



NYC

Mayor's Office to
End Domestic and
Gender-Based Violence

Brooklyn Human Trafficking Task Force
**Citywide Human Trafficking
Resource Guide**

Updated November 2023

NYC Resources for:

- 1 - Case management
- 2 - Counseling and mental health
- 3 - Education, training and employment
- 4 - Healthcare
- 5 - Law enforcement, government and legal services
- 6 - Shelter providers
- 7 - Youth programs and services

In collaboration with





ERIC GONZALEZ
DISTRICT ATTORNEY

Being a victim of human trafficking can be a traumatic experience. As Brooklyn District Attorney, I am committed to ensuring that the criminal justice system provides you and your family complete assistance and effective support.

The Kings County District Attorney's Office and Safe Horizon Co-Chair the Brooklyn Human Trafficking Task Force, a multi-disciplinary model supporting law enforcement agencies and victim service organizations in building capacity in providing a range of cross-sector strategies for identifying victims of all forms of human trafficking, providing them needed services, and holding traffickers accountable.

In partnership with the Mayor's Office to End Domestic and Gender-Based Violence, we are pleased to provide this comprehensive guide to the resources and services available to you.

Please reach out to my office if there is anything we can help you with. Your safety and well-being is our highest priority.

Thank you,
Eric Gonzalez
District Attorney



**CECILE NOEL
COMMISSIONER**

The Mayor's Office to End Domestic and Gender-Based Violence is here to support survivors of sex and labor trafficking. This resource guide is an important tool for survivors, advocates, and community members that demonstrates the breadth of services available in our City. From case management and counseling to healthcare and shelter, we hope the services listed within these pages help trafficking survivors connect to the resources and supports they need on their path toward safety, healing and stability.

Human Trafficking Unit

Brooklyn Human Trafficking Task Force is comprised of over 35 Federal, State and Local Law Enforcement and Service Providers

- Conducts investigations and prosecutes traffickers;
- Provides services, support, advocacy, protection, and community referrals to survivors of human trafficking;
- Provides education and outreach in the community on human trafficking; and
- Utilizes a collaborative model and a victim-centered approach.

The Federal Trafficking Victims Protection Act (TVPA) of 2000, defines "sex trafficking as the recruitment, transportation, transfer, harboring, or receipt of persons for the purposes of commercial sexual exploitation. Sex trafficking is accomplished by means of force, fraud, or coercion."

Under the New York State Trafficking in Victims Protection and Justice Act a person commits an act of labor and/or sex trafficking if s/he intentionally advances or profits from prostitution by:

- Providing a drug to impair victim's judgment; or
 - Making false statements or omissions; or
 - Withholding or destroying ID; or
 - Requiring prostitution to pay off real or purported debt
 - Using force or plan/pattern to instill fear that trafficker will:
1. Cause physical injury or death; or
 2. Cause property damage; or
 3. Commit felony or unlawful imprisonment; or
 4. Accuse some person of a crime or cause deportation; or
 5. Expose/publicize information causing hatred, contempt or ridicule; or
 6. Testify, provide or withhold info regarding a legal claim/defense; or
 7. Use or abuse power (public servant) to adversely affect a person; or
 8. Commit any act calculated to harm the health/safety/immigration status to the patronized person.

Under Federal and NYS Law, children less than 18 years old are presumed to be victims of Sex Trafficking and the fraud, force or coercion element is not needed.

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Case Management



CASE MANAGEMENT

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center

Phone: (212) 206-0574

Website: www.aliforneycenter.org

Populations served:

- LGBTQ homeless & runaway youth (ages 16-24)

Services:

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

Callen Lorde

Chelsea

Address: 356 West 18th St. New York, NY 10011

Phone: 212-271-7200

(212) 271-7206 - behavioral health

Brooklyn

Address: 40 Flatbush Ave Ext, Brooklyn, NY 11201

Phone: (718) 215-1818

Behavioral health services for clients receiving medical care at Callen Lorde only

Populations served:

- Female identifying
- LGBTQ
- Transgender
- Youth 18-24, including homeless

Services:

- Primary care
- Women's health
- Transgender health
- HIV/AIDS care
- Behavioral health
- Case management
- Dental

Family Justice Center

Telephone: Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

For in-person services, you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

For remote services, you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

Website: <https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

Populations served:

All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

Languages:

FJC staff and partners speak multiple languages and have access to telephonic interpretation.

Services:

- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request

CASE MANAGEMENT

Garden of Hope Human Trafficking Intervention Program

Address: P.O. Box 520048, Flushing, NY 11352

Phone: (718) 321-8862 x23

Email: info@gohny.org

Website: <https://gohny.org/>

Populations served:

- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

Languages:

English, Mandarin Chinese, Cantonese, Fuzhounese, Taiwanese

Services:

- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

Girls Educational & Mentoring Services (GEMS)

Phone number: (212) 926-8089

Website: www.gems-girls.org

Populations served:

- Female identifying
- Ages 12-24

Services:

- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

Metropolitan Council on Jewish Poverty

Address: 20 Broadway 7th Floor, New York, NY 10271

Phone: (212) 453-9500

Secure text helpline: (917) 540-0225

E-mail: Info@metcouncil.org

Website: <https://www.metcouncil.org/>

Services:

- Case management
- Counseling
- Emergency assistance

Populations served:

- Sex trafficking, Domestic violence, Immigrants, Domestic born

My Sisters' Place

Address: 3 Barker Avenue, White Plains, NY 10601

Phone: (914) 683-1333

24/7 Crisis Hotline: 1-800-298-7233 (SAFE)

Email: info@mspny.org

Website: www.mspny.org

Populations served:

- Domestic violence
- Sex trafficking
- Labor trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born

Languages:

English, Spanish, Italian, French, Portuguese, Tagalog, Hindi/Urdu, ASL

Services:

- Case management
- Court/police accompaniment
- Crisis counseling
- Emergency assistance/transportation
- Shelter/housing assistance
- Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
- Legal Services
- Trafficking victim services
- Public assistance
- Community education/training
- Advocacy
- Referrals
- Trauma-informed support groups and activities

New York Foundling Phoenix Project

Phone: 212 633 9300

Email: phoenix.project@nyfoundling.org

Website: <https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/>

Populations served:

- Youth 12-21
- Sex trafficking survivors
- Youth at risk of trafficking

Languages:

English, Spanish

Services:

- Long-term mentorship
- Intensive case management
- Trauma-focused mental health treatment
- HIP teens sex education & risk-reduction group intervention
- Referrals

Restore NYC

Address: P.O. Box 1003,
Bowling Green Station, New York, 10274
Phone: (332) 220-3737
After Hours: (917) 688-5392
Email: help@restorenyc.org
Website: www.restorenyc.org

Populations served:

- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

Languages:

English, Mandarin Chinese, Korean, Spanish

Services:

- Crisis Response and Intervention
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Health services (medical, dental and mental health referrals)
- Legal services (referral for civil and criminal)
- Court advocacy
- Shelter/emergency housing assistance referrals
- Transitional home
- Rapid Re-housing services
- Economic empowerment: Job training services and job placement
- Entrepreneurship services
- Mental health counseling
- Trafficking education and training

Safe Horizon Anti Trafficking Program

Address: 50 Court Street, Suite 811, Brooklyn, NY 11201
Phone: (718) 943-8652 | Hotline: 800- 621-4673 (HOPE)
Email: ATPIntake@safehorizon.org
Website: www.safehorizon.org

Populations served:

- All genders
- All ages
- Immigrant and Domestic victims
- Sex trafficking
- Labor trafficking
- Forced Marriage

Languages:

All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person

Services:

- Case management
- Community education
- Court/police accompaniment
- Crisis counseling
- Immigration
- ESOL classes
- Emergency assistance/transportation
- Health services (medical, dental and mental health referrals)
- HIV/AIDS (Referral)
- Job training (Referral)
- Education enrollment
- Legal services (referral for civil and criminal)
- Long term counseling
- Public assistance (referral)
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)
- Shelter/housing assistance (referral)
- Emergency housing (adult and children)

CASE MANAGEMENT

The Salvation Army Pearl Essence Anti-Trafficking Program

Phone: (332) 215-8653

Populations served:

- Female victims
- Immigrants
- Sex trafficking

Services:

- Crisis intervention services
- Case management (referrals)
- Referrals
- Outreach
- Trainings for community, youth and law enforcement

Sanctuary for Families

Address: 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

Phone Hotline: 347-704-4500

Email: info@sffny.org

Website: www.sanctuaryforfamilies.org

Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

Womankind

24/7 Helpline Voice: 1-888-888-7702

Helpline Chat: iamwomankind.org

Helpline Text: 929.207.5907 (English) / 929.207.5901 (Chinese)

Email: info@iamwk.org

Website: www.iamwomankind.org

Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support



Counseling and Mental Health



Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center

Phone: (212) 206-0574

Website: www.aliforneycenter.org

Populations served:

- LGBTQ homeless & runaway youth (ages 16-24)

Services:

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

Brookdale Hospital Psychiatric Department

Address: 1 Brookdale Plaza, Brooklyn, NY 11212

Phone: 718-240-6330

Website: <https://www.brookdalehospital.org/mental-health-services.html>

Populations served:

- Adults
- Children and adolescents

Insurance required

Services:

- Emergency psychiatric program
- Inpatient / outpatient counseling and psychiatry
- Mobile crisis team

