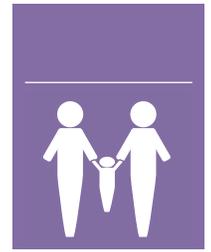


ADMINISTRATION FOR CHILDREN'S SERVICES

Gladys Carrión, Commissioner



WHAT WE DO

The Administration for Children's Services (ACS) is responsible for protecting the safety and promoting the well-being of New York City's children and strengthening their families by providing child welfare, juvenile justice, child care and early education services. In child welfare, ACS contracts with private nonprofit organizations to support and stabilize families at risk of a crisis through preventive services and with foster care agencies for children not able to safely remain at home. Each year, the agency's Division of Child Protection conducts more than 50,000 investigations of suspected child abuse or neglect. In youth and family justice, ACS manages and funds services including detention and placement, intensive community-based alternatives for youth and support services for families. In the Division of Early Care and Education, ACS coordinates and funds programs and vouchers for close to 100,000 children eligible for subsidized care. Across all of its programs, ACS promotes child well-being, family stability and quality integrated services.

FOCUS ON EQUITY

ACS is responsible for serving children and families of every race and ethnicity in New York City. ACS aims to secure safe and nurturing family environments and strong communities for all of New York City's children as it strives over the long term to counter the disproportionately damaging impact of poverty and chronic stress on the City's children of color. ACS is deeply committed to an equitable and fair approach to providing child care, early education and family supports and to ensuring that interventions—including child protection, family court services, foster care and juvenile detention—are performed in a manner that is respectful of the racial, cultural and economic character of each family involved. Through the agency's early education programs, community-building and family support services, ACS is helping families create a stable foundation of opportunity on which children will thrive throughout their lives.

OUR SERVICES AND GOALS

SERVICE 1 Protect children from child abuse.

- Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.
- Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality preventive services.
- Goal 1c Provide safe and stable foster care placements for children who cannot remain safely at home.
- Goal 1d Encourage and support family-based foster care.
- Goal 1e Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

SERVICE 2 Ensure access to quality early child care and education services in all communities.

- Goal 2a Ensure access to quality early child care services in communities of need and achieve maximum capacity enrollment at all participating centers.

SERVICE 3 Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.

- Goal 3a Assure that detention facilities are safe and secure.
- Goal 3b Provide youth in detention and placement with appropriate health and mental health services.
- Goal 3c Provide services to prevent youth from returning to the juvenile justice system.

HOW WE PERFORMED IN FISCAL 2016

SERVICE 1 Protect children from child abuse.

Goal 1a Respond quickly to every allegation of abuse and neglect and perform thorough assessments of safety and risk.

The total number of investigations conducted in response to reports of child abuse and/or neglect rose modestly to 55,329 in Fiscal 2016 from 54,926 in Fiscal 2015 ending the downward trend of recent years. ACS child protective specialists initiated abuse and neglect investigations within 24 hours of the time they received a report from the State in 98.6 percent of all cases during Fiscal 2016. The percent of investigations that were indicated (meaning child protective caseworkers identified some credible evidence of the alleged child abuse or maltreatment) fell 2.6 percentage points from 38.7 in Fiscal 2015 to 36.1 in Fiscal 2016. This decrease can be attributed to the support that the Division of Child Protection is providing front line staff around indication decisions. The percent of children in substantiated investigations with repeat substantiated investigations declined to 15.2 in Fiscal 2016 from 15.7 in Fiscal 2015, but is above the target of 14 percent. ACS is working to further reduce the repeat substantiated investigation rate through targeted training to strengthen child protection caseworkers' engagement and assessment skills, while also matching families with supportive services that meet their needs. ACS is also strengthening supervisory oversight and expert support for critical decisions by caseworkers on matters involving child safety and well-being.

