

Procurement Summary

Basic Information

Procurement Title: Car Service with App and Dispatch Options Program

Agency: Department for the Aging (DFTA)

Agency Email Contact: 5310TRANRFP@AGING.NYC.GOV

Procurement Description:

The goal of the Program is to improve access to transportation for New York City's seniors and persons with disabilities by subsidizing car service rides and providing convenient ways to obtain these rides. DFTA recognizes the increasing desire of consumers to request and pay for car services using Internet-enabled software that is reliable, secure and easy to use. DFTA also recognizes the large portion of elderly and disabled passengers who do not have access to smartphones or the internet, or who do not have the ability or desire to use them. Therefore the Program will provide equivalent service through a telephone dispatch system.

Concept Paper Link:

<http://www.nyc.gov/html/dfta/downloads/pdf/community/FTA5310GrantConceptPaper.pdf>

HHS Accelerator Service Applications:

To receive this RFP in the HHS Accelerator system, you must have an approved Service Application for **at least one** of the following:

- Transportation
- Case Management