Callen Lorde

Chelsea

Address: 356 West 18th St. New York, NY 10011

Phone: 212-271-7200

(212) 271-7206 - behavioral health

Brooklyn

Address: 40 Flatbush Ave Ext, Brooklyn, NY 11201

Phone: (718) 215-1818

Behavioral health services for clients receiving medical care at Callen Lorde only

Populations served:

- Female identifying
- LGBTQ
- Transgender
- Youth 18-24, including homeless

Services:

- Primary care
- Women's health
- Transgender health
- HIV/AIDS care
- Behavioral health
- Case management
- Dental

CAMBA

Address: 955 Flatbush Avenue, Brooklyn, NY 11226

Phone: (718) 282-5575

Website: <https://camba.org/programs/victims-assistance-program/>

Populations served:

Victims/survivors of domestic violence, rape/ sexual assault, and other violent crimes

Services:

- Victim compensation claims assistance
- Face-to-face and telephone counseling
- Follow-up contacts
- Individual, family, and group therapy
- Support group sessions
- Information and referrals
- Criminal justice support and advocacy
- Emergency assistance (Metro Cards)
- Legal service referrals
- Personal advocacy
- Sexual assault counseling

Community Healthcare Network

Transgender Family Program

Address: 94-98 Manhattan Ave, Brooklyn, NY 11206

Phone: (347) 578-1743

Sexual and Behavioral Health (SBH) Program

Address: CHN Lower East Side,
150 Essex Street,
New York, NY 10002

Phone: (212) 477-1120

Address: CHN Jamaica,
90-04 161st Street, 5th Floor,
Jamaica, NY 11432

Phone: (718) 523-2123

Services:

- Primary (basic) health care
- Free HIV testing
- PrEP (Pre-Exposure Prophylaxis)
- PEP (Post-Exposure Prophylaxis)
- Support groups
- Individual and group counseling
- ADAP enrollment
- PrEP-AP enrollment
- HIV/AIDS and Antiretroviral therapy
- Hormone therapy
- Speech therapy
- Name/gender change referrals
- Gender-affirming surgery referrals
- Family building health education

Populations served:

LGBTQ

Crime Victims Treatment Center (CVTC)

Address: 40 Exchange Place, Suite 510, New York, NY 10005

Phone: (212) 523-4728

Email: cvtc@cvtcnyc.org

Website: <https://www.cvtcnyc.org/>

Populations served:

- Trafficking
- Sexual assault
- Domestic violence
- Community violence
- Homicide

Services:

- Crisis intervention
- Individual therapy
- Group therapy
- Legal advocacy
- Psychiatric evaluation
- Complementary therapy
- Sexual Assault Forensic Examiners (SAFE) and advocates in certain hospitals (see Healthcare)

Day One

Address: P.O. Box 3220 Church Street Station, New York, NY 10008
Phone: Helpline - (800) 214-4150
Text: (646) 535-DAY1 (3291)
Email: info@dayoneny.org
Website: <https://www.dayoneny.org/>

Populations served:

- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

Services:

- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services

Domestic Violence and Other Violence Emergencies (DOVE) Program

Address: New York-Presbyterian Brooklyn Methodist Hospital
Department of Care Coordination, 506 Sixth Street, Brooklyn, NY 11215
Phone: (718) 780-3608

Populations served:

Survivors of domestic violence and sexual assault

Services:

- Crisis intervention
- Emergency room advocates
- Counseling
- Referrals

Family Justice Center

Telephone: Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

For in-person services, you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

For remote services, you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

Website: <https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

Populations served:

All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

Languages:

FJC staff and partners speak multiple languages and have access to telephonic interpretation.

Services:

- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request

COUNSELING AND MENTAL HEALTH

Garden of Hope Human Trafficking Intervention Program

Address: P.O. Box 520048, Flushing, NY 11352

Phone: (718) 321-8862 x23

Email: info@gohny.org

Website: <https://gohny.org/>

Populations served:

- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

Languages:

English, Mandarin Chinese,
Cantonese, Fuzhounese, Taiwanese

Services:

- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

Girls Educational & Mentoring Services (GEMS)

Phone number: (212) 926-8089

Website: www.gems-girls.org

Populations served:

- Female identifying
- Ages 12-24

Services:

- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

Metropolitan Council on Jewish Poverty

Address: 20 Broadway 7th Floor, New York, NY 10271

Phone: (212) 453-9500

Secure text helpline: (917) 540-0225

E-mail: Info@metcouncil.org

Website: <https://www.metcouncil.org/>

Services:

- Case management
- Counseling
- Emergency assistance

Populations served:

- Sex trafficking, Domestic violence, Immigrants, Domestic born

Mount Sinai Adolescent Health Center

Address: 312-320 East 94th Street, New York, NY 10128

Phone: 212-423-3000

Website: <https://www.mountsinai.org/locations/adolescent-health-center/services/violence-prevention-and-treatment/exploitation-and-trafficking-victims-services>

Populations served:

- Sex trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born
- Families
- Youth (ages 12-17)

Services:

- Home and office-based program
- Trauma informed therapy
- Case management

Mount Sinai Beth Israel Victim Services Program

Address: 4 Fierman Hall, New York, NY 10003

Phone: 212-420-5632

Website: www.mountsinai.org/locations/beth-israel/support/social-work/victim-services

Services:

- Individual short-term psychotherapy
- Crisis intervention
- Information, referrals, and advocacy
- Emergency room Sexual Assault Forensic Examinations (SAFE)
- Emergency room advocates

COUNSELING AND MENTAL HEALTH

Mount Sinai Sexual Assault and Violence Intervention Program (SAVI)

Address: One Gustave L. Levy Place, Box 1670, New York, NY 10029

Phone: 212-423-2140

Website: www.mountsinai.org/patient-care/service-areas/community-medicine/sexual-assault-and-violence-intervention-program-savi

Populations served:

- Survivors of rape, sexual assault, child abuse, domestic violence, intimate partner violence
- Orthodox Jewish survivors (Takanot program)

Services:

- Psychotherapy, referrals and advocacy
- Legal advocacy
- Emergency room advocacy
- Sexual Assault Forensic Examiner (SAFE) program
- Education and training

New York Foundling Phoenix Project

Phone: 212 633 9300

Email: phoenix.project@nyfoundling.org

Website: <https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/>

Populations served:

- Youth 12-21
- Sex trafficking survivors
- Youth at risk of trafficking

Languages:

English, Spanish

Services:

- Long-term mentorship
- Intensive case management
- Trauma-focused mental health treatment
- HIP teens sex education & risk-reduction group intervention
- Referrals

NYC Well

Phone: 1-888-NYC-WELL (1-888-692-9355)

Text: Text WELL to 65173

Website: <https://nycwell.cityofnewyork.us/>

Languages:

English, Spanish and Mandarin / Cantonese. Telephone interpretation in over 200 languages.

Services:

- Free, confidential support, crisis intervention, information and referrals for mental health and/or substance misuse concerns
- 24 hours a day, 7 days a week

PurpLE Family Health

Email: Care@PurpLEFamily.Health

Populations served:

Survivors of Gender Based Violence (GBV) and their children

Services:

- Trauma-informed healthcare for GBV survivors and their children at no cost to patient
- Weekly Wednesday clinic
- Primary Medical Care for all ages
- Psychotherapy
- Care navigation

COUNSELING AND MENTAL HEALTH

Restore NYC

Address: P.O. Box 1003,
Bowling Green Station, New York, 10274
Phone: (332) 220-3737
After Hours: (917) 688-5392
Email: help@restorenyc.org
Website: www.restorenyc.org

Populations served:

- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

Languages:

English, Mandarin Chinese, Korean, Spanish

Services:

- Crisis Response and Intervention
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Health services (medical, dental and mental health referrals)
- Legal services (referral for civil and criminal)
- Court advocacy
- Shelter/emergency housing assistance referrals
- Transitional home
- Rapid Re-housing services
- Economic empowerment: Job training services and job placement
- Entrepreneurship services
- Mental health counseling
- Trafficking education and training

Safe Horizon Anti Trafficking Program

Address: 50 Court Street, Suite 811, Brooklyn, NY 11201
Phone: (718) 943-8652 | Hotline: 800- 621-4673 (HOPE)
Email: ATPIintake@safehorizon.org
Website: www.safehorizon.org

Populations served:

- All genders
- All ages
- Immigrant and Domestic victims
- Sex trafficking
- Labor trafficking
- Forced Marriage

Languages:

All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person

Services:

- Case management
- Community education
- Court/police accompaniment
- Crisis counseling
- Immigration
- ESOL classes
- Emergency assistance/transportation
- Health services (medical, dental and mental health referrals)
- HIV/AIDS (Referral)
- Job training (Referral)
- Education enrollment
- Legal services (referral for civil and criminal)
- Long term counseling
- Public assistance (referral)
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)
- Shelter/housing assistance (referral)
- Emergency housing (adult and children)
- Trafficking victim services

COUNSELING AND MENTAL HEALTH

Safe Horizon Streetwork Project, Lower East Side

Address: 33 Essex Street, New York, NY 10002

Phone: Hotline: (800) 708-6600
(646) 602-6404 | Overnight: (917) 507-1562

Website: www.safehorizon.org

Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:

English, Spanish

Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Safe Horizon Streetwork Project, Uptown

