effectuating service of process by conspicuous place service, Respondent shall at all times comply with the requirements of CPLR § 308.
20. When making diligent efforts to deliver process in accordance with the requirements of CPLR § 308, Respondent shall not make all attempts of service on the same day and no two attempts at delivery shall be made at the same time on different days.
21. Respondent shall make reasonable efforts to confirm whether the address at which service is attempted is the actual place of business, dwelling place or usual place of abode of the person to be served.
22. Respondent shall not deliver process at a location that he knows not to be the actual place of business, dwelling place, or usual place of abode of the person to be served, unless permitted by statute or by binding case law.
23. Respondent shall always write "personal and confidential" on the mailing envelope when delivering or completing service by mail to a business address and shall not indicate on the mailing envelope that the communication is from an attorney or concerning an action against the person sought to be served.

Duty to Maintain Proper Records

24. Respondent shall maintain records of attempted and effected service of process in the City of New York as required by General Business Law § 89-cc and 6 RCNY §§ 2-233, 233a, 233b, 235. All such records shall be complete and accurate.

Affidavits of Service

25. Respondent shall maintain electronic copies of all affidavits of service signed by Respondent. Each affidavit of service shall be maintained as a separate electronic file. The electronic files shall be maintained chronologically and named in the following manner:

**Process Server Last Name and First Initial (no spaces)-
Date of Service (YYYYMMDD)-
Unique Identifying Number (to distinguish between multiple services on the same date).**

Example: smithj-20120101-1

Logbooks

26. Respondent shall maintain a record of all service attempted or effected by Respondent in the City of New York in a logbook. Respondent shall ensure that all entries in Respondent's logbook are accurate and complete.
27. All service attempted or effected by Respondent in the City of New York shall be entered in a single logbook until it is complete.
28. Respondent shall ensure that each page in Respondent's logbook, at the time of purchase, is sequentially numbered starting with the number "1" or contains an indelible label stating the number of pages the volume originally contained.
29. All entries shall be made contemporaneously.
30. All entries shall be made in chronological order, which shall mean that each entry be entered sequentially according to the time and date of the activity recorded and without leaving any blank spaces between each entry that would allow for the insertion of any additional notation between any two entries.
31. Each entry in the logbook shall be legible, meaning easily read and discernible in all of its details, and in no way obscured.
32. Corrections shall be made only by drawing a straight line through the inaccurate entry and clearly printing the accurate information directly above the inaccurate entry. All other methods of correction, including but not limited to, erasing, opaquing, obliterating, or redacting, are prohibited.
33. Respondent shall maintain separate entries in each logbook for every attempted and effected service of process.

34. Respondent shall maintain in his or her logbooks all information required by General Business Law § 89-cc and 6 RCNY § 2-233 with respect to every case in which Respondent attempts to or effectuates service of process, including but not limited to the following:

- a. the name **and** license number of the process serving agency from whom the process was received, or, if not received from a process serving agency, of such other person or organization from whom the process was received;
- b. the title of the action or a reasonable abbreviation thereof;
- c. the name of the individual, company or organization served;
- d. the date and approximate time of service or attempted service;
- e. the address of service or attempted service;
- f. the nature of the papers;
- g. the court in which the action has been commenced;
- h. the index number of the action;
- i. the description of the individual served;
- j. the type of service effected (personal, substituted, conspicuous, or corporate);
- k. for service of process effected by conspicuous service, the color **and** composition of hallway walls adjacent to the door to which process was affixed;
- l. for service of process effected by conspicuous service, the color **and** composition of the hallway floor or doorstep;
- m. for service of process effected by conspicuous service, the location of the premises in relation to stairs, elevators or entranceways; and
- n. for service of process made pursuant to RPAPL § 735(1) using registered or certified mail, the postal receipt number of the registered or certified mail.