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
★Number of State Central Register consolidated investigations	57,453	54,039	55,529	54,926	55,329	*	*	Neutral	Neutral
★Abuse and/or neglect reports responded to within 24 hours of receipt from the State Central Register (%)	92.1%	92.9%	98.8%	98.8%	98.6%	100.0%	100.0%	Up	Neutral
Substantiation rate	39.6%	39.8%	39.5%	38.7%	36.1%	*	*	Neutral	Neutral
Children in complete investigations with repeat investigations within a year (%)	23.8%	24.3%	24.2%	24.4%	23.8%	*	*	Down	Neutral
★Children in substantiated investigations with repeat substantiated investigations within a year (%)(preliminary)	16.2%	15.7%	16.2%	15.7%	15.2%	14.0%	14.0%	Down	Neutral
★Average child protective specialist caseload	8.7	8.2	9.8	10.5	10.6	12.0	12.0	Down	Up

★ Critical Indicator "NA" - means Not Available in this report ↕ ↑ shows desired direction

Goal 1b Reduce the risk of child maltreatment occurring in at-risk families through the provision of high-quality preventive services.

During Fiscal 2016 the number of families entering child welfare preventive services declined by 4.3 percent, from 11,015 to 10,540, compared to Fiscal 2015. In Fiscal 2016 ACS gave providers additional time to close very complex cases. As a result, while ACS has served slightly fewer families in Fiscal 2016 as compared to Fiscal 2015, repeat maltreatment cases and foster care placements following the conclusion of preventive services have declined. The number of families entering specialized teen child welfare services declined by 7.3 percent, from 1,570 to 1,455. However the decline in the total number of children receiving preventive services during the year was much smaller with a reduction of 1.7 percent from 47,001 in Fiscal 2015 to 46,207 in Fiscal 2016. To increase enrollment in preventive services, referral management procedures are being realigned to streamline referrals to preventive agencies. Preventive service staff are being trained in motivational interviewing to increase family engagement in services at the time of referral through the new ACS Workforce Institute. In addition, ACS senior leaders meet regularly with preventive provider agency coalitions in all boroughs to discuss strategies to improve engagement of families in services.

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
★ Families entering child welfare preventive services	8,780	9,074	10,293	11,015	10,540	11,200	11,800	Up	Up
Families entering child welfare specialized teen preventive services	NA	NA	1,572	1,570	1,455	*	*	Up	NA
Children receiving child welfare preventive services (daily average)	22,594	24,127	23,725	24,889	23,545	*	*	Up	Neutral
Children who received child welfare preventive services during the year (annual total)	40,805	43,455	44,456	47,001	46,207	*	*	Up	Up

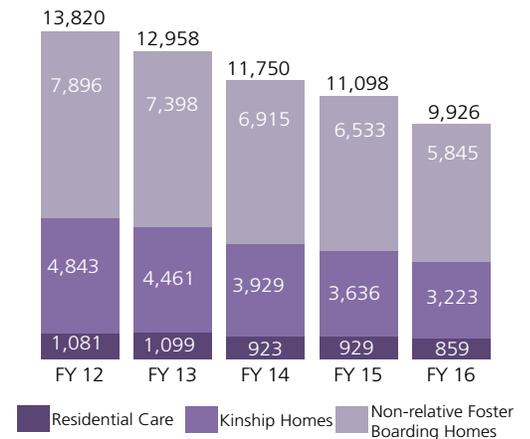
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Goal 1c

Provide safe and stable foster care placements for children who cannot remain safely at home.

Continuing a seven-year trend, fewer children entered foster care. During Fiscal 2016 3,702 children entered foster care, compared to 4,233 during Fiscal 2015. The percent of children placed in foster care who remained in their home communities remained stable at almost 37 percent from Fiscal 2015 to Fiscal 2016. The percent of children placed into care who remained in their home boroughs also remained stable near 63 percent. The number of children in foster care declined from 11,098 in Fiscal 2015 to 9,926 in Fiscal 2016, a 10.6 percent decrease. During this period the number of children in kinship homes and non-relative foster boarding homes went down 11.4 percent and 10.5 percent, respectively, and the number in residential placements declined 8 percent. In addition, the number of total days all children spent in foster care declined 7 percent, from 4,710,116 to 4,381,890

Children in Foster Care



For children placed in foster care, the number of moves from one foster home or facility to another per 1,000 care days declined from 1.5 in Fiscal 2015 to 1.4 in Fiscal 2016. ACS continues to closely monitor the practice of its foster care providers to promote placement stability as part of a larger effort to support child and family well-being.