Address: 209 West 125th Street, New York, NY 10027

Phone: Hotline: (800) 708-6600
(212) 695-2220 | Overnight: (917) 507-1562

Website: www.safehorizon.org

Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:

English, Spanish

Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Sanctuary for Families

Address: 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

Phone Hotline: 347-704-4500

Email: info@sffny.org

Website: www.sanctuaryforfamilies.org

Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

Sex Workers Project, Urban Justice Center

Address: 40 Rector St, 9th Floor, New York, NY 10006

Phone: (646) 602-5617

Email: swp@urbanjustice.org

Website: www.urbanjustice.org

Populations served:

- Female victims
- Male victims
- Transgender victims
- Immigrants
- Sex trafficking
- Labor trafficking

Services:

- Community education/training
- Court/police accompaniment
- Domestic violence (general)
- Immigration
- Legal services
- Long term counseling
- Referrals
- Trafficking victim services

The Door

Address: 121 Avenue of the Americas, New York, NY 10013

Mailing Address: 555 Broome St, New York, NY 10013

Phone: (212) 941-9090

Website: www.door.org/

Populations served:

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Services:

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

The Lesbian, Gay, Bisexual, and Transgender Community Center

Address: 08 West 13th Street, New York, NY 10011

Phone: (212) 620-7310

Email: info@gaycenter.org

Website: <http://www.gaycenter.org/>

Populations served:

- LGBTQ (youth and families)
- Youth

Services:

- Crisis intervention
- Counseling
- Peer support
- Community building
- Health services and programs
- Support groups
- Art and cultural programs
- Advocacy
- Substance use treatment for youth and adults

The Trevor Project

Phone: 1-888-488-7386

Text: 'START' to 678-678

Website: <https://www.thetrevorproject.org/>

Services:

- Crisis counseling
- Online resources
- Advocacy

Womankind

24/7 Helpline Voice: 1-888-888-7702

Helpline Chat: iamwomankind.org

Helpline Text: 929.207.5907 (English) / 929.207.5901 (Chinese)

Email: info@iamwk.org

Website: www.iamwomankind.org

Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Economic empowerment program



Education, Training and Employment



EDUCATION, TRAINING AND EMPLOYMENT

HIGH SCHOOL EQUIVALENCY (HSE) TESTING AND CLASSES

New York State High School Equivalency Office (HSE)

Address: New York State Education Building
89 Washington Avenue, Albany, NY 12234

Phone: (518) 474-5906

Email: hse@nysed.gov

Website: <http://www.acces.nysed.gov/hse/high-school-equivalency-hse>

Services:

- General information about HSE
- Application, statewide test locations and dates
- Test score retrieval

New York City Department of Education - Pathways to Graduation

Central Brooklyn Referral Center

Address: 1700 Fulton St. 3rd Floor, Room 383, Brooklyn NY, 11213

Phone: (718) 804-6750 Ext.3831

Downtown Brooklyn Referral Center

Address: 69 Schermerhorn Street, Brooklyn, NY 11201

Phone: 718-935-9457

Email: ReferralCenters@schools.nyc.gov

Website: <http://www.p2g.nyc>

Services:

- Information on locations offering HSE and enrollment
- Internships
- College and career resource centers

Turning Point Education Center

Address: 423 39th Street, Brooklyn, NY 11232

Phone: (718) 360-8186

Email: info@tpbk.org

Website: <https://www.tpbk.org/education-center/>

Services:

- Pre-HSE and HSE classes for youth (16 years or older) and adults
- ESOL classes
- TASC testing site
- College access counseling and CUNY Bound prep classes
- Career and job-readiness counseling and placement
- Peer leadership and internship opportunities

Brooklyn College Adult Literacy Program

Address: 2900 Bedford Avenue, 0118 Ingersoll Hall, Brooklyn, NY 11210

Phone: (718) 951-4117

Email: adulthoodliteracy@brooklyn.cuny.edu

Website: <https://www.brooklyn.cuny.edu/web/about/offices/literacy.php>

Services:

- English for Speakers of Other Languages (ESOL) classes
- High School Equivalency (HSE) preparation classes

EDUCATION, TRAINING AND EMPLOYMENT

ADULT CAREER & CONTINUING EDUCATION PROGRAMS

Kingsborough Community College Office of Continuing Education

Address: 2001 Oriental Blvd, Brooklyn, NY 11235

Phone: (718) 368-5052

Website: <https://www.kbcc.cuny.edu/>

Services:

- High School Equivalency (HSE) and test prep
- English as a second language classes (ESL)
- Healthcare institute
- Career and professional development classes

SUNY Brooklyn Educational Opportunity Center

Address: 111 Livingston Street Rm 104 (entrance on Boerum Place)
Brooklyn, NY 11201

Phone: (718) 802-3300

Email: admissions@beoc.cuny.edu

Website: <https://www.sunybeoc.org/>

Services:

- College preparation
- English as a second language
- High school equivalency (HSE)
- Career and technical programs
- Tuition-free

New York State Department of Labor

Website: <https://dol.ny.gov/>

Jobzone: <https://www.jobzone.ny.gov/>

Job listings: <https://nyhirenow.usnlx.com/>

Services:

- Career development resources
- Jobzone – interactive resource to help manage career
- Job listings

New York City Workforce1 Career Center

Website: <https://www1.nyc.gov/site/sbs/careers/virtual-wf1cc.page>

Services:

- Job search
- Interview preparation
- Free training

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center

Phone: (212) 206-0574

Website: www.aliforneycenter.org

Populations served:

- LGBTQ homeless & runaway youth (ages 16-24)

Services:

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

BeASister2ASister

Facebook: <https://www.facebook.com/Beasister2asister.org>

Populations served:

Survivors who have already completed a program elsewhere

Languages:

English, Spanish, Russian

Services:

- Aftercare program that provides continued help and support to survivors who went through an existing program but still need support.
- Accompaniment to appointments and day to day activities
- Referrals and help with extended counseling, legal services, medical care, and housing.
- Referrals for ESL & GED classes and college applications
- Training for women and young women to be sisters/mentors to survivors.

Family Justice Center

Telephone: Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

For in-person services, you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

For remote services, you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

Website: <https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

Populations served:

All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

Languages:

FJC staff and partners speak multiple languages and have access to telephonic interpretation.

Services:

- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request

Garden of Hope Human Trafficking Intervention Program

Address: P.O. Box 520048, Flushing, NY 11352
Phone: (718) 321-8862 x23
Email: info@gohny.org
Website: <https://gohny.org/>

Populations served:

- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

Languages:

English, Mandarin Chinese,
Cantonese, Fuzhounese, Taiwanese

Services:

- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

Restore NYC

Address: P.O. Box 1003,
Bowling Green Station, New York, 10274
Phone: (332) 220-3737
After Hours: (917) 688-5392
Email: help@restorenyc.org
Website: www.restorenyc.org

Populations served:

- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

Languages:

English, Mandarin Chinese,
Korean, Spanish

Services:

- Crisis Response and Intervention
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Health services (medical, dental and mental health referrals)
- Legal services (referral for civil and criminal)
- Court advocacy
- Shelter/emergency housing assistance referrals
- Transitional home
- Rapid Re-housing services
- Economic empowerment: Job training services and job placement
- Entrepreneurship services
- Mental health counseling
- Trafficking education and training

LifeWay Network

Address: PO Box 8654, Tarrytown, NY 10591
Phone number: 718-779-8075
Email: help@LifeWayNetwork.org
Website: www.lifewaynetwork.org

Populations served:

- Women 18+
- Foreign nationals
- Domestic U.S. citizens

Services:

- Emergency short-term housing
- Long term transitional housing
- Educational workshops, support with employment search (resume-building, interview support, Dress for Success closet)
- Education Program raising awareness in the community
- Training for various professionals

Mentari

Address: P.O. Box 8316 New York, New York, 10150
Phone: (347) 656-3633
Email: mentariusa@gmail.com
Website: www.mentariusa.org

Populations served:

Victims and survivors of exploitation, trafficking, domestic violence and sexual abuse.