Electronic Records and GPS

35. Respondent shall maintain records of attempted and effected service of process in the City of New York in an electronic format that is resistant to tampering, as prescribed by 6 RCNY § 2-233a(a). Respondent shall ensure that the information contained in such records is accurate and complete.
36. Respondent shall maintain the electronic records that are required to be maintained pursuant to 6 RCNY § 2-233a by choosing one of the following methods:
- Method 1: Scanning logbooks into image files (e.g., .PDF or .TIFF) and backing up the files to a portable media device in accordance with 6 RCNY § 2-233a(a)(1).
- Method 2: Inputting information into the DCA-created Excel spreadsheet (available on the DCA website) and backing up the file to portable media devices in accordance with 6 RCNY § 2-233a(b)(1).
- Method 3: Uploading data to a third party service provider in accordance with 6 RCNY § 2-233a(b)(1).
37. If Respondent chooses to maintain electronic records by using Methods 2 or 3, Respondent shall ensure that the following information is contained in each entry:
- a. the name of the individual process server to whom service was assigned, entered in two fields (last name, first name);
 - b. the license number of the individual process server to whom service was assigned, entered as a seven digit number, where the first number is zero if the process server's license number is less than seven digits;
 - c. the title of the action or proceeding, if any;
 - d. the name of the individual, company or organization served, if known;
 - e. the date that service was effected, entered as MM/DD/YYYY;
 - f. the time that service was effected, entered as military time;
 - g. the address where service was effected, entered as three different fields such that one field will be for the street address and any apartment number, the second field will be for the city or borough, and the third field will be for zip code;
 - h. the nature of the papers served;

- i. the court in which the action was commenced, entered as either Civil Court NYC, Civil Supreme, Criminal, Housing(L/T), or District Court, followed by the county of the court, the judicial department if appellate, or the federal district;
- j. the full index number, entered with all information necessary to identify the case, such as XXXXXX/XX, unless the case is a Civil Local matter, in which case, it will include the prefix of CV, CC, LT, MI, NC, RE, SC, or TS;
- k. if service was effected pursuant to subdivisions (1) through (3) of CPLR §308, a description of the person served, consisting of six fields, including sex, hair color, approximate age, height, weight, and any other identifying features provided by the process server;
- l. whether service was delivered, as indicated by a Y or N;
- m. the type of service effected, entered as a P for personal service, an S for substitute service, a C for conspicuous service, or a CO for corporate service;
- n. if service was effected pursuant to subdivision (4) of CPLR §308 or subdivision one of RPAPL §735, a description of the door and the area adjacent;

38. In every instance in which Respondent attempts or effects service of process in New York City, Respondent shall, immediately after attempting or effecting service, create an electronic record of the location, time and date of the attempted or effected service, as determined by Global Positioning System (“GPS”) technology or, in the event that no GPS signal is available at the time of attempted or effected service of process, the location, time and date as determined by triangulated cell tower signals. Respondent shall ensure that the information contained in such records is accurate and complete.
39. Except when Respondent cannot obtain a GPS or cellular signal, or attempts or effects service of process at multiple apartments or offices within the same building, in every instance in which Respondent attempts or effects service of process in New York City, Respondent shall ensure that Respondent’s GPS records include a photograph of the outside of the building where Respondent attempted or effected service of process. The photograph must include the front entrance door to the building and, if possible, the number of the building. If Respondent attempts or effects service of process at multiple apartments or offices within the same building, only the GPS record corresponding to the last attempted or effected service of process within the building must include a photograph of the outside of the building. Where Respondent is unable to obtain a GPS or cellular signal in the direct vicinity of the building where Respondent served or attempted to serve process, Respondent shall, as soon as a GPS or cellular signal becomes available:

- a. take a photograph of the outside of the nearest building in accordance with the instructions above; and
- b. note in the GPS record the address of the photographed building or the nearest cross-section.
 - Respondent will maintain a contract in compliance with 6 RCNY § 2-233b.