The rate of maltreatment in family foster care increased from 4.0 incidents per 100,000 care days in Fiscal 2015 to 5.2 in Fiscal 2016, reflecting a small increase in the number of incidents and a large decrease in the total number of care days in family foster care. ACS continues its work to reduce maltreatment in care by providing intensive monitoring, training and technical assistance to foster care providers as well as developing new methods for foster and adoptive parent recruitment, retention and support. The percent of children who re-entered care within a year of discharge to their families to reunification or KinGAP declined from 9.1 percent in Fiscal 2015 to 7.9 percent in Fiscal 2016.

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
All children entering foster care (preliminary)	5,698	4,779	4,501	4,233	3,702	*	*	Neutral	Down
★ Children placed in foster care in their community	33.5%	33.4%	33.3%	36.9%	36.0%	37.0%	37.0%	Up	Up
★ Children in foster care (average)	13,820	12,958	11,750	11,098	9,926	*	*	Neutral	Down
- Children in foster kinship homes	4,843	4,461	3,929	3,636	3,223	*	*	Neutral	Down
- Children in nonrelative foster boarding homes	7,896	7,398	6,915	6,533	5,845	*	*	Down	Down
- Children in residential care	1,081	1,099	923	929	859	*	*	Down	Down
★ Children who re-enter foster care within a year of discharge to family (%) (preliminary)	8.6%	8.6%	9.3%	9.1%	7.9%	8.0%	7.0%	Down	Neutral

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
School Attendance Rate - Children in Foster Care (%)	NA	NA	82.1%	82.5%	82.5%	*	*	Up	NA
Total days all children spent in foster care	5,971,122	5,502,471	4,976,399	4,710,116	4,381,890	*	*	Neutral	Down
★Number of moves in foster care per 1,000 care days	1.5	1.3	1.4	1.5	1.4	1.4	1.4	Down	Neutral
★Children maltreated during family foster care placement per 100,000 care days	3.9	3.9	3.1	4.0	5.2	4.2	4.2	Down	Up

★ Critical Indicator "NA" - means Not Available in this report ↕ ↑ shows desired direction

Goal 1d Encourage and support family-based foster care.

When removal is necessary, ACS makes every effort to minimize disruptions to families by placing siblings together and identifying family members who can provide kinship foster care. The proportion of siblings who enter care at the same time and are placed together in the same foster home rose from 88.9 percent in Fiscal 2015 to 91.0 percent in Fiscal 2016. However, there was a decline in the percent of children entering care who were placed with relatives, from 28.0 percent in Fiscal 2015 to 26.5 percent in Fiscal 2016. Placement with kin is a very high priority but is not always achieved at the initial placement because of the urgency of identifying a safe, reliable and available caregiver. Overall, one-third (32.5 percent) of foster children resided with kin in Fiscal 2016.