Languages:

English, Indonesian, Malaysian and Spanish

Services:

- Community outreach
- Education/Training
- Mentorship and leadership program
- Support group
- Accompaniment
- Economic empowerment
- Vocational training and job assistance

Not on My Watch

Phone: (347) 275-3400
Email: info@NOMWi.org
Website: <https://www.nomwi.org/>

Populations served:

- Girls (ages 8-18)
- Young adults
- Families of trafficking survivors

Services:

- Youth empowerment program
- Youth mentorship
- Family-survivor advocate support group
- Education and training
- Advocacy
- Counseling

Sanctuary for Families

Address: 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)
Phone Hotline: 347-704-4500
Email: info@sffny.org
Website: www.sanctuaryforfamilies.org

Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

Womankind

24/7 Helpline Voice: 1-888-888-7702
Helpline Chat: iamwomankind.org
Helpline Text: 929.207.5907 (English) / 929.207.5901 (Chinese)
Email: info@iamwk.org
Website: www.iamwomankind.org

Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center

Phone: (212) 206-0574

Website: www.aliforneycenter.org

Populations served:

- LGBTQ homeless & runaway youth (ages 16-24)

Services:

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

The Door

Address: 121 Avenue of the Americas, New York, NY 10013

Mailing Address: 555 Broome St, New York, NY 10013

Phone: (212) 941-9090

Website: www.door.org

Populations served:

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Services:

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute



Healthcare



Hospitals

<https://www.nychealthandhospitals.org/hospitals>

NYC Health + Hospitals/Coney Island

2601 Ocean Parkway
Brooklyn, New York 11235
718-616-3000

NYC Health + Hospitals/Kings County

451 Clarkson Avenue
Brooklyn, New York 11203
718-245-3131

NYC Health + Hospitals/Woodhull

760 Broadway
Brooklyn, New York 11206
718-963-8000

Brookdale University Hospital Medical Center

Address: 1 Brookdale Plaza, Brooklyn, NY 11212
Phone: (718) 240-5000
Website: <http://www.brookdalehospital.org/>

Maimonides Medical Center

Address: 4802 10th Ave, Brooklyn, NY 11219
Phone: (718) 283-6000
Website: <https://maimo.org/>

New York-Presbyterian Brooklyn Methodist Hospital

Address: 506 6th St, Brooklyn, NY 11215
Phone: (718) 780-3000
Website: <https://www.nyp.org/brooklyn>

The Brooklyn Hospital Center

Address: 121 Dekalb Ave, Brooklyn, NY 11201
Phone: (718) 250-8000
Website: <https://www.tbh.org/>

NYU Langone Hospital

Address: 150 55th St, Brooklyn, NY 11220
Phone: (718) 630-7000
Website: <https://nyulangone.org/locations/nyu-langone-hospital-brooklyn>

Health Centers (Gotham Health)

www.nychealthandhospitals.org/health_care/

Cumberland

100 North Portland Avenue
Brooklyn, New York 11205
1-844-NYC-4NYC

East New York

2094 Pitkin Avenue
Brooklyn, New York 11207
1-844-NYC-4NYC

Bedford

485 Throop Avenue
Brooklyn, New York 11221
1-844-NYC-4NYC

Bushwick

335 Central Avenue
Brooklyn, NY 11221
1-844-NYC-4NYC

Greenpoint

875 Manhattan Avenue
Brooklyn, NY 11222
1-844-NYC-4NYC

Williamsburg

279 Graham Avenue
Brooklyn, NY 11211
718-384-0563

Fort Greene

295 Flatbush Avenue Extension
Brooklyn, NY 11201
1-844-NYC-4NYC

Brownsville

259 Bristol Street
Brooklyn, NY 11212
1-844-NYC-4NYC

Crown Heights

1218 Prospect Place
Brooklyn, NY 11213
1-844-NYC-4NYC

Community Healthcare Network

Williamsburg:

94-98 Manhattan Avenue, Brooklyn, NY 11206

Crown Heights:

1167 Nostrand Avenue Brooklyn, NY 11225

East New York/ Dr. Betty Shabazz:

999 Blake Avenue Brooklyn, NY 11207

East New York Health Hub:

2581 Atlantic Ave., 1st Floor, Brooklyn, NY 11207

Phone: (866) 246-8259

Website: <https://www.chnny.org/>

Populations served:

- All served, with a particular focus on low-income, under-served and uninsured
- LGBT
- Refugees
- Teens
- Veterans

Services:

- Primary Care
- Behavioral Health
- Dental Care
- Foot Care
- Women's Health
- Sexual Health
- Care Coordination
- Wellness & Nutrition
- Insurance
- Eye Care
- Pharmacy
- Also have fleet of mobile vans

Medicaid Assistance

Brooklyn South*: 785 Atlantic Ave, 1st Fl, Brooklyn, NY 11238

Phone: 929-221-3502

Coney Island*: 3050 W 21st St. 3rd Fl, Brooklyn, NY 11224

Phone: 929-221-3790

East New York: 404 Pine Street 2nd Fl, Brooklyn, NY 11208

Phone: 929-221-8204

Phone: HRA Helpline 1-888-692-6116

Website: <https://www1.nyc.gov/site/hra/help/public-health-insurance.page>
www1.nyc.gov/site/hra/locations/medicaid-locations.page#brooklyn

Services:

- Medicaid assistance
- NYS Health Plan Marketplace assistance (where indicated with *)

NYC Sexual Health Clinic

Address: 295 Flatbush Ave Extension, 2nd Fl, Brooklyn, New York 11201

Phone: 347-396-7959, 311

Website: <https://www1.nyc.gov/site/doh/services/sexual-health-clinics.page>

East New York Health Hub:

2581 Atlantic Ave., 1st Floor, Brooklyn, NY 11207

Phone: (866) 246-8259

Website: <https://www.chnny.org/>

Services:

- Medical evaluation for signs and symptoms of STIs
- STI testing
- HIV post-exposure prophylaxis (PEP)
- HIV treatment
- Medical evaluation for HIV
- HIV testing
- HIV PrEP initiation and counseling
- Contraception services

BronxCare Health System

Phone: (718) 590 1800

Physician Referral: (718) 99 BRONX

Address: 1650 Grand Concourse, Bronx, NY 10457

Address: 1276 Fulton Ave., Bronx, NY 10456

Populations served:

- Sex and Labor Trafficking Victims

Services:

- In-patient medical care
- Out-patient medical care
- Emergency medical care

The EMPOWER Center

**(Partnership between NYC Health + Hospitals - Gouverneur
and Jacobi Hospitals and Sanctuary for Families)**

Address: 227 Madison Street, Manhattan, NY 10002

Phone: (212) 238-4906

Email: empower@sffny.org

Website: <https://theempowercenter.org/>

Populations served:

- Survivors of commercial sexual exploitation, sex trafficking and people in the sex trade

Languages:

- Spanish
- English
- Lingala (Bantu language)
- French
- Bangla
- Twi (also known as Akan kasa)
- Other languages available via Language Access Services

Services:

- Case management
- Legal screenings & consultations
- Mental Health services
- Obstetrics & Gynecology
- Primary Care
- Peer Care Navigation
- Thriving & Group Services
- Workforce & Economic Empowerment

HEALTHCARE

SPECIALIZED SEXUAL ASSAULT, GBV AND SURVIVORS OF TORTURE RESOURCES

Bellevue Hospital Program for Survivors of Torture

Address: 462 First Avenue, CD732, New York, NY 10016

Phone: 212-562-8713

Email: info@survivorsoftorture.org

Website: www.survivorsoftorture.org

Populations served:

Immigrants

Services:

- Medical services
- Mental health
- Social services
- Legal services

Crime Victims Treatment Center

Address: 40 Exchange Place, Suite 510

New York, NY 10005

Phone: (212) 523-4728

Email: cvtc@cvtcnyc.org

Website: <https://www.cvtcnyc.org/>

Have Sexual Assault Forensic Examiners (SAFE) and advocates in the following hospitals:

Manhattan

Mount Sinai West, 58th Street and 10th Avenue

Mount Sinai St Luke's, 113th Street and Amsterdam Avenue

Lenox Health Greenwich Village, 13th Street and 7th Avenue

Brooklyn

Brookdale Hospital, 1 Brookdale Plaza

Populations served:

- Trafficking
- Sexual assault
- Domestic violence
- Community violence
- Homicide

Services:

- Crisis intervention
- Individual therapy
- Group therapy
- Legal advocacy
- Psychiatric evaluation
- Complementary therapy
- Sexual Assault Forensic Examiners (SAFE) and advocates

Domestic Violence and Other Violence Emergencies (DOVE) Program

Address: New York-Presbyterian Brooklyn Methodist Hospital
Department of Care Coordination,
506 Sixth Street, Brooklyn, NY 11215

Phone: (718) 780-3608

Populations served:

Survivors of domestic violence
and sexual assault

Services:

- Crisis intervention
- Emergency room advocates
- Counseling
- Referrals

Mount Sinai Beth Israel Victim Services Program

Address: 4 Fierman Hall, New York, NY 10003

Phone: 212-420-5632

Website: www.mountsinai.org/locations/beth-israel/support/social-work/victim-services

Services:

- Individual short-term psychotherapy
- Crisis intervention
- Information, referrals, and advocacy
- Emergency room Sexual Assault Forensic Examinations (SAFE)
- Emergency room advocates

Mount Sinai Sexual Assault and Violence Intervention Program (SAVI)

Address: One Gustave L. Levy Place, Box 1670, New York, NY 10029

Phone: 212-423-2140

Website: www.mountsinai.org/patient-care/service-areas/community-medicine/sexual-assault-and-violence-intervention-program-savi

Populations served:

- Survivors of rape, sexual assault, child abuse, domestic violence, intimate partner violence
- Orthodox Jewish survivors (Takanot program)

Services:

- Psychotherapy, referrals and advocacy
- Legal advocacy
- Emergency room advocacy
- Sexual Assault Forensic Examiner (SAFE) program
- Education and training

NYC Health and Hospitals Sexual Assault Response Teams (SART)

Website: <https://www.nychealthandhospitals.org/services/sexual-assault-response-teams/>

Populations served:

- Victims/survivors of sexual assault

Services:

- Sexual Assault Response Teams (SART) in every emergency room
- Sexual Assault Forensic Examiner (SAFE) examiners
- Rape crisis counselors

PurpLE Family Health

Email: Care@PurpLEFamily.Health

Populations served:

Survivors of Gender Based Violence (GBV) and their children

Services:

- Trauma-informed healthcare for GBV survivors and their children at no cost to patient
- Weekly Wednesday clinic
- Primary Medical Care for all ages
- Psychotherapy
- Care navigation

