

The City of New York Department of Investigation ROSE GILL HEARN COMMISSIONER



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COMMISSIONER ROSE GILL HEARN SPEAKS ON THE BENEFITS OF DOI'S COMPSTAT AT THE MEASURED CITY: USING DATA TO IMPROVE NYC GOVERNMENT

ROSE GILL HEARN, Commissioner of the New York City Department of Investigation (DOI), was among the panelists today at "The Measured City: Using Data to Improve New York City Government" conference at New York University (NYU). Commissioner Gill Hearn spoke on the benefits and impact of DOI's CompStat beginning in 2002. The Commissioner was joined at NYU by other agency commissioners, scholars, and officials who have instituted CompStat and other data tracking tools, to discuss how they use data to improve performance at their agencies. The summit was a joint effort between NYU, Columbia University, the City University of New York (CUNY), Citizens Union, and the Independent Budget Commission.

DOI Commissioner Rose Gill Hearn said, "In 2002 I introduced CompStat to DOI as a way to track key data and cross-pollinate anti-corruption strategies and ideas among Inspector General Units. One of the first outcomes DOI saw was a reduction in backlogged cases, and identification of issues across agency lines, results that are a testament to the power of studying and understanding data in real time. DOI continues to use CompStat to advance our investigations and get results."

Commissioner Gill Hearn also moderated a breakout session that featured Robert D. Behn, Ph.D., a lecturer in public policy at the Harvard Kennedy School whose research focuses on improving the performance of public agencies.

DOI is one of the oldest law-enforcement agencies in the country. The agency investigates and refers for prosecution City employees and contractors engaged in corrupt or fraudulent activities or unethical conduct. Investigations may involve any agency, officer, elected official or employee of the City, as well as those who do business with or receive benefits from the City.

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