

ADDENDUM #3

To: Prospective Proposers

From: John Katsorhis, Agency Chief Contracting Officer



Date: March 1, 2016

Re: Request for Proposals to Provide Contact Center Services (handling of 3-1-1 calls) for the City - E-PIN: 85815P0003

This addendum is issued for the purpose of amending the requirements of the solicitation for the above specified project, and is hereby made part of the solicitation document to the same extent as though it were originally included herein.

Please make note of the following information regarding the above-specified solicitation. The correct address for submission of Proposals is:

New Proposal Due Date, Time and Location:

Date: March 25, 2016

Time: 3:00 PM (Eastern Standard Time)

Location: Department of Information Technology & Telecommunications
255 Greenwich Street, 9th Floor
New York, NY 10007
Attn: Anne Cody

THIS ADDENDUM MUST BE SIGNED BY ALL PROPOSERS AND ATTACHED TO THEIR PROPOSAL.

Company Name

Authorized Signature

Print Name of Authorized Signature

Title of Authorized Signature