Sanctuary for Families

Address: 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

Phone Hotline: 347-704-4500

Email: info@sffny.org

Website: www.sanctuaryforfamilies.org

Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center

Phone: (212) 206-0574

Website: www.aliforneycenter.org

Populations served:

- LGBTQ homeless & runaway youth (ages 16-24)

Services:

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

The Door

Address: 121 Avenue of the Americas, New York, NY 10013

Mailing Address: 555 Broome St, New York, NY 10013

Phone: (212) 941-9090

Website: www.door.org

Populations served:

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Services:

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

Callen Lorde

Chelsea

Address: 356 West 18th St. New York, NY 10011

Phone: 212-271-7200

(212) 271-7206 - behavioral health

Brooklyn

Address: 40 Flatbush Ave Ext, Brooklyn, NY 11201

Phone: (718) 215-1818

Behavioral health services for clients receiving medical care at Callen Lorde only

Populations served:

- Female identifying
- LGBTQ
- Transgender
- Youth 18-24, including homeless

Services:

- Primary care
- Women's health
- Transgender health
- HIV/AIDS care
- Behavioral health
- Case management
- Dental

Community Healthcare Network

Transgender Family Program

Address: 94-98 Manhattan Ave, Brooklyn, NY 11206

Phone: (347) 578-1743

Sexual and Behavioral Health (SBH) Program

Address: CHN Lower East Side,
150 Essex Street,
New York, NY 10002

Phone: (212) 477-1120

Address: CHN Jamaica,
90-04 161st Street, 5th Floor,
Jamaica, NY 11432

Phone: (718) 523-2123

Populations served:

LGBTQ

Services:

- Primary (basic) health care
- Free HIV testing
- PrEP (Pre-Exposure Prophylaxis)
- PEP (Post-Exposure Prophylaxis)
- Support groups
- Individual and group counseling
- ADAP enrollment
- PrEP-AP enrollment
- HIV/AIDS and Antiretroviral therapy
- Hormone therapy
- Speech therapy
- Name/gender change referrals
- Gender-affirming surgery referrals
- Family building health education

The Lesbian, Gay, Bisexual, and Transgender Community Center

Address: 08 West 13th Street, New York, NY 10011

Phone: (212) 620-7310

Email: info@gaycenter.org

Website: <http://www.gaycenter.org/>

Populations served:

- LGBTQ (youth and families)
- Youth

Services:

- Crisis intervention
- Counseling
- Peer support
- Community building
- Health services and programs
- Support groups
- Art and cultural programs
- Advocacy
- Substance use treatment for youth and adults

NY Department of Health: Growing up Healthy

Phone: Hotline 1-800-522-5006

Website: https://www.health.ny.gov/community/pregnancy/health_care/prenatal/guh.htm

Services:

- Health care
- Nutrition
- Pregnancy
- Family planning
- Children's special needs

Nurse Family Partnership

Address: Morris Koppelman Early Childhood Center
774 Saratoga Avenue, 2nd Fl, Brooklyn, NY 11212

1360 Fulton St, 3rd Fl, Brooklyn, NY 11212

Phone: 718-257-7208

Websites: <https://sco.org/programs/nurse-family-partnership>
www.nursefamilypartnership.org/locations/new-york

Services:

- Pre- and post-natal care for mothers and babies

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

Phone: 800-522-5006

Website: <https://access.nyc.gov/programs/women-infants-and-children-wic/>

Services:

- Free healthy food and services to low-income women and children
- Nutrition counseling
- Breastfeeding support
- Health education
- Referrals

Realization Center

Brooklyn Location

Address: 175 Remsen Street, Brooklyn, New York 11201

Phone: (718) 342-6700

Manhattan Location

Address: 19 Union Square West 7th Fl, (Pvt. Entrance 25 East 15th Street),
New York, NY 10003-3304

Phone: (212) 627-9600

Website: www.realizationcenternyc.com

Services:

- Adult and adolescent chemical dependency programs
- Ambulatory detox
- Dual diagnosis
- Cocaine/crack treatment
- Heroin treatment
- Food addiction/eating disorders
- Sexual addiction recovery
- Chronic relapse program
- Codependency programs
- "Dignity" (a program dedicated to recovery and sobriety for gay/lesbian/bisexual and transgender individuals)

Odyssey House

Outpatient Services

Address: 953 Southern Boulevard, Bronx, NY 10459

Phone: (718) 860-2994

Young Adult Treatment Services

Address: Odyssey House Leadership Center
309-311 6th St., New York, NY 10003

Phone: (212) 780-1515

Website: www.odysseyhouseinc.org

Populations served:

- Women with children
- Adolescents
- Young adults
- Adults
- Seniors

Services:

- Drug and alcohol rehabilitation programs
- Outpatient treatment
- Residential treatment
- Medication assisted treatment
- Recovery center



**Law Enforcement,
Government and
Legal Services**



Law Enforcement Hotlines

Kings County (Brooklyn) District Attorney's Office Human Trafficking Hotline

24/7 Hotline: 718-250-2770

NYPD Human Trafficking Hotline

646-610-7272

Homeland Security Investigations Hotline

24/7 Hotline: 1-866-347-2434

Federal Bureau of Investigation NY Field Office

212-384-1000

Ask for Human Trafficking and Child Exploitation Task Force

National Human Trafficking Hotline

1-888-373-7888

Manhattan District Attorney's Office Human Trafficking Hotline

212-335-3400

Queens District Attorney's Office Human Trafficking Bureau

718-286-6548

Email: HumanTrafficking@queensda.org

Bronx District Attorney's Office Human Trafficking Unit

718-838-7185

Richmond County (Staten Island) District Attorney's Office Special Victims Bureau

718-697-8313

New York State Attorney General

1-800-771-7755

United States Attorney's Office for the Eastern District of New York

718-254-7000

United States Attorney's Office for the Southern District of New York

212-637-2200

National Center for Missing and Exploited Children

1-800-843-5678

Amtrak Police Communications

1-800-331-0008

Mayor's Office to End Gender-Based Violence (ENDGBV)

Website: <https://www1.nyc.gov/site/ocdv/about/about-endgbv.page>

Services:

- Operates Family Justice Centers across the 5 boroughs
- Develops policies and programs
- Provides training and prevention education
- Conducts research and evaluations
- Performs community outreach

National Center for Missing and Exploited Children

Address: 333 John Carlyle St. Alexandria, VA 22314

Phone: 1(800) 843-5678
(1800-THE-LOST)

Website: <http://www.missingkids.org>
<http://www.missingkids.org/cybertipline>

Child Sex Trafficking resources:
<https://www.missingkids.org/theissues/trafficking>

Services:

- Specialized child sex trafficking resources
- Receives reports for missing children (1-800-THE-LOST) and child exploitation (report.cybertip.org)
- Provides assistance to victims, families, law enforcement, social service agencies, mental health agencies and others when they need help with a missing, exploited, or recovered child.
- Free online training platform: <https://connect.missingkids.org/>

LAW ENFORCEMENT, GOVERNMENT AND LEGAL SERVICES

HOTLINES, LAW ENFORCEMENT AND GOVERNMENT RESOURCES

New York State Department of Labor, Division of Immigrant Policies and Affairs

Labor Violation Hotline: (877) 466-9757 (9-5, M-F)

Email: trafficking@labor.ny.gov

Website: <https://dol.ny.gov/immigrant-policies-and-affairs-0>

Services:

To report labor violations (such as failure to pay minimum wage, overtime, or for all hours worked), or labor trafficking (threats based on immigration status, debts, false promises, etc. to compel an individual to work)

New York State Office of Victim Services

Hotline: (800) 247-8035

TTY: (888) 289-9747

Website: <https://ovs.ny.gov/>

Services:

- Compensation to victims of crime
- Funding direct services to crime victims via a network of community-based programs
- Advocacy for the rights and benefits of all innocent victims of crime.
- Free online training platform: <https://connect.missingkids.org/>

New York State Office of Temporary and Disability Assistance (OTDA) - Refugee Services – Assistance for Victims of Human Trafficking

Address: 40 North Pearl St 10C, Albany, NY 12243

Phone: (212) 961-5688

Email: bria.contact@otda.ny.gov

Website: <https://otda.ny.gov/programs/bria/trafficking.asp>

Referrals: <https://www.surveygizmo.com/s3/5633227/NYS-Human-Trafficking-Referral-Form>

Services:

- Law enforcement agencies and established social and legal services providers can make referrals to OTDA for confirmation of an individual as a trafficking victim. The confirmation letter can be used to: obtain eligible services from District Social Services offices (Temporary Assistance, SNAP, etc.) or from funded Response to Human Trafficking Program service providers, as proof for NYS Office of Victim Services reimbursements, with T visa applications, and generally to establish eligibility as a victim of a crime.
- Technical assistance to service providers and law enforcement

Polaris National Human Trafficking Hotline

Phone: (888) 373-7888 or
Text: "BeFree" at 233733 (24 hours)

Services:

- Reporting mechanism for child exploitation, child sex trafficking resources

US Department of Labor | Wage and Hour Division Services

Address: 6 Federal Plaza, Room 3700, New York, NY 10278
Phone: 212-264-8185
1-866-487-9243 / 1-866-4- USWAGE
Website: www.dol.gov/whd/

Services:

- Enforcement of wage and labor laws.
- Support to victims of human trafficking and other crimes.
- U and T visas certifications where certain conditions are met and there is a credible allegation of a violation of a law that WHD enforces related to the work environment or employment relationship.

