

**City of New York
Department of Information Technology and Telecommunications
Job Posting Notice**

Civil Service Title: Computer Specialist (Operations)	Level:
Title Code No: 13622	Salary: \$69,253/\$79,641 - \$108,101
Business Title: Integration Support Engineer	Work Location: Brooklyn, NY
Division/Work Unit: Application Development Management	Number of Positions: 2
Job ID: 238995	Hours/Shift: Day - Due to the necessary technical support duties of this position in a 24/7 operation, candidate may be required to work various shifts such as weekends and/or nights/evenings.

Job Description

DoITT provides for the sustained, efficient and effective delivery of IT services, infrastructure and telecommunications to enhance service delivery to New York City's residents, businesses, employees and visitors. As the City's technology leader, DoITT is responsible for maintaining the foundational IT infrastructure and systems that touch every aspect of City life from public safety to human services, from education to economic development crossing the full spectrum of governmental operations.

The successful candidate will serve as an Integration Support Engineer reporting to the Application Development Management Division.

Responsibilities will include:

- Configure/support/troubleshoot WebSphere MQ components (queues, channels, etc) connecting Cityshare, Message Broker and remote Agency servers called AAPs (Agency Adapter Platforms with iWAY software);
- Configure/support/troubleshoot connections to different Web Services;
- Configure/support/troubleshoot Message flows in IBM WebSphere Message Broker and connection to Database;
- Manage and support Broker calls to Oracle Stored Procedures;
- Configure/support/troubleshoot Tivoli software to monitor all MQ components;
- Proactively communicate to all agencies in case of service disruptions within the Datashare System that includes WebSphere MQ, WebSphere Message Broker and iWAY software;
- Troubleshoot and debugging WMB messages flows and WMQ & Adapters using different methods;
- Create new WebSphere MQ Queue Manager, channels, Queues and Troubleshooting the MQ connectivity;
- Perform special projects and initiatives as assigned.

Minimum Qualification Requirements

(1) A four-year high school diploma or its educational equivalent plus a certificate from an accredited technical school (approximately 675 hours) with a specialization in computer operations, and three years of satisfactory, full-time large-scale mainframe computer operations or three years of satisfactory data communication network experience in a mainframe environment, gained since June, 1996, one year of which must have been in a project leader capacity or as a major contributor on a complex project;

or

(2) A baccalaureate degree from an accredited college and four years of satisfactory, full-time experience as described in "1" above, including one year of which must have been in a project leader capacity or as a major contributor on a complex project;

or

(3) A four-year high school diploma or its educational equivalent and five years of satisfactory, fulltime experience as described in "1" above, including one year of which must have been in a project leader capacity or as a major contributor on a complex project;

or

(4) A satisfactory combination of education and/or experience which is equivalent to "1," "2," or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent and three years of satisfactory, full-time large-scale mainframe computer operations or three years of satisfactory data communication network experience in a mainframe environment, gained since June, 1996, one year of which must have been in a project leader capacity or as a major contributor on a complex project.

NOTE: In order to have your experience accepted as Project Leader or Major Contributor experience, you must explain in detail how your experience qualifies you as a project leader or as a major contributor. Experience in computer software development and maintenance, technical support, quality assurance (QA), hardware installation, or as an end user will not be accepted for meeting the minimum qualification requirements.

Preferred Skills

The preferred candidate should possess the following:

- 5+ years experience in an engineering role including implementation, support, and maintenance of large scale IT systems;
- In depth knowledge of IBM WebSphere MQ, IBM Message Broker & IBI/iWAY software;
- In depth knowledge of J2EE technologies, Web Services, JMS;
- Expertise in installing, configuring, administering and deploying highly available applications;
- Strong knowledge of Sun Solaris/UNIX;
- Database experience with Oracle;
- Strong knowledge of server and application architectures;
- Strong knowledge of XML, XSL and other internet technologies;
- Ability to work in cross functional teams to provide the best solution;
- Proven background in the development and deployment of complex operational systems;
- Working knowledge of BEA Weblogic application server;
- Strong written and verbal communication skills;
- Excellent analytic, organization, presentation and facilitation skills;

- Ability to manage multiple tasks under tight deadlines;
- Should be able to work in cross functional teams to provide the best solution;
- Ability to handle multiple tasks under tight deadlines;
- Ability to effectively interface with technologists, business owners, and end-users;
- Ability to see tasks through to completion without significant guidance;
- Should be a team player who works well with technical and non-technical resources;
- Experience managing a technical team;
- Experience using CVS and ANT for deployments.

To Apply

For City Employees, please go to Employee Self Service (ESS), click on Recruiting Activities > Careers, and search for Job ID #238995
 For all other applicants, please go to www.nyc.gov/jobs/search and search for Job ID #238995

-or-

If you do not have access to a computer, please mail resume indicating Job ID # to:
 Department of Information Technology and Telecommunications (DoITT)
 Recruitment Office - 255 Greenwich Street - 9th Floor - New York, NY 10007

SUBMISSION OF A RESUME IS NOT A GUARANTEE THAT YOU WILL RECEIVE AN INTERVIEW
 APPOINTMENTS ARE SUBJECT TO OVERSIGHT APPROVAL

Posting Date: May 11, 2016

Post Until: Filled

The Department of Information Technology & Telecommunications and the City of New York are equal opportunity employers.