Completion of Affidavits and other Proofs of Service

40. Respondent's affidavits of service shall be truthful, contain all information required by law, and contain the following facts, where applicable:
 - a. Respondent's license number;
 - b. Except where the process effectuated was not received from a process serving agency, the name and address of the process serving agency from whom the process served was received;
 - c. A detailed description of Respondent's efforts to effectuate personal delivery within the State;
 - d. Respondent's source of the information about the whereabouts of the person to be served;
 - e. The location and detailed description of the place where delivery was effectuated;
 - f. The time that process was delivered;
 - g. A description of the age, height, weight, skin color, and hair color of the person to whom delivery of process was made;
 - h. Whether Respondent knows or does not know the name(s) of the person(s) to whom service was delivered.
 - i. Where service of process is accomplished by personal delivery, all information confirming that Respondent knew the person to whom process was delivered to be the actual intended recipient of the process; and
 - j. Where information required is unknown, Respondent shall clearly state so in the affidavit.
41. Respondent shall not sign his or her name on any affidavit containing any information that may intentionally mislead a reader of the affidavit.
42. Respondent shall not use fictitious names in his or her affidavit to refer to defendants or persons, except when Respondent is unable to obtain the name of the person. Where Respondent is unable to obtain the first name of the person, Respondent shall use either "John" (for a male) or "Jane" (for a female) to represent the first name of the person. When Respondent is unable to obtain the last name of the person, Respondent shall use "Doe" to represent the last name of the person.

Duty to Report Contested Service of Process

43. Whenever Respondent receives any type of notice, including an oral communication, that a court has scheduled a hearing concerning a contest to service of process by Respondent (known as a “traverse hearing”), Respondent shall submit a report to the Department, within ten (10) days of receiving such notice, using the “Traverse Report Form For Process Servers/Agencies Who Signed A Consent Order,” available on the DCA Process Server Website (nyc.gov/processserver). Respondent shall submit the completed traverse report form by e-mail to **TraverseReports@dca.nyc.gov**.
44. Each traverse report form notifying the Department of a scheduled traverse hearing shall include at least the following information:
- a. The date of the hearing;
 - b. The name of the court, county, and judge before whom the hearing is scheduled;
 - c. The index number of the action or proceeding;
 - d. The name of the petitioner or plaintiff;
 - e. The name of the respondent or defendant;
 - f. The process server’s name;
 - g. The process server’s license number; and
 - h. The name of the process serving agency on behalf of whom service was effectuated.
45. Respondent shall learn the final result of each **scheduled** traverse hearing that concerns service of process by Respondent, including any judicial order, cancellation of the hearing, or settlement resolving the challenge to service of process. If traverse was sustained and the judge issued a written decision or order within ninety (90) days, Respondent shall make reasonable efforts to obtain a copy of the court’s order or decision. “Decision reserved” is not a final result.
46. Within ten days of learning the final result of a traverse hearing, Respondent shall notify the Department of the result by submitting a traverse report to the Department using the traverse report form titled “Traverse Report Form For Process Servers/Agencies Who Signed A Consent Order,” available on the DCA Process Server Website. Respondent shall submit the completed traverse report form by e-mail to **TraverseReports@dca.nyc.gov**.
47. If Respondent was able to obtain a copy of the court’s order or decision on any traverse hearing in which traverse was sustained, Respondent shall submit such order or decision by e-mail to **TraverseReports@dca.nyc.gov** within ninety (90) days of the hearing.