Victim Notification Everyday Hotline (VINE)

Phone: (888) VINE-4-NY
Website: www.vinelink.com

Services:

- This hotline can provide information about inmates in custody and notification upon change in custody status

Brooklyn Defender Services

Address: 156 Pierrepont Street, Brooklyn, NY 11201

Phone: (718) 254-0700

Email: info@bds.org

Website: <https://bds.org/>

Services:

- Criminal, family, immigration, civil legal services

Brooklyn Justice Initiatives

Address: 120 Schermerhofrn Street, Room 308E, Brooklyn, NY, 11201

Phone: (347) 404-9960

Website: <http://www.courtinnovation.org>

Populations served:

Trafficking survivors

Services:

- Reducing or eliminating criminal convictions and the use of incarceration, when possible
- Needs assessment, individual counseling referrals to community-based services, including culturally competent services for trans-women and foreign-born individuals (civil legal services, shelter, educational and vocational programs, outpatient counseling services, drug treatment and mental health services)

City Bar Justice Center

Address: 42 West 44th Street, New York, NY 10036

Phone: (212) 382-4711

Website: www.citybarjusticecenter.org

Services:

- Trafficking victim legal services
- Immigration
- Civil legal services
- Public assistance
- Training
- Referrals
- Advocacy

Day One

Address: P.O. Box 3220 Church Street Station, New York, NY 10008

Phone:

Helpline: (800) 214-4150,

Text: (646) 535-DAY1 (3291)

Email: info@dayoneny.org

Website: <https://www.dayoneny.org/>

Populations served:

- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

Services:

- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services

Family Justice Center

Telephone: Call 311 to be connected to the nearest NYC Family Justice Center. Family Justice Centers operate Monday-Friday, 9am-5pm and provide services by phone and in-person.

For in-person services, you can call the Family Justice Center to make an appointment or walk into your nearest FJC if you cannot engage in remote services safely or effectively.

For remote services, you can **call 311 or the phone numbers listed below** to be connected to your nearest FJC. If you are asked and it is safe to do so, please leave us a message and someone will get back to you.

Website: <https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page>

Populations served:

All are welcome regardless of language, income, gender identity, or immigration status. Interpretation services are available at every FJC, and locations are wheelchair accessible. Call ahead to request other accommodations.

Languages:

FJC staff and partners speak multiple languages and have access to telephonic interpretation.

Services:

- Case management
- Safety-planning
- Public Benefit Assistance
- Shelter and Housing Assistance
- Mental Health and Counseling Services
- Job Training Program Referrals
- Education Program Referrals
- Legal Services (Family, Immigration, Housing)
- Connection to Law Enforcement Upon Request

Her Justice

Address: Her Justice, 100 Broadway 10th Fl, New York, NY 10005

Phone: 212.695.3800

Email: info@herjustice.org

Website: www.herjustice.org

Populations served:

- Female-identifying
- Domestic born
- Immigrants
- Low income

Languages:

Spanish, Mandarin, Korean, French (in-house). All other languages available via interpreter services.

Services:

- Immigration
- Legal services
- Training
- Advocacy

Jewish Child Care Association, Gateways

Address: 858 East 29th Street Brooklyn NY 11210

Phone: 914-741-4524

Email: jcca@jccany.org

Website: <https://www.jccany.org/our-programs/gateways/>

Populations served:

- Female victims
- Minors (12-16)
- Sex trafficking

Services:

- Residential treatment
- Community education/training
- Court/police accompaniment
- Crisis counseling and longer term counseling
- Domestic violence (general)
- Sexual assault
- Emergency assistance/transportation
- Health services
- HIV/AIDS
- Job training
- Legal services
- Public assistance
- Referrals
- Shelter/housing assistance
- Emergency housing (children)
- Trafficking victim services
- Recreational therapy
- Family/group counseling

Legal Aid Society

Main office / Criminal Defense Practice / Juvenile Rights Practice

Phone: 212-577-3300

Brooklyn neighborhood office / Civil Practice:

Phone: 718-722-3100

Services:

- Civil, criminal, immigration, family and other legal services

My Sisters' Place

Address: 3 Barker Avenue, White Plains, NY 10601

Phone: (914) 683-1333

24/7 Crisis Hotline: 1-800-298-7233 (SAFE)

Email: info@mspny.org

Website: www.mspny.org

Populations served:

- Domestic violence
- Sex trafficking
- Labor trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born

Languages:

English, Spanish, Italian,
French, Portuguese,
Tagalog, Hindi/Urdu, ASL

Services:

- Case management
- Court/police accompaniment
- Crisis counseling
- Emergency assistance/transportation
- Shelter/housing assistance
- Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
- Legal Services
- Trafficking victim services
- Public assistance
- Community education/training
- Advocacy
- Referrals
- Trauma-informed support groups and activities

Sanctuary for Families

Address: 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)

Phone Hotline: 347-704-4500

Email: info@sffny.org

Website: www.sanctuaryforfamilies.org

Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

Safe Horizon Streetwork Project, Lower East Side

Address: 33 Essex Street, New York, NY 10002

Phone: Hotline: (800) 708-6600
(646) 602-6404 | Overnight: (917) 507-1562

Website: www.safehorizon.org

Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:

English, Spanish

Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Safe Horizon Streetwork Project, Uptown

Address: 209 West 125th Street, New York, NY 10027

Phone: Hotline: (800) 708-6600
(212) 695-2220 | Overnight: (917) 507-1562

Website: www.safehorizon.org

Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:

English, Spanish

Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Sanctuary for Families

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Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

Sex Workers Project, Urban Justice Center

Address: 40 Rector St, 9th Floor, New York, NY 10006
Phone: (646) 602-5617
Email: swp@urbanjustice.org
Website: www.urbanjustice.org

Populations served:

- Female victims
- Male victims
- Transgender victims
- Immigrants
- Sex trafficking
- Labor trafficking

Services:

- Community education/training
- Court/police accompaniment
- Domestic violence (general)
- Immigration
- Legal services
- Long term counseling
- Referrals
- Trafficking victim services

Sylvia Rivera Law Project

Address: 147 West 24th Street, 5th Floor, New York, NY 10011

Phone: (212) 337-8550

Legal Helpline: (212) 337-8550 ext. 308

Email: info@srlp.org

Website: www.srlp.org

Populations served:

- LGBTQ
 - Immigrants
- Languages: English, Spanish

Services:

- Legal services
- Name changes
- ID assistance
- Shelter referrals
- Healthcare advocacy
- Re-entry assistance

The Door

Address: 121 Avenue of the Americas, New York, NY 10013

Mailing Address: 555 Broome St, New York, NY 10013

Phone: (212) 941-9090

Website: www.door.org

Populations served:

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Services:

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

Womankind

24/7 Helpline Voice: 1-888-888-7702

Helpline Chat: iamwomankind.org

Helpline Text: 929.207.5907 (English) / 929.207.5901 (Chinese)

Email: info@iamwk.org

Website: www.iamwomankind.org

Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support



Shelter Providers



SHELTER PROVIDERS

PROGRAMS FOR TRAFFICKING SURVIVORS

Garden of Hope Human Trafficking Intervention Program

Address: P.O. Box 520048, Flushing, NY 11352
Phone: (718) 321-8862 x23
Email: info@gohny.org
Website: <https://gohny.org/>

Populations served:

- Sex trafficking
- Labor trafficking
- Sexual assault
- Domestic violence
- Female victims
- Immigrants
- Immigrant crime victims

Languages:

English, Mandarin Chinese, Cantonese, Fuzhounese, Taiwanese

Services:

- Crisis response
- Emergency shelter
- Mental health counseling
- Support group
- Comprehensive case management
- Accompaniment and advocacy
- Public education
- Victim identification, screening, and training
- Civil legal referrals
- Vocational training and job placement
- ESL
- Children and youth program

LifeWay Network

Address: PO Box 8654, Tarrytown, NY 10591
Phone number: 718-779-8075
Email: help@LifeWayNetwork.org
Website: www.lifewaynetwork.org

Populations served:

- Women 18+
- Foreign nationals
- Domestic U.S. citizens

Services:

- Emergency short-term housing
- Long term transitional housing
- Educational workshops, support with employment search (resume-building, interview support, Dress for Success closet)
- Education Program raising awareness in the community
- Training for various professionals

My Sisters' Place

Address: 3 Barker Avenue, White Plains, NY 10601

Phone: (914) 683-1333

24/7 Crisis Hotline: 1-800-298-7233 (SAFE)

Email: info@mspny.org

Website: www.mspny.org

Populations served:

- Domestic violence
- Sex trafficking
- Labor trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born

Languages:

English, Spanish, Italian,
French, Portuguese,
Tagalog, Hindi/Urdu, ASL

Services:

- Case management
- Court/police accompaniment
- Crisis counseling
- Emergency assistance/transportation
- Shelter/housing assistance
- Emergency shelter/housing assistance (male and male-identified clients, female and female-identified clients, families)
- Legal Services
- Trafficking victim services
- Public assistance
- Community education/training
- Advocacy
- Referrals
- Trauma-informed support groups and activities

