

NYC HEALTH + HOSPITALS

Indicator name:	The percent of eligible women age 50 to 74 receiving a mammogram screening from HHC
Description:	The percentage of eligible women age 50 to 74, who have made a primary care or women's health visit at an HHC facility during the last two years, receiving a mammography screening.
Source:	HHC MISYS Data Warehouse
Indicator name:	Emergency room revisits for adult patients with asthma (%)
Description:	The percent of emergency room revisits for adult patients with asthma within seven days of discharge from the emergency room.
Source:	HHC Ambulatory Care Database.
Indicator name:	Emergency room revisits for pediatric patients with asthma (%)
Description:	The percent of children with asthma who revisit the emergency room within seven days of discharge from the emergency room.
Source:	HHC Ambulatory Care Database.
Indicator name:	Percent of Adult psychiatry patients discharged with principal psychiatry diagnoses who are readmitted within 30 days.
Description:	The percent of adult patients discharged with principal psychiatry diagnoses who are readmitted within 30 days.
Source:	Siemens data warehouse.
Indicator name:	Inpatient satisfaction rate (%)
Description:	The percent of inpatients who rate the hospital either a 9 or 10 based on a scale of 0 to 10.
Source:	Patient & Family Experience, Patient Centered Care
Indicator name:	Outpatient satisfaction rate (%)
Description:	The percent of outpatients who rate the hospital either a 9 or 10 based on a scale of 0 to 10. Overall Mean Score (Mean Score Roll up of all survey sections).
Source:	Patient & Family Experience, Patient Centered Care
Indicator name:	Hospital-acquired Central Line-Associated Bloodstream Infection (CLABSI) rate
Description:	A Central Line Associated Blood Stream infection (CLABSI) is a laboratory confirmed bloodstream infection in a patient who had a central line within the 48 hour period before the development of the blood stream infection (BSI) and that is not related to an infection at another site. CLABSI data are reported using a Standard Infection Ratio (SIR). It is a summary measure used to track these hospital acquired infections (HAI's) at a national, state or local level over time. The SIR adjusts for patients of varying risk within each facility. It is a summary statistic widely used in public health. The SIR compares the actual number of hospital acquired infections reported with the baseline United States experience.
Source:	Medical and Professional Affairs
Indicator name:	HIV patients retained in care (%)
Description:	The proportion of HIV positive patients that have an HIV clinical visit during each half of a 12-month review period. This indicator is collected annually following the fiscal year calendar.
Source:	Siemens data warehouse.
Indicator name:	Calendar days to third next available new appointment – adult medicine
Description:	The number of calendar days to third next available appointment for new patients - adult medicine.
Source:	HHC Ambulatory Care Restructuring Initiative Reporting Database
Indicator name:	Calendar days to the third next available new patient appointment – pediatric medicine
Description:	The number of calendar days to third next available appointment for new patients - pediatric medicine.
Source:	HHC Ambulatory Care Restructuring Initiative Reporting Database

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Indicator name:	Number of unique patients (000)
Description:	The number of unique HHC Patients represent all in and outpatients for the most current rolling 12 month period based on the unique patient identifier.
Source:	Cerner billing database
Indicator name:	MetroPlus membership (000)
Description:	The number of recipients enrolled in any of HHC's MetroPlus health plans.
Source:	MetroPlus
Indicator name:	Uninsured patients served
Description:	The number of patients without health insurance served by HHC. Data is presented annually.
Source:	Siemens Data GPS.
Indicator name:	Percentage of prenatal patients retained in care through delivery
Description:	This indicator tracks prenatal retention rates within an HHC facility. It reflects the percentage of women who had three or more OB visits to the same facility throughout the course of their pregnancy and delivered anywhere within HHC. Data is collected quarterly and corresponds to the relative period of the previous calendar year.
Source:	Health and Hospitals Corporation (HHC) Siemens data warehouse
Indicator name:	General care average length of stay (excluding psychiatric and rehabilitation discharges) (days)
Description:	The average number of days that a patient remains in the hospital, excluding psychiatry and rehabilitation services.
Source:	HHC Monthly Inpatient Utilization Report.
Indicator name:	Net days of revenue for Accounts Receivable
Description:	Net days of revenue in patient accounts receivables including inpatient and outpatient (industry standard is 70 days).
Source:	Finance
Indicator name:	Total correctional health clinical visits (includes intake exams, sick calls, follow-up, mental health, and dental)
Description:	Number of total clinical visits including intake, sick call, primary care, follow up, mental health, dental, and emergencies for incarcerated individuals.
Source:	Correctional Health
Indicator name:	Patients with a substance abuse diagnosis in a jail-based substance abuse program (%)
Description:	Total number of patients with a substance use diagnosis in a jail-based substance use program in the reporting period over the total number of patients with a substance use diagnosis in jail in the reporting period
Source:	Correctional health