

City of New York

Statistics



Commissioner

Bill de Blasio Mayor

Citywide Performance Indicators

10/01/16 - 10/31/16

	Citywide Ambulance Incidents & Runs										
		Segment Ambulance Tours									
	1	1 - 3	1 - 8		ALS	348.0					
Number of Incidents	2,831	47,576	119,549		BLS	761.7					
Avg Resp Time MM:SS	05:15	06:47	08:26								
Ambulance Runs	5,834	61,070	141,832		TOTAL	1,109.7					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	27,437	17,308	21,616	20,254	18,342	11,514	247				
Ambulance Runs	34,323	20,913	24,508	22,531	20,168	13,065	490				

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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Brooklyn Performance Indicators

10/01/16 - 10/31/16

	Brooklyn Ambulance Incidents & Runs											
Í		Segmen	it		Ambular	ce Tours						
	1	1 - 3	1 - 8		ALS	103.6						
Number of Incidents	789	13,288	33,438		BLS	202.4						
Avg Resp Time MM:SS	05:16	06:50	08:28									
Ambulance Runs	1,672	17,257	39,807		TOTAL	306.0						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	7,641	4,858	5,876	5,645	5,372	3,183	74					
Ambulance Runs	9,670	5,915	6,651	6,283	5,864	3,633	119					

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Bronx Performance Indicators

10/01/16 - 10/31/16

	Bronx Ambulance Incidents & Runs										
Í		Segmen	t		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	55.9					
Number of Incidents	602	10,990	27,732		BLS	185.2					
Avg Resp Time MM:SS	05:10	06:38	08:19								
Ambulance Runs	1,096	13,295	32,446		TOTAL	241.0					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	6,568	3,820	4,534	4,924	4,533	2,712	39				
Ambulance Runs	7,790	4,409	5,271	5,570	5,086	3,159	65				

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Manhattan Performance Indicators

10/01/16 - 10/31/16

	Manhattan Ambulance Incidents & Runs											
		Segmen	t		Ambular	ce Tours						
	1	1 - 3	1 - 8		ALS	86.6						
Number of Incidents	579	11,680	30,123		BLS	147.1						
Avg Resp Time MM:SS	05:08	06:50	09:29									
Ambulance Runs	1,224	14,809	35,676		TOTAL	233.7						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	6,870	4,231	5,781	4,995	4,518	3,096	53					
Ambulance Runs	8,495	5,090	6,566	5,629	5,061	3,496	115					

Emergency Medical Service Incidents:

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Queens Performance Indicators

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	Queens Ambulance Incidents & Runs											
		Segmen	it		Ambular	ce Tours						
	1	1 - 3	1 - 8		ALS	77.1						
Number of Incidents	683	9,528	23,261		BLS	182.6						
Avg Resp Time MM:SS	05:28	06:58	07:32									
Ambulance Runs	1,465	12,876	27,915		TOTAL	259.8						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	5,182	3,663	4,526	3,896	3,215	2,023	73					
Ambulance Runs	6,835	4,576	5,041	4,202	3,406	2,210	180					

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Staten Island Performance Indicators

10/01/16 - 10/31/16

		Staten Is	land Am	bulance l	ncidents &	Runs	
		Segmen	it		Ambulan	ce Tours	
	1	1 - 3	1 - 8		ALS	23.3	
Number of Incidents	178	2,090	4,995		BLS	42.0	
Avg Resp Time MM:SS	05:03	06:05	06:49				
Ambulance Runs	377	2,833	5,988		TOTAL	65.3	
				Segment			
	2	3	4	5	6	7	8
Number of Incidents	1,176	736	899	794	704	500	8
Ambulance Runs	1,533	923	979	847	751	567	11

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Citywide Performance Indicators

10/01/16 - 10/31/16

	Citywide Fire Incidents									
	Structural Fires	Non- Structur	Non- Non-Fire Structural Emergencies					Malicious False Alarms		
Number of Incidents	2,287	891		22,1	59	2	3,547	1,697		
Avg Resp Time mm:ss	04:15	04:28		05:1	2	C	4:32	04:42		
			Ser	ious I	ncide	nts				
	All Hands	2nd Alarm		Alarm	4th Al		5th Alarm Greater	or Total		
Number of incidents	149	10		2	0		2	163		

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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Brooklyn Performance Indicators

10/01/16 - 10/31/16

	Brooklyn Fire Incidents									
	Structural Fires	Non- Structur	al Emerg			dical gencies	Malicious False Alarms			
Number of Incidents	696	232	6,1	68	6,	662	404			
Avg Resp Time mm:ss	03:44	04:02	04:	36	04	4:01	04:11			
		1	Serious	Incide	nts					
	All Hands	2nd Alarm	3rd Alarm	4th Al	arm	5th Alarm o Greater	or Total			
Number of incidents	48	2	0	0		0	50			

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Daniel A. Nigro Commissioner

Bill de Blasio Mayor

10/01/16 - 10/31/16

Bronx Performance Indicators

		Bronx Fire Incidents									
	Structural Fires	Non- Structur			Medical Emergencies		Malicious False Alarms				
Number of Incidents	484	165		l,652		4,399	417				
Avg Resp Time mm:ss	04:30	04:32	5:28	28 04:49		04:45					
	Serious Incidents										
	All Hands	5th Alarm Greater	or Total								
Number of incidents	23	0	0	()	0	23				

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FIRE DEPARTMENT City of New York

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Manhattan Performance Indicators

10/01/16 - 10/31/16

	Manhattan Fire Incidents										
	Structural Fires	Non- Structur		on-Fire rgencies		edical rgencies	Malicious False Alarms				
Number of Incidents	511	233	6	6,337	6	6,407	355				
Avg Resp Time mm:ss	04:18	04:43	()5:29	()4:58	05:03				
	Serious Incidents										
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total				
Number of incidents	25	3	1	()	2	31				

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Queens Performance Indicators

10/01/16 - 10/31/16

	Queens Fire Incidents										
	Structural Fires		Non- Non-F Structural Emerger				Malicious False Alarms				
Number of Incidents	509	210	4	,056	4	,926	424				
Avg Resp Time mm:ss	04:38	04:36	0	5:28	0	4:39	04:53				
	Serious Incidents										
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total				
Number of incidents	40	5	1	()	0	46				

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	Structural Fires	Non- Structur		Non-Fire mergenc		edical rgencies	Malicious False Alarms				
Number of Incidents	87	51		946		1,153	97				
Avg Resp Time mm:ss	04:18	04:40		04:50	(04:17	04:31				
	Serious Incidents										
	All Hands	2nd Alarm	3rd Al	arm 4	th Alarm	5th Alarm Greater	or Total				
Number of incidents	13	0	0		0	0	13				

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