48. If Respondent fails to learn the final result of the traverse hearing and obtain a copy of the court's decision within thirty (30) days of the scheduled hearing date, Respondent shall send a written communication to the plaintiff/petitioner or the plaintiff/petitioner's attorney to obtain the final result and a copy of the court's decision.
49. If Respondent fails to learn the final result and obtain a copy of the court's decision within sixty (60) days of the scheduled hearing date, Respondent shall search the court file for such information.
50. Respondent shall continue to search the court file every thirty (30) days until it learns the final result of the traverse hearing and is able to obtain a copy of the court's decision.
51. If Respondent fails to learn the final result and obtain a copy of the court's decision within ninety (90) days of the scheduled hearing date, Respondent may discontinue the search of the court file for such information.
52. If Respondent has not learned the result of the traverse hearing within ninety (90) days, within 100 days of the scheduled hearing date, Respondent must submit to the Department, by e-mail to **TraverseReports@dca.nyc.gov**, a written explanation of why Respondent has been unable, so far, to learn the final result of the hearing or obtain a copy of the court's decision.
53. Respondent and the process serving agency for whom he or she serves process must **each** submit a completed Traverse Report Form upon learning of the scheduling of a traverse hearing **and** learning the result of a traverse hearing. Process serving agencies may not submit traverse reports on Respondent's behalf.
54. Respondent shall maintain, in one Microsoft Excel file, an electronic record of every traverse hearing scheduled concerning service of process by Respondent. This shall be done by using the Excel spreadsheet titled "Record of Scheduled Traverse Hearings," available on the DCA Process Server Website.

Providing Identification

55. Respondent may not possess, display or wear any badges, insignias, shields, medals or decoration while serving process.
56. Respondent shall display his Department identification card upon request of a person upon whom Respondent is attempting service or any other interested person.

Training and Exams

57. Respondent shall attend any future training about the laws and regulations that relate to and govern the service of process in the City of New York upon notice from the Department that it has determined that there is available within the City of New York one or more programs that provide such training in a satisfactory manner.

Respondent shall attend at least one such program in each license period, if notified that it is available and provide proof to the Department of having attended such training,

Inspection of Records

58. Upon request from the Department, Respondent shall upon reasonable notice produce any records that it is required to maintain pursuant to this Consent Order, the Rules of the City of New York and the New York City Administrative Code.

59. Upon notification from the Department, Respondent shall appear at the Department for a review of Respondent's compliance with the terms of this Agreement and such other issues as the Department, in its discretion, deems appropriate. Respondent shall produce such records as the Department may request at the scheduled meeting. Failure to appear at a scheduled meeting or produce requested documents will constitute a violation of this Consent Order.

RESOLUTION OF CONSUMER COMPLAINTS

60. Respondent shall provide to the Department a reply to all consumer complaints to the Department relating to Respondent's process serving activity within ten (10) business days of receiving the complaint.

61. Respondent shall respond to any subsequent communications from the Department concerning the complaint within ten (10) business days.

62. Nothing in this provision waives or diminishes Respondent's obligation to comply with Title 6 of the Rules of the City of New York, Section 1-13.

RESPONDENT'S DUTY TO REPORT CHANGES OF ADDRESS TO THE DEPARTMENT

63. Respondent affirms that the address and telephone number listed with the Department are current and correct.

64. Respondent represents that the following is his or her e-mail address:



65. Respondent acknowledges that the Department intends to use this e-mail address to communicate official matters to Respondent and Respondent agrees to accept such communications and respond to them in a timely manner.
66. Respondent shall notify the Department when his or her address, telephone number or e-mail address changes, in writing, within ten (10) business days of such change.
67. Respondent shall provide such notification in writing to the Department's Licensing Division at 42 Broadway, 5th Floor, NY, NY 10004.

FINES

68. Respondent shall pay a fine of \$500 in settlement of all the violations to date in the above-referenced matter. Payment shall be made by money order or bank cashier's check and is due upon execution of this CO.

BREACH OF THIS AGREEMENT

69. A finding, after notice and hearing, that Respondent has committed a material breach of the terms of this Agreement shall be sufficient grounds for the revocation of Respondent's license and for ineligibility to be licensed for a period of five (5) years.
70. Violations of laws, violations of Department rules and violations of this Agreement shall be assessed as separate fines.

WAIVER OF APPEALS

71. Respondent waives any right to a hearing, appeal of or any challenge of the facts alleged by the above-referenced violation under Section 20-104 of the New York City Administrative Code or under Article 78 of the New York State Civil Practice Law and Rules, Sections 7801-7806, in any forum.

DEPARTMENT'S AUTHORITY

72. Nothing in this Consent Order shall be construed to limit in any way the authority of the Department to exercise its regulatory or enforcement powers under Sections 20-104 or 20-409 of the Code.

