

ADDENDUM NO.2

To: Prospective Responders
From: John Katsorhis, Agency Chief Contracting Officer
Date: February 18, 2016
Re: Request for Information (RFI) - New York City Next Generation 9-1-1 Program
Web: <http://www1.nyc.gov/site/doitt/business/nyc-next-gen-911-program.page>
PIN: 85816RFI0001

This addendum is issued for the purpose of amending the requirements of the solicitation for the above specified project, and is hereby made part of the solicitation document to the same extent as though it were originally included herein.

PLEASE TAKE NOTICE OF THE FOLLOWING MODIFICATIONS TO THE RFI:

1. **Availability of RFI Questions and Answers:** Responses to inquiries received with regards to the RFI document are published on February 18, 2016 at the following web site:

<http://www1.nyc.gov/site/doitt/business/nyc-next-gen-911-program.page>

Note: You will be prompted to complete the contact information form, so we can notify you of any updates, etc.

2. **Provision of further clarification to the following sections of the RFI**

RFI Clarification 1: Partial responses to all three RFI sections are acceptable.

The goal of the RFI is to gather information from all vendors that offer products and services important in the implementation of NG9-1-1. The RFI indicated that partial responses were acceptable in the Core Services section of the RFI. Vendors that focus on Logging and Recording systems, GIS Data management, ECRF, and LVF products and services, and other Core Services Functional Elements are invited to respond to the Core Services Section with information pertaining to the Functional Elements they provide. The City wants to extend this concept to the ESInet and Call Handling sections. For the ESInet section, vendors offering network facilities or data centers or co-location facilities or any other important component of an ESInet are invited to respond to the ESInet section. In the call handling section, vendors with products and services that complement the call handling system are invited to respond to that section. In all cases, the questions concerning the responding vendor must be completed.

RFI Clarification 2: The City's interest in the company's 9-1-1 experience and market presence

The RFI seeks to understand information about the responding organization. In addition to the responders overall size and capabilities, the City wishes to understand the 9-1-1-specific aspects of the responder's organization. For this reason, the City requests that every question in the general section be answered from both a corporate perspective and from a 9-1-1 only perspective.

RFI Clarification 3: Terminology to be used in RFI responses

The City has determined that the NG9-1-1 envisioned will be consistent with the NENA Standard 08-003 including all standards referenced therein. The standard has clearly defined functional elements (FE's) and other components of a NG9-1-1 system. Responders should use terms found in 08-003 as much as possible. If a product offered by a responder is composed of multiple Fes, this should be made clear in their response. The City also requests that terminology unique to the City and found in the Appendix be used. Using local terminology and terms found in the NENA standards will help ensure the City staff responsible for evaluating responses has a clear understanding of the information being conveyed.

RFI Clarification 4: Responses to the RFI should come from the company that developed the products and/or services offered

At this stage of the NG9-1-1 program, the City's goal is to profile the vendor and solution landscape, refine thinking about the plan and the timeline and prepare for the possible development of requests for proposals. To accomplish this goal the City seeks direct feedback from vendors that can provide products and services using systems and facilities that have invested in. The city's current direction is to act as the Systems Integrator for the NG9-1-1 System. For this reason, this RFI is not currently seeking the services of a Systems Integrator or Prime Contractor.

3. Target Date for Oral Presentations from selected RFI Responders: 3/21/16 – 4/8/16.

ALL OTHER REQUIREMENTS, TERMS AND CONDITIONS FOR THE RFI REMAIN UNCHANGED.