

ADDENDUM #1

To: Prospective Proposers

From: John Katsorhis, Agency Chief Contracting Officer



Date: February 25, 2016

Re: Request for Proposals to Provide Contact Center Services (handling of 3-1-1 calls) for the City - E-PIN: 85815P0003

This addendum is issued for the purpose of amending the requirements of the solicitation for the above specified project, and is hereby made part of the solicitation document to the same extent as though it were originally included herein.

Please make note of the following information regarding the above-specified solicitation:

The dates for both the Pre-Proposal Conference/Site Visit, last date for questions, as well as the proposal due date are hereby postponed. A revised schedule will be published as soon as possible.

THIS ADDENDUM MUST BE SIGNED BY ALL PROPOSERS AND ATTACHED TO THEIR PROPOSAL.

Company Name

Authorized Signature

Print Name of Authorized Signature

Title of Authorized Signature