* * *

73. This Consent Order, and the settlement it represents, constitutes an order of the Commissioner.

74. This Consent Order, and the settlement it represents, is not related to and shall not be admissible in any other administrative proceeding, litigation or settlement negotiation, except that it may be admissible in a proceeding or action to enforce the terms of this Consent Order or in any other proceeding brought by the Department against Respondent for conduct as a process server.
75. This Consent Order, and the settlement it represents, does not constitute a policy or precedent of the Department.
76. If any law or rule enacted in the future directly contradicts any provisions of this Consent Order, the directly contradicted provisions of this Consent Order shall be void. All other provisions in this Consent Order shall remain in full force and effect.

Agreed to by Respondent

Accepted for the NYC Department of
Consumer Affairs

By: Robert Piaskowy

By:

Legal Division


Signature

2/4/15
Date


Signature

2/23/15
Date

Businesses licensed by the Department of Consumer Affairs (DCA) must comply with all relevant local, state and federal laws. Copies of New York City licensing and consumer protection laws are available in person at DCA's Licensing Center, located at 42 Broadway, 5th Floor, New York, NY, by calling 311, New York City's 24-hour Citizen Service Hotline, or by going online to www.nyc.gov/consumers.

CITY OF NEW YORK
DEPARTMENT OF CONSUMER AFFAIRS

-----x
DEPARTMENT OF CONSUMER AFFAIRS

AMENDED NOTICE OF
HEARING

Complainant,

-against-

ROBERT PIASKOWY


Violation # LL005324086

License # 1298947

Licensee/Respondent.

-----x (Process Server Individual)

In accordance with the powers of the Commissioner of the New York City Department of Consumer Affairs ("the Department") set forth in Section 2203(e) of Chapter 64 of the Charter of the City of New York and Section 20-104 of the Administrative Code of the City of New York ("the Code"), **YOU ARE HEREBY ORDERED TO APPEAR FOR A HEARING AT THE DEPARTMENT'S ADJUDICATION TRIBUNAL AT 66 JOHN STREET, 11TH FLOOR, NEW YORK, NEW YORK AT 9:30 A.M. ON WEDNESDAY, FEBRUARY 26, 2014;**

AND SHOW CAUSE why your license to operate as an individual process server should not be suspended or revoked and why monetary penalties should not be imposed on you:

FACTS AND APPLICABLE LAW

1. Respondent is licensed by the Department as an individual process server under license number 1298947.

GPS-Related Violations

2. Pursuant to 6 RCNY § 2-233b(a)(1)(i), every process server licensed by the Department must obtain a mobile device, such as a telephone or personal digital assistant, that utilizes software that "make[s] an electronic record of the location

where, and the time and date when, the record is made as determined by Global Positioning System (“GPS”) technology or Assisted-Global Positioning System (“A-GPS”) technology, and labels the record with the network date and time maintained by the mobile device, the DCA license number of the process server, the DCA license number of the process serving agency that has distributed the process for service, the name of the plaintiff or petitioner, the name of the defendant or respondent, the docket number (if any), the name of the person to whom process is delivered and a unique file identifier of the process being served.

3. Pursuant to section 20-410 of the Code and 6 RCNY § 2-233b(a)(2)(i), on every occasion that a licensed process server attempts or effects service of process, the process server must ensure that the mobile device makes an electronic record of the GPS location, time and date of the attempted or effected service immediately after attempting or effecting service.

