



EMERGENCY PREPAREDNESS

Where to Get Information during an Emergency Event

Notify NYC is the City of New York's official source for information about emergency events and important City services. Notify NYC has a dedicated emergency notification office operating out of New York City Emergency Management (NYC EM). Registration is free. You can [enroll online here](#) to start receiving text messages or emails right away.

NOTIFY NYC sends:

- Emergency Alerts
- Significant Event Notifications
- Public Health Notifications
- Public School Closing/Delay Advisories
- Unscheduled Parking Rules Suspensions
- Sign Language Videos



311 is New York City's main source of government information.

- Reach 311 by text at 311-692.
- Call 311 or (212) NEW-YORK, (212) 639-9675, from outside New York City.
- Connect with 311 via Video Relay Service (VRS) at (212) NEW-YORK, (212) 639-9675.
- Contact 311 via TTY or Text Telephone at (212) 504-4115.
- [311 Online](#) is available in over 50 languages; you can also get help in over 170 languages when you call 311.

