

**Department-Wide
INMATE GRIEVANCE & REQUEST PROGRAM
FY2016: Third Quarter**

GRIEVANCES AND REQUESTS	
Grievances filed	1462
Non-grievable Filed	728
Request filed	197
Total Processed	2387
GRIEVANCE CATEGORIES	
Classification	24
Clothing	103
Commissary	35
Correspondence/Mail	94
Employment	225
Environmental	147
Food	28
Housing	24
Inmate Grievance and Request Prog	1
Inmate Account	153
Jail Time	145
Laundry	14
Law Library	23
Medical	54
Mental Health	7
Noise	0
Personal Hygiene	8
Phone	19
Programs	22
Property	180
Recreation	11
Religion	36
Rules & Regs	13
School	4
Search	23
Security Risk/Watch Group	18
Social Services	13
Transportation	3
Visit	35
	1462
GRIEVANCES AND REQUESTS BY FACILITY	
AMKC	464
BKDC	80
EMTC	335
GMDC	120
GRVC	228
MDC	95
NIC	84
OBCC	422
RMSC	190
RNDC	207
VCBC	110
WF	52
Total Facilities	2387

GRIEVANCES AND REQUESTS BY HOUSING AREA TYPE	
Administrative Segregation	43
Adolescents	30
Communicable Disease Unit	0
Central Monitor Case	3
Central Punitive Segregation Unit	122
Enhanced Supervision Housing	116
General Population	1761
Mental Observation	135
Protective Custody	83
Transgender Housing Unit	13
Young Adults	81
Total Housing Area Types	2387
GRIEVANCES AND REQUESTS BY SUBMISSION METHOD	
Grievance Box	1549
Housing Services	546
Referrals	81
Walk-Ins	211
Total Submission Types	2387
GRIEVANCE RESOLUTION STAGES	
Withdrawn	12
Transferred/Discharged	26
Informally Resolved	1118
Resolved at Formal Level	268
Resolved at Wardens Level	8
Resolved at CORC	1
Total Grievances Resolved	1433