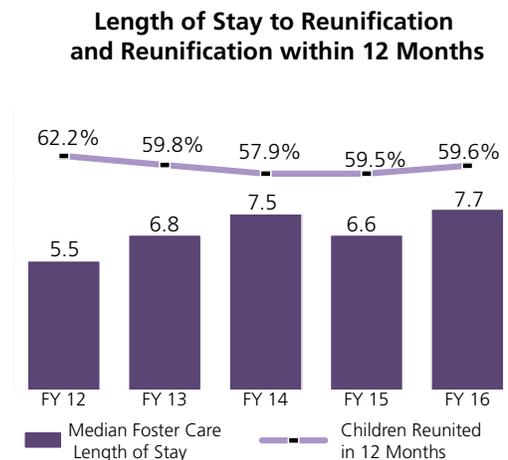
Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
Siblings placed simultaneously in the same foster home (%) (preliminary)	86.3%	87.9%	88.2%	88.9%	91.0%	*	*	Up	Neutral
★Children entering foster care who are placed with relatives (%) (preliminary)	27.1%	26.6%	25.7%	28.0%	26.5%	30.0%	30.0%	Up	Neutral

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Goal 1e Reduce time to reunification, kinship guardianship and/or adoption and maintain strong family connections for children.

During Fiscal 2016 ACS and its foster care provider agencies pursued a comprehensive effort to identify and overcome hurdles to permanency for children who have been in foster care for more than two years. As a result, the number of children who achieved permanency rose 3.2 percent during Fiscal 2016 compared to Fiscal 2015, even as the foster care census declined. The number of adoptions increased 4.8 percent from 1,004 to 1,052, the number of children who achieved permanency through the Kinship Guardianship Assistance (KinGap) program rose 17.5 percent from 275 to 323 and the number of children reunified with their families remained stable at approximately 2,500.

The length of time children spend in foster care before discharge to permanency (reunification, KinGAP or adoption) has improved. While there was an increase in the median length of stay for children entering foster care for the first time who are returned to their parents, from 6.6 months in Fiscal 2015 to 7.7 months in Fiscal 2016, it is important to look at this measure within the larger context of recent improvements in early permanency. For example, there was an increase in the percent of all children in care discharged to permanency within a year of placement, from 31 in Fiscal 2015 to 32 in Fiscal 2016. Among children who had been in care 12-23 months at the beginning of the fiscal year, the percent discharged



to permanency during the year rose from 20.1 in Fiscal 2015 to 24.4 in Fiscal 2016, and the percent of those who had been in care two or more years that were discharged to permanency rose from 23.2 to 24.9 percent. Consistent with these trends, the median length of stay in foster care before adoption decreased from 53.3 months in Fiscal 2015 to 50.5 months in Fiscal 2016. The percent of children who achieved permanency through reunification or KinGAP and later re-entered foster care declined substantially from 9.1 percent in Fiscal 2015 to 7.9 percent in Fiscal 2016.

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
★ Children discharged to permanency within a year of placement (%)	36.3%	33.2%	32.6%	30.9%	32.0%	34.0%	35.0%	Up	Down
★ Children in care 12-23 months discharged to permanency (%)	19.4%	19.6%	21.5%	20.1%	24.4%	21.0%	27.0%	Up	Up
★ Children in care 24 or more months discharged to permanency (%)	22.4%	23.8%	23.2%	23.2%	24.9%	25.0%	27.0%	Up	Neutral
Median length of stay for children entering foster care for the first time who are returned to parent (months)	5.5	6.8	7.5	6.6	7.7	6.0	6.0	Down	Up
Children returned to parent(s) within 12 months (%)(preliminary)	62.2%	59.8%	57.9%	59.7%	59.6%	60.0%	60.0%	Up	Neutral
Median length of stay in foster care before child is adopted (months)	53.2	54.1	55.1	53.3	50.5	50.0	50.0	Down	Neutral
Children adopted	1,295	1,310	1,101	1,004	1,052	*	*	Up	Down
Children eligible for adoption (average)	1,675	1,446	1,248	1,092	1,053	*	*	Neutral	Down
Kinship Guardianship Assistance discharges	NA	119	251	275	323	*	*	Up	NA
Children returned to parents (reunifications)	4,039	3,393	2,940	2,506	2,499	*	*	Neutral	Down

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

SERVICE 2 Ensure access to quality early child care and education services in all communities.

Goal 2a

Ensure access to quality early child care services in communities of need and achieve maximum capacity enrollment at all participating centers.

