

NYC's Resource for Workers:

The Office of Labor Policy & Standards



Resources

We can also help connect you to:

- Immigration Assistance
- English Classes
- Low-Cost Health Insurance
- Public Benefits
- Free Financial Counseling
- Free Tax Preparation
- Education and Training Programs

For more information, call **311** or email OLPS@dca.nyc.gov.



The NYC Department of Consumer Affairs (DCA) protects and enhances the daily economic lives of New Yorkers to create thriving communities. Through the work of our Office of Labor Policy & Standards, DCA empowers working families by providing the tools and resources they need to achieve financial health and work-life balance.

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**Consumer
Affairs**

Lorelei Salas
Commissioner

The Department of Consumer Affairs Office of Labor Policy & Standards (OLPS) is NYC's central resource for workers. We are a dedicated voice in City government for workers in NYC. We protect and promote labor standards and policies that create fair workplaces to ensure all workers can realize their rights, regardless of immigration status.

What we do for you:

- Enforcement
- Outreach and Education
- Paid Care Division
- Complaint Intake and Referral
- Research, Advocacy, and Policy Development

How to reach us:

- Call 311 (212-NEW-YORK outside NYC). Ask for Paid Care, Paid Sick Leave, Freelance Workers, Grocery Workers, Commuter Benefits.
- Email OLPS@dca.nyc.gov
- Visit nyc.gov/dca



Enforcement

We enforce key NYC workplace laws and rules, including:

- Paid Sick Leave Law
- Freelance Isn't Free Act
- Commuter Benefits Law
- Grocery Workers Retention Act
- Living and Prevailing Wage Laws



Complaint Intake and Referral

We take complaints about workplace laws and investigate claims under those laws we enforce, such as the Paid Sick Leave Law. For other issues, we connect workers to relevant government agencies, legal service providers, and resources to help them access and protect their rights and get critical services.

Research, Advocacy, and Policy Development

We conduct labor market research to advance new policy initiatives that are responsive to a changing economy and that strengthen protections for particularly vulnerable workers, including people of color, women, and immigrants.



Outreach and Education

We educate workers—as well as employers and the public—about local, state, and federal workplace protections. We partner with workers and worker organizations to ensure that workers know their rights and can advocate for them. We also educate employers about their obligations under workers' rights laws to build a culture of compliance.