Restore NYC

Address: P.O. Box 1003,
Bowling Green Station, New York, 10274

Phone: (332) 220-3737

After Hours: (917) 688-5392

Email: help@restorenyc.org

Website: www.restorenyc.org

Populations served:

- Female-identifying
- Foreign national and U.S. Citizens
- 18 years or older
- Sex or labor trafficking

Languages:

English, Mandarin Chinese,
Korean, Spanish

Services:

- Crisis Response and Intervention
- Trafficking victim identification
- Emergency food and clothing
- Comprehensive case management
- Health services (medical, dental and mental health referrals)
- Legal services (referral for civil and criminal)
- Court advocacy
- Shelter/emergency housing assistance referrals
- Transitional home
- Rapid Re-housing services
- Economic empowerment: Job training services and job placement
- Entrepreneurship services
- Mental health counseling
- Trafficking education and training

Safe Horizon Anti Trafficking Program

Address: 50 Court Street, Suite 811, Brooklyn, NY 11201

Phone: (718) 943-8652 | Hotline: 800- 621-4673 (HOPE)

Email: ATPIntake@safehorizon.org

Website: www.safehorizon.org

Populations served:

- All genders
- All ages
- Immigrant and Domestic victims
- Sex trafficking
- Labor trafficking
- Forced Marriage

Languages:

All via interpreter services and Thai, Cantonese, Mandarin, Spanish and Tagalog in person

Services:

- Case management
- Community education
- Court/police accompaniment
- Crisis counseling
- Immigration
- ESOL classes
- Emergency assistance/transportation
- Health services (medical, dental and mental health referrals)
- HIV/AIDS (Referral)
- Job training (Referral)
- Education enrollment
- Legal services (referral for civil and criminal)
- Long term counseling
- Public assistance (referral)
- Referrals to other SH programs (sexual assault, domestic violence, stalking, shelters)
- Shelter/housing assistance (referral)
- Emergency housing (adult and children)

Sanctuary for Families

Address: 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)
Phone Hotline: 347-704-4500
Email: info@sffny.org
Website: www.sanctuaryforfamilies.org

Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

Womankind

24/7 Helpline Voice: 1-888-888-7702

Helpline Chat: iamwomankind.org

Helpline Text:

929.207.5907 (English)

929.207.5901 (Chinese)

Email: info@iamwk.org

Website: www.iamwomankind.org

Populations served:

- Gender-based violence
- Domestic violence
- Sexual violence
- Human trafficking
- Immigrants
- Foreign or domestic born
- Children and youth
- Gender-based violence later in life

Languages:

English, Spanish, Chinese, Tagalog, Korean, Japanese, Hindi, Bengali, and other 18+ Asian languages

Services:

- 24-hour multi-lingual helpline
- Comprehensive case management
- Court/police accompaniment and advocacy
- Counseling
- Immigration and family law legal services
- Emergency assistance
- Public benefits assistance
- Referrals
- Residential programs (emergency shelter)
- Housing assistance
- Wellness activities and groups
- Financial and workforce support

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center

Phone: (212) 206-0574

Website: www.aliforneycenter.org

Populations served:

- LGBTQ homeless & runaway youth (ages 16-24)

Services:

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

Children's Village

Emergency shelters:

Maya's Place, Bronx

Phone: 718-583-2380

The Sanctuary, Westchester County

Phone: 1-888-997-1583 or 1-877-540-7680

Website: <https://childrensvillage.org/our-programs/residential-programs/runawayhomeless/>

Transitional housing:

Victory House, Bronx

Life's Bridges, Westchester

Populations served:

- Female minors (16-20) (Mayas' place, Victory House)
- Maler and female minors (12-17) (The Sanctuary)
- Pregnant / parenting youth

Services:

- Emergency shelter for 30 days
- Food
- Clothing
- Individual and group counseling
- Medical care
- Housing assistance
- Transitional housing up to 18 months
- Life skills training
- Substance abuse counseling and treatment
- Education / career support

Covenant House

Address: 460 W. 41st Street, NYC, NY 10036

Phone: (212) 613-0300

Email: chny@covenanthouse.org

Website: <https://ny.covenanthouse.org/>

Populations served:

- Young adults (ages 16-20)
- Young mothers (ages 16-20) and their infant / toddler children
- Female identifying trafficking survivors (ages 18-24)

Services:

- Crisis counseling
- Emergency housing
- Legal services
- Job training
- Educational programming
- Specialized anti-trafficking programming
- Medical and mental health services
- Beds for young mothers and infant / toddler children
- Transitional living beds
- Offsite safe house (with LifeWay Network) that serves female identified trafficking survivors (ages 18-24)

Girls Educational & Mentoring Services (GEMS)

Phone number: (212) 926-8089

Website: www.gems-girls.org

Populations served:

- Female identifying
- Ages 12-24

Services:

- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

Jewish Child Care Association, Gateways

Address: 858 East 29th Street Brooklyn NY 11210
Phone: 914-741-4524
Email: jcca@jccany.org
Website: <https://www.jccany.org/our-programs/gateways/>

Populations served:

- Female victims
- Minors (12-16)
- Sex trafficking

Services:

- Residential treatment
- Community education/training
- Court/police accompaniment
- Crisis counseling and longer term counseling
- Domestic violence (general)
- Sexual assault
- Emergency assistance/transportation
- Health services
- HIV/AIDS
- Job training
- Legal services
- Public assistance
- Referrals
- Shelter/housing assistance
- Emergency housing (children)
- Trafficking victim services
- Recreational therapy
- Family/group counseling

Safe Horizon Streetwork Project, Lower East Side

Address: 33 Essex Street, New York, NY 10002
Phone:
Hotline: (800) 708-6600
(646) 602-6404
Overnight: (917) 507-1562
Website: www.safehorizon.org

Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:
English, Spanish

Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Safe Horizon Streetwork Project, Uptown

Address: 209 West 125th Street, New York, NY 10027

Phone: Hotline: (800) 708-6600
(212) 695-2220 | Overnight: (917) 507-1562

Website: www.safehorizon.org

Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:

English, Spanish

Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

The Door

Address: 121 Avenue of the Americas, New York, NY 10013

Mailing Address: 555 Broome St, New York, NY 10013

Phone: (212) 941-9090

Website: www.door.org

Populations served:

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Services:

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

NYC Domestic Violence Shelters

Phone: 1-800-621-HOPE (4673)
24/7

Populations served:

- Survivors of domestic violence

Services:

- Referral to domestic violence shelters

YWCA

Address: 30 3rd Avenue Brooklyn, NY 11217-2129

Phone Number: 718-875-1190

Website: www.ywca.org | www.ywcabklyn.org

Special Qualifications:

- Single Occupancy Room for Low Income Single Women (Minimum Income of \$23, 880)
- Affordable Studio Apartments {Minimum income of \$39,800 (50% AMI) or \$47,760 (60% AMI)}
- Permanent housing Only (One to Two Year Lease)

Services:

- Gender Based Violence
- Women's Health Programs
- Job Training and Empowerment
- Early Childhood Programs
- Financial literacy
- Permanent Housing

NYC Department of Homeless Services, Shelters

Families with children:

Prevention Assistance and Temporary Housing (PATH)
151 E. 151st Street, Bronx, NY 10451

Single women:

HELP Women's Shelter
116 Williams Avenue
(between Liberty Avenue and Glenmore Avenue), Brooklyn, NY

Franklin Shelter
1122 Franklin Avenue (near 166th Street), Bronx, NY

Single men:

30th Street Intake Center
400-430 East 30th Street, New York, NY

Phone: 718-675-3353

Websites: www1.nyc.gov/site/dhs/index.page

Communities served:

- Adult families
- Families with children
- Single adults

Services:

- Temporary emergency shelter
- Domestic violence assistance
- Medical assistance
- School-related support
- Child protective and family support services
- Homelessness prevention assistance
- housing counseling
- Employment referrals
- Benefits advocacy
- Relocation services
- Family mediation
- Crisis counseling

Selah Freedom

Address: Sarasota, FL
Phone: 1-888-8-FREE-ME (888-837-3363)
Email: Info@SelahFreedom.com
Website: <https://www.selahfreedom.com/>

Populations served:

- Women ages 18-29

Services:

- Residential safe housing
- Legal aid, education planning, employment, counseling, life skills, and other services
- Community outreach and training



Youth Programs and Services



Child Advocacy Centers

Bronx Child Advocacy Center (CAC)

1775 Grand Concourse - 5th Floor, Bronx, NY 10453
(929) 265-3600

Brooklyn Child Advocacy Center (CAC)

320 Schermerhorn St. - 1st Floor, Brooklyn, NY
(718) 330-5405

Manhattan Child Advocacy Center (CAC)

1753 Park Ave - 2nd Floor, New York, NY 10035
(646) 695-6100

Queens Child Advocacy Center (CAC)

112-25 Queens Blvd - 3rd Floor, Forest Hills, NY 11375
(718) 575-1342

Staten Island Child Advocacy Center (CAC)

130 Stuyvesant Place - 5th Floor, Staten Island, NY 10301
(718) 556-4052

Ali Forney Center

Address: 321 W. 125th Street NY, NY 10027 – Drop-in Center

Phone: (212) 206-0574

Website: www.aliforneycenter.org

Populations served:

- LGBTQ homeless & runaway youth (ages 16-24)

Services:

- Housing, including transgender program
- Case management
- Primary medical care
- HIV testing
- Mental health assessment and treatment
- Counseling
- Food and showers
- Employment assistance program