The average EarlyLearn NYC contract enrollment rose by 2 percent from 30,079 in Fiscal 2015 to 30,671 in Fiscal 2016. This increase was the result of increases in both center-based and family child care enrollment – center-based enrollment rose 1.4 percent from 23,077 to 23,396 and family childcare enrollment increased 3.9 percent from 7,002 to 7,275. Child care voucher enrollment rose 1.1 percent, from 66,801 to 67,527. The increase in voucher enrollment was driven by an 8.8 percent increase in vouchers for family child care. Vouchers for informal (home-based) child care declined 9.1 percent. Center-based childcare utilization increased from 82.0 to 83.1 percent and family child care utilization rose from 81.4 to 84.6 percent. These trends reflect ACS’s ongoing work to promote enrollment at the EarlyLearn centers and with family care providers by sharing weekly enrollment data with referral agencies. Further, the increase in voucher enrollment for more formal forms of care, and the subsequent decrease in informal settings, is likely due to parents’ growing knowledge of the importance of quality early care and education available in formal settings.

The number of abuse and/or neglect reports for children in child care increased 18.7 percent from 492 in Fiscal 2015 to 584 in Fiscal 2016, a result of a new, more rigorous approach to training and technical assistance around the awareness and prevention of child abuse and maltreatment. This has not translated to an increase in substantiated incidents of abuse or neglect. In fact, during this same period, the indication rate of investigations declined 12.5 percentage points from 27.6 to 15.1 percent, leading to a substantial reduction in the total number of indicated reports, from 136 to 88.

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
★Average EarlyLearn contract enrollment	45,310	30,096	30,422	30,079	30,671	33,472	33,472	Up	Down
★EarlyLearn - Average center-based enrollment	NA	25,548	24,068	23,077	23,396	25,311	25,311	Up	NA
★EarlyLearn - Average family child care enrollment	NA	4,549	6,354	7,002	7,275	8,161	8,161	Up	NA
★Average EarlyLearn Utilization (%)	NA	71.4%	82.1%	81.8%	83.4%	85.0%	85.0%	Up	NA
★Average EarlyLearn Utilization - Center-based (%)	NA	76.2%	84.6%	82.0%	83.1%	85.0%	85.0%	Up	NA
★Average EarlyLearn Utilization - Family child care (%)	NA	52.9%	73.9%	81.4%	84.6%	85.0%	85.0%	Up	NA
Average child care voucher enrollment	69,020	71,756	67,541	66,801	67,527	*	*	Neutral	Neutral
★Average mandated children voucher enrollment	NA	56,649	54,852	55,000	54,761	*	*	Neutral	NA
★Average other eligible children voucher enrollment	NA	15,107	12,689	11,801	12,659	*	*	Neutral	NA
★Average center-based child care voucher enrollment	NA	27,552	26,401	27,052	27,132	*	*	Neutral	NA
★Average family child care voucher enrollment	NA	21,503	21,507	22,177	24,119	*	*	Neutral	NA
★Average informal (home-based) child care voucher enrollment	NA	22,700	19,633	17,572	15,976	*	*	Neutral	NA
EarlyLearn - Fiscal year spending per child based on average enrollment in Contract Family Child Care	NA	\$9,084	\$8,629	\$8,577	\$8,715	*	*	Neutral	NA
EarlyLearn - Budget per slot in contract family child care	NA	\$9,329	\$9,340	\$9,347	\$9,522	*	*	Neutral	NA
EarlyLearn - Fiscal Year Spending per Child based on Average Enrollment in Contract Centers	NA	\$14,568	\$14,302	\$15,598	\$16,754	*	*	Neutral	NA
Fiscal year spending per child - Center-based child care vouchers	NA	\$8,478	\$8,524	\$8,936	\$9,280	*	*	Neutral	NA
Fiscal year spending per child - Family child care vouchers	NA	\$7,385	\$7,500	\$7,575	\$7,659	*	*	Neutral	NA
Fiscal year spending per child - Legally exempt (informal child care) vouchers	NA	\$4,169	\$4,144	\$4,119	\$4,140	*	*	Neutral	NA
Abuse and/or neglect reports for children in child care	322	357	413	492	584	*	*	Neutral	Up
Abuse and/or neglect reports for children in child care that are substantiated (%)	24.8%	23.5%	21.8%	27.6%	15.1%	*	*	Down	Down

