

Benchmark Reporting

An EHR system makes it easy to generate quality reports. Partners will send PCIP regularly scheduled automated reports on a set of “Take Care New York” indicators, which address:

1. Patients Having a Regular Doctor
2. Tobacco Cessation
3. Cardiovascular Health and Diabetes
4. HIV Testing
5. Depression Screening and Treatment
6. Alcohol and Substance Abuse
7. Cancer Screening
8. Immunizations
9. Environmental Health (Lead and Asthma)
10. Reproductive Health

No individual patient data will be shared with the Department of Health and Mental Hygiene.

DOHMH will use the information in the reports to:

- > Inform the design of key programs and policy initiatives
- > Provide each practice with citywide reports that include comparative data from other de-identified practice partners as well as regional and national benchmarks

Next Steps

- 1. Apply:** For instructions go to the Primary Care Information Project Website at www.nyc.gov/pcip.
- 2. Commit:** Practices must be fully committed when they sign on to the project. Those that meet all deadlines will be given priority status.
- 3. Prepare:** Once a practice’s application has been approved, eCW will advise the practice on hardware and network infrastructure requirements and how to get ready for implementation.
- 4. Implement:** Practices that are ready to implement will be served on a first-come, first-served basis. Once eCW verifies that the practice has the correct hardware and network infrastructure to implement the system, practices can expect to have their EHR fully implemented within 14 weeks.

Improve Quality of Care Through Electronic Health Records

For more information, e-mail the Primary Care Information Project at pcip@health.nyc.gov or visit www.nyc.gov/pcip.

Primary Care Information Project
Electronic Health Record Expansion Initiative —
Becoming a Partner



THE NEW YORK CITY DEPARTMENT
of HEALTH and MENTAL HYGIENE
Michael R. Bloomberg, Mayor
Thomas R. Frieden, M.D., M.P.H., Commissioner



The Primary Care Information Project (PCIP) of the New York City Department of Health and Mental Hygiene (DOHMH) supports the adoption and use of prevention-oriented electronic health record (EHR) systems by community health care providers. This program is part of a \$30 million mayoral initiative to improve the quality and efficiency of health care in New York City (NYC). PCIP is looking for NYC primary care practices to partner on this groundbreaking initiative.

Eligibility

To be eligible practices must meet the following criteria:

1. Provide primary care (internal medicine, family practice, pediatrics, geriatrics, OB/GYN) in NYC

AND

2. Care for underserved populations, defined by either:

- a.** At least 30% of patients are covered under Medicaid (including Family Health Plus, Child Health Plus) or are uninsured

OR

- b.** Practice is located in one of the following areas:

South Bronx:

10451, 10452, 10453, 10454, 10455, 10456, 10457, 10459, 10460, 10474

Central Brooklyn:

11205, 11206, 11207, 11208, 11212, 11213, 11216, 11221, 11233, 11237

Harlem:

10026, 10027, 10029, 10030, 10035, 10037, 10039

Benefits

As a PCIP partner, you will receive:

- > **Software licenses for the New York City build of the award-winning eClinicalWorks (eCW) EHR system. This integrated one-system solution includes:**
 - Practice management (scheduling and billing)
 - Electronic charting
 - Electronic prescribing, with alerts to warn health care providers of adverse drug events and allergic reactions
 - Prevention-oriented decision support (electronic alerts and reminders)
 - Patient portal
- > **Support services:**
 - On-site training and technical assistance during system implementation from eCW's NYC-based team
 - Interface set up for commonly used laboratory services, public health forms and registries
 - Data migration assistance to move patient demographic information from your existing practice management system to eCW
 - Two years of eCW system maintenance and upgrades (valued at approximately \$1,800 per health care provider)
 - Two years of eCW 24-hour telephone and online support (valued at approximately \$1,200 per health care provider)

This package of products and services is valued at more than \$12,000 per health care provider.

Costs

Each practice will make both cash and "in-kind" contributions to the partnership.

> **Cash contribution includes:**

- One-time fee of \$4,000 per full-time health care provider to a quality improvement technical assistance fund
- Approximately \$1,500 annually for ongoing maintenance and support of system software beginning at year three of system use (*system maintenance and support is provided free-of-charge for the first two years*)

> **"In-kind" contribution valued at approximately \$8,000 per health care provider includes:**

- Time set aside for health care providers and office staff to attend eCW software training sessions
- Budgetary allowance for lower productivity and reduced scheduling during implementation
- Computer and network hardware purchases in preparation for the EHR system implementation

This package of software and services is being offered to PCIP partners at a significantly reduced cost. Practices will be required to submit a simple report that documents their in-kind support.

