

# Human Services Disability and Access & Functional Needs Planning Intern

<b>Division/Unit:</b> Human Services	<b>Supervisor:</b> Eli Fresquez
<b>Number of Interns Needed:</b> 1	<b>Education Level:</b> Undergraduate/Graduate Degree (may be currently pursuing)
<p><b>Background:</b> The NYCEM's Human Services Unit coordinates disaster response, planning, training and preparation of NYC public agencies and nonprofit organizations to meet the needs of disaster-impacted New Yorkers. Human Services plans address emergency mass care services including mass feeding, sheltering (for both people and pets), donations and volunteer management, support for people with disabilities and others with access and functional needs, and housing recovery.</p> <p>NYCEM's Human Services Unit is seeking an access and functional needs intern to assist in emergency planning and with ongoing efforts to help New Yorkers affected by disasters. The intern will support all Human Services activities related to planning, response and recovery. The intern will further projects helping people with access and functional needs. The intern is also responsible for incorporating strategies to address issue related to access and functional needs populations and their caregivers into emergency response plans.</p> <p>Other activities could include procedural documentation, supplementing emergency plans, partner cultivation and project management. The intern will gain a firm understanding of urban humanitarian operations, plan activation, support, and development, and facilitating partnerships with other organizations.</p> <p>Additionally, the intern will work closely with the newly formed Disabilities and Access and Functional Needs (DAFN) Unit which is tasked with implementing the deliverables laid forth the City of New York and the Brooklyn Center for the Independence of the Disabled (BCID). The DAFN Unit works broadly to address access and functional needs issues before, during and after emergencies in such areas as: accessible sheltering, transportation, communications, training, and canvassing, among others.</p>	
<p><b>Description of Projects/Intern Responsibilities:</b></p> <p><b>General planning support:</b> The Human Services Unit develops and maintains all Human Services related plans as well as other planning materials. The intern will:</p> <ul style="list-style-type: none"> <li>• Actively participate in planning sessions and meetings</li> <li>• Draft emergency procedures with graphics and flowcharts</li> <li>• Track the completion of action items following meetings</li> <li>• Provide administrative and planning support during emergency operations</li> </ul> <p><b>Access and Functional Needs Partnership Development:</b> The Human Services Unit works with the disability community to ensure they are prepared should a disaster strike. The intern will:</p> <ul style="list-style-type: none"> <li>• Facilitate inter-agency and organization communications</li> <li>• Assist in the execution of disaster plans as needed</li> <li>• Assist with the analysis of potential nonprofit partners' capabilities, services and interests</li> <li>• Update contact information for NYCEM's Advanced Warning System</li> <li>• Help develop and assist NYCEM's Access and Functional Needs Working Group and Sandy Recovery Special Needs Task Force.</li> </ul> <p><b>Project Management:</b> The Human Services Unit continually works on several projects simultaneously to build and maintain our capacity to implement our plans. The intern will:</p> <ul style="list-style-type: none"> <li>• Plan project strategy</li> <li>• Guide and track production of deliverables</li> <li>• Oversee project components and completion of project</li> <li>• Assist and support other team members as needed.</li> <li>• Interns may also volunteer for or suggest additional Human Services projects.</li> </ul>	
<p><b>Requirements/Special Skills Needed:</b></p> <ul style="list-style-type: none"> <li>• Strong written and verbal communication skills</li> <li>• Ability to work with a variety of personality types</li> <li>• Highly computer literate and proficient with MS Office Applications</li> <li>• Ability to work well independently and in a group</li> <li>• High level of professionalism and organizational skills</li> </ul>	

**Please Note:** This is an unpaid fall internship. You must be able to work 15-20 hours a week for one semester. All interns are required to pass a background check.

Preference will be given to candidates with prior experience working with people with disabilities and others with access and functional needs, as well as demonstrated leadership abilities.

**Interested Applicants:**

E-mail resume and cover letter to: [jobs@oem.nyc.gov](mailto:jobs@oem.nyc.gov).

For information on NYCEM, go to [www.nyc.gov/oem](http://www.nyc.gov/oem). To view additional NYCEM internships, go to <http://www.nyc.gov/html/oem/html/about/job.shtml>

**Only those applicants under consideration will be contacted.**

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