Children's Village

Emergency shelters:

Maya's Place, Bronx

Phone: 718-583-2380

The Sanctuary, Westchester County

Phone: 1-888-997-1583 or 1-877-540-7680

Website: <https://childrensvillage.org/our-programs/residential-programs/runawayhomeless/>

Transitional housing:

Victory House, Bronx
Life's Bridges, Westchester

Populations served:

- Female minors (16-20) (Mayas' place, Victory House)
- Maler and female minors (12-17) (The Sanctuary)
- Pregnant / parenting youth

Services:

- Emergency shelter for 30 days
- Food
- Clothing
- Individual and group counseling
- Medical carte
- Housing assistance
- Transitional housing up to 18 months
- Life skills training
- Substance abuse counseling and treatment
- Education / career support

YOUTH PROGRAMS AND SERVICES

Covenant House

Address: 460 W. 41st Street, NYC, NY 10036

Phone: (212) 613-0300

Email: chny@covenanthouse.org

Website: <https://ny.covenanthouse.org/>

Populations served:

- Young adults (ages 16-20)
- Young mothers (ages 16-20) and their infant / toddler children
- Female identifying trafficking survivors (ages 18-24)

Services:

- Crisis counseling
- Emergency housing
- Legal services
- Job training
- Educational programming
- Specialized anti-trafficking programming
- Medical and mental health services
- Beds for young mothers and infant / toddler children
- Transitional living beds
- Offsite safe house (with LifeWay Network) that serves female identified trafficking survivors (ages 18-24)

Day One

Address: P.O. Box 3220 Church Street Station, New York, NY 10008

Phone: Helpline: (800) 214-4150,

Text: (646) 535-DAY1 (3291)

Email: info@dayoneny.org

Website: <https://www.dayoneny.org/>

Populations served:

- Youth
- Teen dating violence
- Human trafficking
- LGBTQ
- Sexual assault

Services:

- Community education/training
- Court/police accompaniment
- Legal services
- Counseling
- Referrals
- Trafficking victim services

YOUTH PROGRAMS AND SERVICES

Girls Educational & Mentoring Services (GEMS)

Phone number: (212) 926-8089

Websites: www.gems-girls.org

Populations served:

- Female identifying
- Ages 12-24

Services:

- Holistic case management
- Youth and court advocacy
- Supportive daily programming
- Transitional housing
- Crisis and long-term counseling
- Educational support and youth leadership
- Community based training

Jewish Child Care Association, Gateways

Address: 858 East 29th Street Brooklyn NY 11210

Phone: 914-741-4524

Email: jcca@jccany.org

Website: <https://www.jccany.org/our-programs/gateways/>

Populations served:

- Female victims
- Minors (12-16)
- Sex trafficking

Services:

- Residential treatment
- Community education/training
- Court/police accompaniment
- Crisis counseling and longer term counseling
- Domestic violence (general)
- Sexual assault
- Emergency assistance/transportation
- Health services
- HIV/AIDS
- Job training
- Legal services
- Public assistance
- Referrals
- Shelter/housing assistance
- Emergency housing (children)
- Trafficking victim services
- Recreational therapy
- Family/group counseling

YOUTH PROGRAMS AND SERVICES

Mount Sinai Adolescent Health Center

Address: 312-320 East 94th Street, New York, NY 10128

Phone: 212-423-3000

Website: <https://www.mountsinai.org/locations/adolescent-health-center/services/violence-prevention-and-treatment/exploitation-and-trafficking-victims-services>

Populations served:

- Sex trafficking
- Female victims
- Male victims
- Transgender victims
- Immigrants
- Domestic born
- Families
- Youth (ages 12-17)

Services:

- Home and office-based program
- Trauma informed therapy
- Case management

New York Foundling Phoenix Project

Phone: 212 633 9300

Email: phoenix.project@nyfoundling.org

Website: <https://www.nyfoundling.org/what-we-do/our-programs/child-welfare/phoenix-project/>

Populations served:

- Youth 12-21
- Sex trafficking survivors
- Youth at risk of trafficking

Languages:

English, Spanish

Services:

- Long-term mentorship
- Intensive case management
- Trauma-focused mental health treatment
- HIP teens sex education & risk-reduction group intervention
- Referrals

YOUTH PROGRAMS AND SERVICES

Safe Horizon Streetwork Project, Lower East Side

Address: 33 Essex Street, New York, NY 10002

Phone: Hotline: (800) 708-6600
(646) 602-6404 | Overnight: (917) 507-1562

Website: www.safehorizon.org

Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:

English, Spanish

Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

Safe Horizon Streetwork Project, Uptown

Address: 209 West 125th Street, New York, NY 10027

Phone: Hotline: (800) 708-6600
(212) 695-2220 | Overnight: (917) 507-1562

Website: www.safehorizon.org

Populations served:

- Runaways & homeless youth
- Minor victims of sex or labor trafficking
- LGBTQ
- Up to age 25

Languages:

English, Spanish

Services:

- Crisis intervention counseling & referrals
- emergency housing
- medical care
- individual and group counseling
- independent living skills
- Mental health services
- HIV/AIDS services
- Legal services
- Meals / food
- Showers
- Clothing / laundry
- GED Preparation and Support

YOUTH PROGRAMS AND SERVICES

Sanctuary for Families

Address: 30 Wall Street, 8th Floor, New York, NY 10005 (mailing address only)
Phone Hotline: 347-704-4500
Email: info@sffny.org
Website: www.sanctuaryforfamilies.org

Populations served:

Victims of human trafficking, domestic violence, and other forms of gender-based violence

Languages:

Over 35 languages, including Spanish, Mandarin, Russian, Hindi, Urdu, Punjabi, French and more

Services:

- Shelter
- Counseling – individual, group, adult, child
- Case management
- Immigration law services
- Matrimonial and family law services (divorce, Orders of Protection, custody)
- Criminal conviction vacatur/440 motions
- Family Justice Center help
- Economic empowerment services
- Legal services for trafficking victims through Anti-Trafficking Initiative
- Legal, medical, social services for clients with experiences of commercial sexual exploitation through EMPOWER Center.
- Clinical services (counseling, case management, groups) for minor survivors of trafficking ages 11-18 through the Justice and Empowerment for Teens (JET) Initiative.
- Legal services in victim rights and victim witness cooperation

The Door

Address: 121 Avenue of the Americas, New York, NY 10013
Mailing Address: 555 Broome St, New York, NY 10013
Phone: (212) 941-9090
Website: www.door.org

Populations served:

- Youth (Ages 12-24)
- Human trafficking
- LGBTQ
- Homeless and foster care youth

Services:

- Supportive housing
- Food, clothing, and shelter referrals
- Recreation
- Programs for LGBTQ
- Legal and immigration services
- Health services
- Jobs and internships
- High School Equivalency
- Food and nutrition services
- Foster care support
- College advisement and tutoring
- Counseling
- Bronx Youth Center
- Professional Training Institute

The Trevor Project

Phone: 1-888-488-7386

Text: 'START' to 678-678

Website: <https://www.thetrevorproject.org/>

Services:

- Crisis counseling
- Online resources
- Advocacy

National Center for Missing and Exploited Children

Address: 333 John Carlyle St. Alexandria, VA 22314

Phone: 1(800) 843-5678
(1800-THE-LOST)

Website: <http://www.missingkids.org>
<http://www.missingkids.org/cybertipline>

Child Sex Trafficking resources:

<https://www.missingkids.org/theissues/trafficking>

Services:

- Specialized child sex trafficking resources
- Receives reports for missing children (1-800-THE-LOST) and child exploitation (report.cybertip.org)
- Provides assistance to victims, families, law enforcement, social service agencies, mental health agencies and others when they need help with a missing, exploited, or recovered child.
- Free online training platform: <https://connect.missingkids.org/>

YOUTH PROGRAMS AND SERVICES

NYC Administration for Children's Services Office of Child Trafficking Prevention and Policy (OCTPP) (Division of Family Permanency / Office of Older Youth Services)

Address: 150 William Street, New York, NY 10038
(Division of Family Permanency/Office of Older Youth Services)

Phone:

Email:

Case notifications: Child.trafficking@acs.nyc.gov

Child Trafficking Database (CTDB), CTDB@acs.nyc.gov

Training Traffickingtraining@acs.nyc.gov

Tattoo removal Child.tattoo.removal@acs.nyc.gov

Website: <https://www1.nyc.gov/site/acs/youth/traffickedyouth.page>

Populations served:

- Any trafficked child or child highly suspected to be trafficked (birth to 18) involved with the NYC Child Welfare system (investigation, foster care, preventive services, juvenile justice services)
- Any youth over 18 who is in foster care
- Child must have an active case with ACS or an ACS contracted child welfare service agency.

Services:

- Coordinates ACS policy and practice concerning children involved in human trafficking and commercial sexual exploitation, including prevention, identification, and service provision
- Manages NYC Safe Harbour Program
- Trainings (for community agencies and public)
- Technical support, guidance and resource referrals
- Manages ACS' Child Trafficking Database (the electronic application for the mandated OCFS sex trafficking screenings)
- Referrals to medical professionals for free tattoo removal for trafficked or gang involved youth through "Movin' On": The NYC Child Tattoo Eradication Project
- Administrates grants received by ACS for work with trafficked and at-risk children