4. Respondent failed to create a GPS record for the following services or attempted services:

- a. 4/30/12 @ 15:00 (Barney’s New York Inc. v. [REDACTED]);
- b. 5/10/12 @ 12:33 (Ronis Inc. v. [REDACTED]);
- c. 5/16/12 @ 13:02 (Government Employees Ins. Co. v. [REDACTED]);
- d. 5/31/12 @ 12:30 (Arsenio Cotto v. [REDACTED]);
- e. 6/12/12 @ 12:20 (Purple Mountain Apparel Inc. v. [REDACTED]);
- f. 6/13/12 @ 15:40 (Government Employees Insurance Co. v. [REDACTED]);
- g. 6/14/12 @ 11:40 (Peter Malerba v. [REDACTED]);
- h. 7/10/12 @ 12:21 (Blanche Scalisi v. [REDACTED]);
- i. 7/25/12 @ 12:22 (Joshua Weinstein v. [REDACTED]); and
- j. 7/25/12 @ 13:47 (Promot Mortgage Providers of North America LLC v. [REDACTED]);

Log Book Violations

5. Respondent failed to create a logbook entry for the following attempts or services:

- a. 4/30/12 @ 14:27 (Kimberly Digregoria v. [REDACTED])
- b. 4/30/12 @ 14:29 (Sheldon Mitchell v. [REDACTED])
- c. 5/7/12 @ 12:49 (Key Bank National Association v. [REDACTED])
- d. 5/8/12 @ 12:24 (Kara Bargher v. [REDACTED])
- e. 5/8/12 @ 12:36 (Hangzhou Xiaoshan Phoenix Down Products v. [REDACTED])
- f. 5/8/12 @ 13:04 (87 Chambers LLC v. [REDACTED])
- g. 5/10/12 @ 14:19 (Hajer Merarda v. [REDACTED])
- h. 5/10/12 @ 15:03 (Vanderbilt Mortgage and Finance v. [REDACTED])
- i. 5/10/12 @ 15:07 (State Farm v. [REDACTED] and [REDACTED])
- j. 5/10/12 @ 15:56 (Key Bank National Association v. [REDACTED])

6. Respondent failed to include in his log book the skin color of the person to whom he delivered process for the following services:

- a. 4/30/12 @ 13:03 [REDACTED]
- b. 4/30/12 @ 13:20 [REDACTED]
- c. 4/30/12 @ 13:30 [REDACTED]
- d. 4/30/12 @ 13:49 [REDACTED]
- e. 4/30/12 @ 14:22 [REDACTED]
- f. 4/30/12 @ 15:00 [REDACTED]
- g. 5/2/12 @ 12:54 ([REDACTED])
- h. 5/2/12 @ 14:15 ([REDACTED])
- i. 5/2/12 @ 16:08 ([REDACTED])
- j. 5/2/12 @ 18:25 ([REDACTED])

Traverse Hearing Reporting Violations

7. Pursuant to Title 6 of the Rules of the City of New York (“6 RCNY”) § 2-236(a), whenever an individual process server receives notice that a court has scheduled a hearing to determine whether service of process made by the process server was effective (known as a “traverse hearing”), the process server must submit, by certified mail or e-mail, a written report to the Department within ten (10) days of receiving such notice. The written report must include the title and index number of the action, the court and the judge before whom the hearing is scheduled, the date(s) of the

hearing, and the name and license number of every licensee who effected service or assigned or distributed the process for service.

8. Pursuant to 6 RCNY § 2-236(c)(1), an individual process server must attempt to learn the results of his or her traverse hearings by following specific procedures, including searching court files sixty (60) and ninety (90) days after the hearing.
9. Pursuant to 6 RCNY § 2-236(c)(2), an individual process server must submit a written report to the Department, by certified mail or e-mail, stating:
 - (a) the result of the traverse hearing (including any judicial order or voluntary settlement resolving the challenge to service of process), within ten (10) days of learning the result; or
 - (b) that he or she made attempts to learn the result of the traverse hearing but was unable to do so, within one hundred (100) days of the hearing.

Lily & Silvan Marcus v. [REDACTED]

10. In or about 2012, process was distributed to Respondent for service in the matter of Lily & Silvan Marcus v. [REDACTED] New York Civil Court) (“Marcus”) and thereafter an affidavit of service executed by Respondent in which he attested that he had served such process in Marcus was filed with the clerk of the court.
11. The court in Marcus scheduled a traverse hearing for April 17, 2012 concerning the service of process allegedly made by Respondent.
12. Respondent received notice of the scheduling of the traverse hearing in Marcus.
13. Respondent did not submit a written report to the Department, by certified mail or e-mail, that a traverse hearing had been scheduled in Marcus within ten (10) days of receiving notice of the scheduled hearing.

