



NEW YORK CITY DEPARTMENT OF CORRECTION  
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## DEMONSTRATION SOLICITATION

Demonstration Project for Online and Remote Bail Payment System for New York City

**PIN 072201718MIS**  
**EPIN 07217D0001**

**Closing Date for Receipt of Request for Expression of Interest:**  
**Friday, November 4, 2016 @11:00A.M.**

The New York City Department of Correction (DOC) is issuing this Request for Expressions of Interest for “**Informational Purpose Only**” vendors who can provide an Online and Remote Bail Payment System for future procurements of this nature.

The agency anticipates a contract for a period of three (3) years, commencing **April 1, 2017**.

The Department of Correction intends negotiate with “**Paymentus Corporation**” to modernize the current bail payment system by piloting a new electronic bail payment method that would allow individuals to pay for bail remotely. The bail system is used in order to obtain the release of the accused while a pending case progresses. An online remote payment bail system would expedite the process for those who eventually make bail payment, by eliminating traveling cost and waiting time, thereby shortening incarceration stays in jails and reducing associated incarceration and administrative costs to the City. DOC intends to partner with Department of Finance (DOF) and Office of Court Administration (OCA) to develop the system.

### **DOC’s Demonstration Project for Online and Remote Bail Payment System:**

- Acceptance of payments onsite, online and by phone using secure money transfer protocols;
- Funding of development, operation and maintenance of system by service fees fully disclosed in accordance with card association rules, to be charged only to the cardholders electing to use the payment options and not to government agencies;
- Acceptance of major credit and debit card brands including MasterCard, Visa, American Express and Discover;

- Integration of data and transmittal of information to and from DOC, OCA and DOF databases; all data sharing agreements and infrastructure will rest on top of current City data integration efforts and shall be transferrable at the end of the project;
- Secure storage of all personal identifying information contained in the system database;
- Compliance with all Department of information Technology and Telecommunications (DOITT) technical system requirements for data integration and data protection;
- Installation of kiosk-style systems in booking and lobby areas, including at court sites, jail sites and arraignment sites;
- Round-the-clock accessibility to multi-lingual payment specialists who are trained to complete payments quickly and professionally;
- Phone-payment routing to trained payment specialists, not an automated line, due to the need for time-critical response protocol;
- Round-the-clock accessibility to online payment system through multiple media platforms and devices, including mobile devices;
- Creation of a cash bail strategy capable of using multiple card accounts in a single payment in a manner compliant with electronic funds transfer and credit card payment requirements (PCI DSS compliance);
- No government responsibility for fee liability or chargeback exposure;
- No government responsibility for hardware and software costs;
- Minimal staff involvement in the payment process;
- Flexible reporting tools that agencies can use to assess integrated reporting and daily reconciliation reports on an agency's behalf, both at no cost to the agency; and
- All infrastructure and data sharing agreements created as part of this project shall be transferrable at the end of the project.

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Vendors that believe they can provide these services, are invited to submit an expression of interest along with a written experience statement by letter, no later than **Friday, November 4, 2016 at 11:00A.M.** emailed to: [cassandra.dunham@doc.nyc.gov](mailto:cassandra.dunham@doc.nyc.gov) Attention: Cassandra Logan Dunham

DOC will not be responsible for any expenses in the preparation and/or presentation of responsive submittals, or for other disclosure of any information or material received in connection with the solicitation.

DOC reserves the right to request additional information or clarification, if necessary.