Getting Started with Weight Watchers with the New York City Employee Benefits Program

Step 1: Go to https://wellness.weightwatchers.com.

Enter Employer ID: 11612222 and Employer Passcode: WW11612222

Step 2: Personalize Your Account and create a username and password.

Note: This username and password will be used for this registration site only.

*If you are a current Meetings or OnlinePlus member, click the blue link Do you already have a WeightWatchers.com account? And enter your existing Weight Watchers username and password to link your account history to this new subscription. You will be asked to re-enter your current password once you reach step 7. For assistance, please call our Customer Service at 866-797-2836.

Step 3: Complete your workplace information by selecting your Employee Type within the drop down menu.

- Employees are to select Employee and will be prompted to enter in the Last 4 Digits of your Social Security Number + Date of Birth mmddyyyy + First 8 characters of First Name. (Example: 943009221987NAME) The ID is not case sensitive.
- Spouses, Domestic Partners, Dependents (over age 18) and Retirees are to select their designated Employee Type.
- Employees are to then enter the zip code for the building where you work and click on “find locations” and select a pre-populated work location. If the results do not show your work address, you should select “Other” and enter your buildings street address.
- Spouses, Domestic Partners, Dependents (over age 18) and Retirees are to then enter the zip code of your home address, select “Other” and enter your home address.

Step 4: Review our product offerings: Meetings and OnlinePlus. If you are looking for At Work meeting locations at your workplace or community meeting locations near your workplace or home, click Learn More within the Meetings section, and proceed to Step 5. If you prefer OnlinePlus, click Learn More within the OnlinePlus section, and skip to Step 6.

Step 5: Search for meetings. If you do not see your At Work meeting listed, simply click Buy Monthly Pass next to one of the listed community meetings. THIS WILL NOT COMMIT YOU TO THIS SPECIFIC MEETING. Your Monthly Pass will be valid in any community meeting or At Work meeting at your workplace. Your purchase will count toward the 20 people needed to open a meeting at your workplace. Until your workplace meeting begins or if a workplace meeting is not right for you, you are able to attend meetings in your local community.

Step 6: Complete your Weight Watchers Subscription Account:

A. If you are an existing member, re-enter your current Weight Watchers password (this will finalize your account history linking process) and enter/update the necessary information. If you are a new member to Weight Watchers, proceed to entering more information about you. Click Next

B. On the next page, if you are new member, complete your account log in information by re-entering the password created on the registration site in step 1. If the pre-populated username is not available on this section, please create a new one.**

C. Enter your payment information along with the billing/shipping address

   a. Note: Shipping address is only required when selecting Monthly Pass.

D. Accept the subscription agreement and click on “Complete Sign Up”

   a. Note: If you selected the Monthly Pass offering, print your temporary Monthly Pass for immediate use. Your membership will automatically renew for the subsequent months. A hard copy of the Monthly Pass will be mailed to you each month.

   *This will be the username and password to use going forward on all consecutive logins to your WeightWatchers.com account to access eTools, Online Subscriptions and mobile applications.

   **In rare instances, the username created in the registration site will not be available in this section.

Step 7: Attend Meetings or start your program online today!

If you or any colleague needs help with any of these steps, place call Weight Watchers Customer Service at 866-797-2836.