

Results from NYC Feedback Citywide Customer Survey

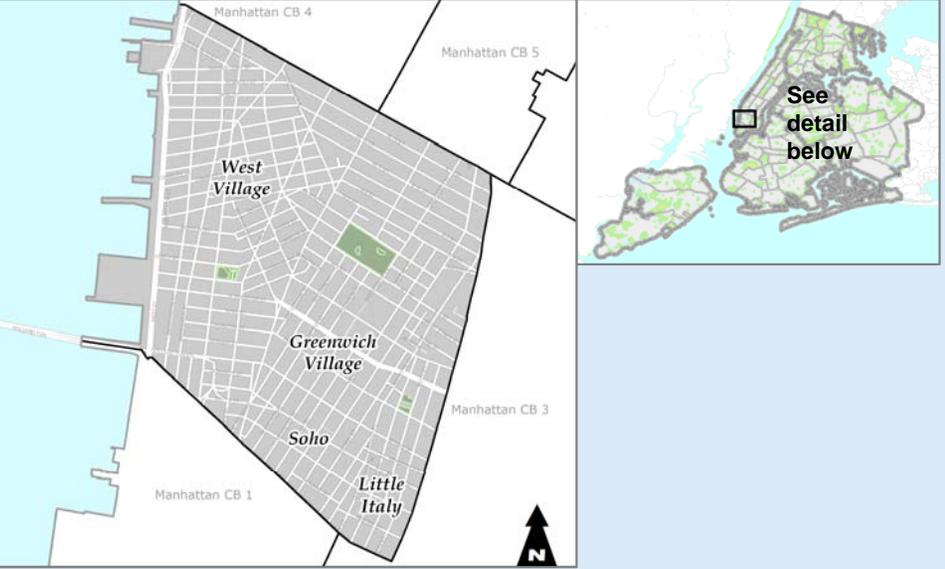
Manhattan Community Board #2

Background: Manhattan Community Board #2

Population and Households <ul style="list-style-type: none"> Total Population: 93,119 Total Households: 52,748 	Gender <ul style="list-style-type: none"> Male: 50% Female: 50% 	Race/Ethnicity <ul style="list-style-type: none"> Non-Hispanic White: 75% Non-Hispanic Black: 2% Non-Hispanic Asian: 15% Hispanic: 6% Other: 2%
Median Annual Household Income <ul style="list-style-type: none"> \$65,465 	Age <ul style="list-style-type: none"> <18 years old: 8% 20-64 years old: 80% 65+ years old: 12% 	

Source: U.S. Census Bureau - 2000 Census, Population Division - New York City Department of City Planning

The Neighborhoods of Manhattan Community Board #2

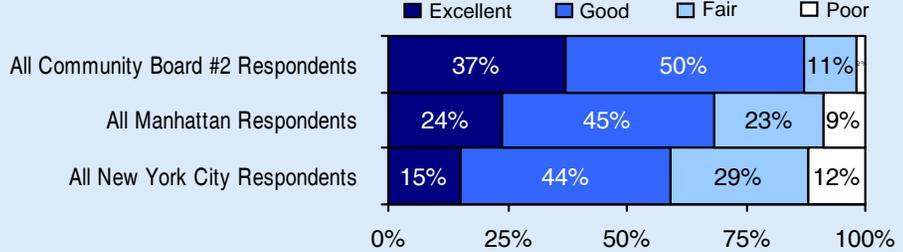


Source: NYC Planning Department

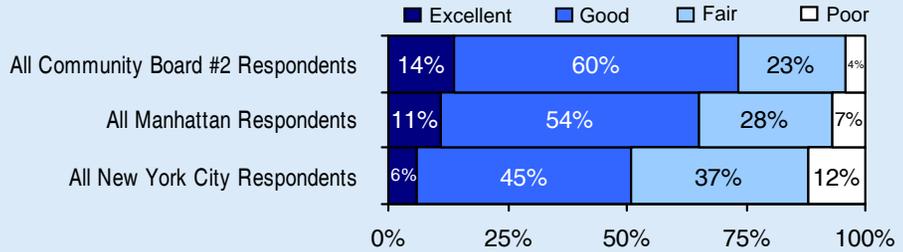
Survey Responses: Manhattan Community Board #2

- 341 Responses
- 22.7% Response Rate
- ±5.3% Margin of Error (95% Confidence Interval)

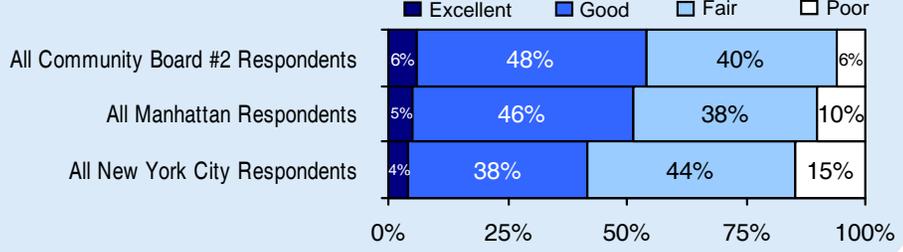
Ratings of Neighborhood as a Place to Live



Ratings of Overall Quality of Life in New York City



Ratings of Overall Quality of New York City Government Services



Index Ratings: Manhattan Community Board #2 Compared to Ratings Given by All Respondents

All Community Board #2 Respondents
 All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
Social Support Services Index	2%	16%	36%	46%	54
	4%	19%	35%	42%	58
Public Education Index	2%	28%	43%	28%	72
	6%	30%	39%	25%	75
Cleaning and Maintenance Index	14%	44%	28%	14%	86
	13%	41%	29%	17%	83
Streets and Sidewalks Index	12%	42%	28%	18%	82
	9%	36%	34%	21%	79
Mass Transit Services Index	18%	50%	24%	8%	92
	10%	42%	34%	14%	86
Neighborhood Public Safety Index	25%	51%	20%	4%	96
	18%	45%	26%	12%	89

Most Important Issues Facing New York City: Manhattan Community Board #2

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Manhattan Community Board #2 respondents are listed below.

1. Housing
2. Education
3. Mass Transit

Ratings of Neighborhood Services: Manhattan Community Board #2

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

Highest Rated

1. Fire protection services
2. Emergency medical services
3. Availability of cultural activities
4. Crime control
5. Subway services

Lowest Rated

1. Control of street noise
2. Rat control
3. Maintenance of streets and roads
4. Recycling services
5. Storm water drainage and sewer maintenance