

FDNY



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The Recruiter

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From Explorer to Firefighter



Six years ago, Probationary Firefighter Nicholas Welch was training at Randall's Island and Fort Totten as an FDNY Fire and Emergency Services Explorer.

In addition to participating in community service projects, he vividly remembers working one-on-one with FDNY firefighters, paramedics and EMTs in the program.

Probationary Firefighter Nicholas Welch Story continues on Page 2

Study the 'Probie' Manual

All firefighter candidates should note that every probationary firefighter is required to excel at both the **physical** and **academic** training at the Fire Academy. In addition to exercising at least four times a week, every firefighter candidate should study the probationary firefighter curriculum at least five times a week to help prepare for the challenging Academy. The 'probie' manual is available for download on the Recruitment page of the FDNY website. **Start Studying Now!**

‘Probie’ is a Former FDNY Explorer

Story continued from front page

“Being an FDNY Explorer was a great learning experience for me, because I witnessed first-hand what it is like work as a firefighter and in EMS,” Welch recalled. “When I was an Explorer, I was always training in full-gear, using the firefighter tools and competing in Exploring competitions in different counties. That program was a lot of fun and it really motivated me to pursue this career.”

Flash forward to present day and the 23-year-old is now serving as one of New York’s Bravest at Engine 207 in Brooklyn.

Since graduating from the Fire Academy in May, Welch said that he works daily to help keep New York City safe, while learning from the veteran FDNY firefighters. He noted that becoming an FDNY firefighter is not only an excellent career choice for him, it is also a dream come true.

“It is an honor working as an FDNY firefighter and each day I’m able to help people, which is very important to me,” said Welch, who served two and a half years as an FDNY EMT before completing Promotional Exam #2500 to become a firefighter. “I’ve learned so much working for the FDNY and it’s really a great feeling when you truly love your job.”

Visit FDNY on the Web

The employment section of the FDNY’s website is one of the best ways to learn about career opportunities within the FDNY. Make sure you visit this section regularly for updated career information.

www.nyc.gov/html/fdny/html/community/employment_index.shtml

Learn About the FDNY Phone Bank

Q: What is the FDNY Phone Bank?

A: The FDNY Office of Recruitment and Diversity's Phone Bank is a hosted predictive dialer system that places outbound calls from a pre-loaded list of numbers. The outreach completed by the Phone Bank is an integral part of our ongoing efforts to inform and remain in contact with people who have expressed interest in careers within the FDNY, as well as inform current uniformed candidates about the timely completion of their employment processing.

Q: Why is the FDNY Phone Bank calling me?

A: You are being contacted because the Office of Recruitment and Diversity is informing or reminding you of an upcoming opportunity; or the office is trying to obtain important information from you relating to a future FDNY career or educational opportunity.

Q: What number will appear when the FDNY Phone Bank calls me?

A: (718) 618-4044

Q: May I call the FDNY Phone Bank back?

No. Our phone systems make outgoing calls only as a way to track and record our efforts to contact you.

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Learn More About the FDNY Phone Bank

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If you inform one of our Phone Agents that you are unavailable at the time of the call, we can schedule the dialer to call you back at a more opportune time. If you do not pick up at all, we will continue our attempt to reach you throughout the duration of that phone campaign. In addition, please note that our Phone Agents do not leave messages on your voicemail.

Q: How will I know if I am speaking to an FDNY Phone Bank Agent?

A: Our Phone Agents will immediately ask for you by name and they will inform you of their name. Then, they will explain that they are calling from the New York City Fire Department and the reason why they are calling. Please note that all of our calls are recorded and monitored for quality assurance purposes.

Q: Do I have to participate in the FDNY Phone Bank Surveys?

A: It is to your advantage to cooperate with our Phone Agents. Many times they will call to inform you about an opportunity that you may have missed or to provide you with advanced notice about a new process that is about to start. Please remember to always be respectful to your Agent. Disrespectful callers will be reported to the FDNY's Bureau of Investigations as the FDNY prides itself in hiring courteous and upstanding citizens. Do not ruin your opportunity to join the FDNY before it begins.

Firefighter 101: A Flat Head Axe



FDNY Ladder Companies use a Flat Head Axe to cut through most natural material and it is usually carried by the forcible entry firefighter. In addition, a Flat Head Axe is often used in conjunction with the Halligan Tool.

Follow Join FDNY

The **Join FDNY Facebook** and **Twitter** pages are a great resource for firefighter information and announcements, as well as other important FDNY Recruitment news.

Don't forget to follow us!

RECRUITMENT CORNER

FDNY HS Alumni Inspire City Students



FDNY High School for Fire and Life Safety alumni showcased their physical fitness skills and FDNY career knowledge to 140 city students in October as part of The Urban Assembly School for Emergency Management's (UASEM) special visit to the Fire Academy at Randall's Island.

With leadership from FDNY Firefighter Alexander Couch, the alumni extended greetings to those in attendance, led physical fitness training, highlighted the FDNY's Core Values and discussed their EMS careers with the teens. In addition, the UASEM students participated in a host of activities including a Forcible Entry demonstration, Tool Relay and Fire Safety/Smoke House discussion.

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RECRUITMENT CORNER

Alumni Mentor UASEM Students



The event, which was part of new partnership initiatives between the FDNY and UASEM, also helped the UASEM students become more informed about the vital services that the FDNY provides to the five boroughs of New York City.

The FDNY High School for Fire and Life Safety, which is housed in Thomas Jefferson High School in Brooklyn, is a small thematic school that includes a special emphasis on the academic, physical and moral rigors of emergency response in its curriculum. To date, 59 graduates have become state certified EMTs and 15 of those 59 graduates are serving as FDNY EMTs.

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