Portfolio Recovery Associates v. [REDACTED]

14. In or about 2011, process was distributed to Respondent for service in the matter of Portfolio Recovery Associates v. [REDACTED] New York County Supreme Court (“Portfolio Recovery”) and thereafter an affidavit of service executed by Respondent in which he attested that he had served such process in Portfolio Recovery was filed with the clerk of the court.
15. The court in Portfolio Recovery scheduled a traverse hearing for February 7, 2013 concerning the service of process allegedly made by Respondent.
16. Respondent received notice of the scheduling of the traverse hearing in Portfolio Recovery.
17. Respondent did not submit a written report to the Department, by certified mail or e-mail, that a traverse hearing had been scheduled in Portfolio Recovery within ten (10) days of receiving notice of the scheduled hearing.

CHARGES

Charge 1: GPS-Related Violations

1. Respondent violated 6 RCNY § 2-233b(a)(2)(i) by failing to create a GPS record for every service and attempted service. [10 counts]

Charges 2 and 3: Log Book Violations

2. Respondent violated 6 RCNY § 2-233(b)(1) by failing to create a log book entry for each service or attempted service. [10 counts]
3. Respondent violated 6 RCNY § 2-233(a)(3) by failing to include the skin color of the person served in his log book entries. [10 counts]

Charge 4: Traverse Hearing Reporting Violations

4. Respondent violated 6 RCNY § 2-236(a) by failing to report to the Department the scheduling of a traverse hearing within ten (10) days of receiving notice of the scheduled hearing. [2 counts]

WHEREFORE, the Department demands that an order issue: 1) imposing maximum fines on Respondent for each and every charge set forth herein; 2) suspending or revoking Respondent's license; and 3) granting such other relief as is deemed just and proper.

Dated: January 13, 2014
New York, New York

For: **Jonathan Mintz**
Commissioner

By:



Senior Staff Attorney
Legal Division

IMPORTANT INFORMATION FOR RESPONDENTS

You have been charged with violating Laws and Rules of the New York City Department of Consumer Affairs.

FAILURE TO APPEAR AT THE HEARING: If you do not appear at the DCA Adjudication Tribunal on the scheduled hearing date, you will be found guilty of the charges, you will be ordered to pay a fine, and your DCA license(s) may be revoked.

ADJOURNMENTS: Requests for adjournments must be received at least three (3) business days prior to the hearing date. **You may submit your request by e-mail to adjournmentrequests@dca.nyc.gov (preferred method)** or by mail to DCA Adjudication Tribunal, 66 John Street, 11th Floor, New York, NY 10038. Make sure to include the violation number in your request. In addition, you must send a copy of your request to process_server@dca.nyc.gov or by mail to Alvin A. Liu, DCA Legal Division, 42 Broadway, 9th Floor, New York, NY 10004.

REPRESENTATION: Although it is not required, you may choose to bring a lawyer or authorized representative to the hearing.

TRANSLATION SERVICES: DCA will provide translation services at the hearing for you and your witnesses. You may not use your own interpreter at the hearing.

REASONABLE ACCOMMODATION: If you have a disability and require a reasonable accommodation on the day of the hearing, you must send a request, with proof, before the hearing date to the Adjudication Tribunal at mycase@dca.nyc.gov or call 311 (212-NEW-YORK outside NYC) and ask for “Consumer Affairs Hearing - Reasonable Accommodation.”

SETTLEMENTS: If you wish to discuss a possible settlement of the charges in this Notice of Hearing, you may contact Alvin A. Liu at process_server@dca.nyc.gov at least five (5) business days prior to the hearing date.

For additional information, visit DCA’s website at www.nyc.gov/consumers or call 311.