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

SERVICE 3 Provide custody and care of youth in secure and safe detention and placement facilities while providing casework services.

Goal 3a Assure that detention facilities are safe and secure.

The total number of children involved in the youth justice system continued the improvement that began more than a decade ago. The average daily population in detention has decreased steadily for many years, and declined an additional 7.6 percent from 170 in Fiscal 2015 to 157 in Fiscal 2016. This reduction was driven by decreases in admissions and in the average length of stay in detention. Admissions declined 7.9 percent from 2,755 in Fiscal 2015 to 2,528 in Fiscal 2016 and the average length of stay fell from 23 to 21 days over this time period.

During Fiscal 2016 the non-secure detention abscond rate decreased substantially to 0.03 per 100 average daily population from 0.05 in Fiscal 2015 as a result of increased vigilance by non-secure detention providers and a strong emphasis on security planning. Weapon and substance recovery rates also declined during this period – the weapon recovery rate declined from 0.08 per 100 average daily population in Fiscal 2015 to 0.07 in Fiscal 2016, and the substance recovery declined from 0.09 to 0.07. These improvements are the result of an increase in the number of unannounced searches and practice changes by staff who conduct the searches. The child abuse and/or neglect allegation rate also declined substantially from 0.15 per 100 average daily population in Fiscal 2015 to 0.11 in Fiscal 2016.

Youth-on-youth assaults and altercations with injury and youth on staff assaults with injury in detention both rose in Fiscal 2016. The youth-on-youth assault and altercation with injury rate per 100 average daily population increased from 0.30 in Fiscal 2015 to 0.39 in Fiscal 2016, and the youth on staff assault with injury rate rose from 0.05 to 0.08. To address this, ACS is training all front-line staff in de-escalation techniques; forming a workgroup with the Department of Education to develop a common classroom management approach (the number of incidents spikes during school time); increasing the

number of internships available for long-term juvenile offender youth; and procuring Cure Violence interrupters who will be embedded in secure detention facilities.

Consistent with the overall decrease in juvenile arrests and the corresponding reduction in placement referrals from court, the number of young people entering Close to Home placement declined 7.8 percent from 258 in Fiscal 2015 to 238 in Fiscal 2016. There was also a 14.2 percent decline in the average number of youth in Close to Home placement from 176 in Fiscal 2015 to 151 in Fiscal 2016.

The AWOL rate for youth in Close to Home placement fell from 0.4 per 100 care days in Fiscal 2015 to 0.3 in Fiscal 2016. There was a substantial decline in the rate of youth on youth assault and altercations with injury per 100 care days from 0.12 in Fiscal 2015 to 0.10 in Fiscal 2016. The rate of youth on staff assaults with injury rose during this time period from 0.05 to 0.07. The decreases in AWOL and youth on youth assaults and altercations can be attributed to improved supervision, streamlined technical assistance, and enhanced operational support to assist in maintaining fidelity to therapeutic program models that strengthen peer relationships and minimize behavioral escalation. The increase in the youth on staff assault rate is driven primarily by the significant needs of youth placed in Close to Home, a setting in which staff must intervene to prevent further escalation of conflicts.

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
★ Total admissions to detention	4,416	3,419	3,126	2,755	2,528	*	*	Neutral	Down
★ Average daily population (ADP), detention	326.5	266.0	234.1	169.9	156.6	*	*	Neutral	Down
Secure detention - ADP	188.4	150.1	130.2	94.7	91.7	*	*	Neutral	Down
Non-secure detention - ADP	138.1	115.9	103.5	74.4	64.9	*	*	Neutral	Down
★ Average length of stay, detention (days)	27	29	29	23	21	*	*	Neutral	Down
★ Escapes from secure detention	0	0	0	0	0	0	0	Down	Neutral
★ Abscond rate in non-secure detention (average per 100 total ADP in non-secure)	0.02	0.05	0.08	0.05	0.03	0.03	0.03	Down	Up
★ Youth on youth assaults and altercations with injury rate (per 100 total ADP), detention	0.44	0.34	0.35	0.30	0.39	0.35	0.35	Down	Down
★ Youth on staff assault w/injury rate (per 100 total ADP), detention	0.04	0.06	0.05	0.05	0.08	0.04	0.04	Down	Up
★ Weapon recovery rate (average per 100 total ADP), detention	0.10	0.02	0.04	0.08	0.07	*	*	Neutral	Neutral
★ Illegal substance/prescription or OTC medication recovery rate (average per 100 total ADP), detention	0.08	0.04	0.07	0.09	0.07	*	*	Neutral	Up
★ Child abuse and/or neglect allegation rate (internal) (average per 100 total ADP), detention	0.09	0.11	0.10	0.15	0.11	0.09	0.09	Down	Up
Child abuse/neglect allegations cases (internal) reported as substantiated, detention	5.0	17.0	22.0	27.0	17.0	*	*	Down	Up
★ Average daily cost per youth per day, detention (\$)	\$634	\$729	\$773	\$1,065	\$1,431	*	*	Neutral	Up
Admissions to Close to Home placement	NA	NA	348	258	238	*	*	Neutral	NA
★ Number in Close to Home placement	NA	NA	195	176	151	*	*	Neutral	NA
AWOL rate, Close to Home placement	NA	NA	0.7	0.4	0.3	0.4	0.4	Down	NA
Discharges from Close to Home placement (dispositional order complete)	NA	NA	222.0	260.0	227.0	*	*	Neutral	NA
Youth on staff assault with injury rate, Close to home placement	NA	NA	0.05	0.05	0.07	0.05	0.05	Down	NA
Youth on youth assault with injury rate, Close to home placement	NA	NA	0.14	0.12	0.10	0.10	0.09	Down	NA

★ Critical Indicator "NA" - means Not Available in this report ↕ ↗ shows desired direction

Goal 3b Provide youth in detention and placement with appropriate health and mental health services.

In Fiscal 2015 and 2016 just over 60 percent of the youth in detention were referred for mental health services and 50 percent received these services.

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
★ In-care youth who were referred for mental health services, detention (%)	43%	51%	48%	61%	62%	*	*	Neutral	Up
★ In-Care Youth who received mental health services (%)	55%	58%	57%	50%	50%	*	*	Neutral	Down
★ Residents seen within 24 hours of sick call report (%)	100%	100%	100%	100%	100%	100%	100%	Up	Neutral
★ General health care cost per youth per day, detention (\$)	\$52	\$60	\$62	\$80	\$121	*	*	Neutral	Up

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

Goal 3c Provide services to prevent youth from returning to the juvenile justice system.

The percent of youth admitted to detention with previous detention admissions fell from 63.3 percent in Fiscal 2015 to 56.1 percent in Fiscal 2016. During this period there was a small decline in the average number of young people in Close to Home aftercare in their communities, from 122 in Fiscal 2015 to 121 in Fiscal 2016. The number of discharges from Close to Home (dispositional orders complete) declined 12.7 percent from 260 to 227.

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
★ Youth admitted to detention with previous admission(s) to detention (%)	59.5%	60.5%	60.9%	63.3%	56.1%	*	*	Neutral	Neutral
Number of releases from Close to Home placement to aftercare	NA	NA	274	283	201	*	*	Neutral	NA
★ Number in Close to Home aftercare (average)	NA	NA	93	122	121	*	*	Neutral	NA

★ Critical Indicator "NA" - means Not Available in this report ↕ shows desired direction

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
Collisions involving City vehicles	22	16	35	46	34	*	*	Down	Up
Workplace injuries reported	NA	191	217	184	226	*	*	Down	NA

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual					Target		Desired Direction	5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17		
Customer Experience									
Completed requests for interpretation	65,025	66,577	63,351	79,347	87,775	*	*	Neutral	Up
Letters responded to in 14 days (%)	73.6%	92.3%	87.4%	85.4%	97.1%	*	*	Up	Up
E-mails responded to in 14 days (%)	92.9%	95.6%	92.6%	89.7%	97.8%	*	*	Up	Neutral

AGENCY RESOURCES

Resource Indicators	Actual ¹					Plan ²		5yr Trend
	FY12	FY13	FY14	FY15	FY16	FY16	FY17	
Expenditures (\$000,000) ³	\$2,854.5	\$2,805.0	\$2,785.5	\$2,826.7	\$2,965.7	\$2,996.3	\$2,977.9	Neutral
Revenues (\$000,000)	\$3.8	\$3.4	\$3.1	\$3.9	\$7.2	\$3.4	\$3.4	Up
Personnel	6,196	6,082	5,923	5,972	6,000	7,293	7,181	Neutral
Overtime paid (\$000,000)	\$21.2	\$20.6	\$25.2	\$30.1	\$17.4	\$17.4	\$17.5	Neutral
Capital commitments (\$000,000)	\$13.5	\$11.1	\$10.2	\$5.8	\$10.2	\$37.7	\$101.6	Down
Human services contract budget (\$000,000)	\$1,568.9	\$1,630.0	\$1,629.5	\$1,647.8	\$1,743.2	\$1,729.6	\$1,746.3	Neutral
Work Experience Program (WEP) enrollment	NA	NA	NA	NA	33	*	*	NA

¹Actual financial amounts for the most current fiscal year are not yet final. Final fiscal year actuals, from the Comptroller's Comprehensive Annual Financial Report, will be reported in the next PMMR. Refer to the "Indicator Definitions" at nyc.gov/mmr for details. ²Authorized Budget Level ³Expenditures include all funds
 "NA" - Not Available in this report

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- ACS revised the following indicators in this report: The 'Children who re-enter foster care within a year of discharge to family' was revised for consistency with recently added permanency indicators. This indicator now includes discharges from foster care to kinship guardianship (KinGAP). Indicators for purchased preventive services were revised to reflect include only child welfare preventive services. Non-secure juvenile detention measures were revised and renamed to include Close to Home limited secure placement figures. Two juvenile detention security indicators were replaced to reflect facility management priorities. 'Youth on youth assault and altercation rate, Close to Home placement' and 'Youth on staff assault rate, Close to Home placement' are succeeded by 'Youth on staff assault with injury rate, Close to home placement' and 'Youth on youth assault with injury rate, Close to home placement,' with new targets for these indicators.
- New Fiscal 2017 targets were established for the following indicators: 'Families entering child welfare preventive services,' 'Children discharged to permanency within a year of placement,' 'Children in care 12-23 months discharged to permanency (%)', and 'Children who re-enter foster care within a year of discharge to family (%) (preliminary).'
- The agency resources indicator 'Work Experience Program (WEP) participants assigned' is replaced with 'Work Experience Program (WEP) Enrollment' in this report to better reflect actual program participation. Data prior to Fiscal 2016 is not available.

ADDITIONAL RESOURCES

For additional information go to:

- Statistics:
<http://www1.nyc.gov/site/acs/about/data-policy.page>
- Monthly flash report:
<http://www1.nyc.gov/assets/acs/pdf/data-analysis/2016/FlashIndicatorAugust2016.pdf>

For more information on the agency, please visit: www.nyc.gov/acs.

