

# DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT

Bill Chong, Commissioner



## WHAT WE DO

The Department of Youth and Community Development (DYCD) supports youth and adults through 2,683 contracts with community-based organizations throughout New York City. These include 918 contracts that comprise COMPASS NYC (Comprehensive After-School System of NYC), formerly called the Out-of-School Time (OST) initiative. COMPASS NYC offers a balanced mix of academic support, sports/recreational activities, and arts and cultural experiences after school, on weekends and during school vacations. The diverse portfolio of DYCD-funded programs also includes 191 programs to help low-income individuals and families become more self-sufficient, 37 adult literacy programs that help participants further their education and advance their careers, 10 fatherhood programs, and 9 adolescent literacy programs. The Department administers a network of 80 Beacon community centers, housed in public schools citywide, which serve youth, adults and families, and 94 Cornerstone youth programs in New York City Housing Authority facilities. Through a range of programs, DYCD contractors also assist immigrants to take part in the civic and cultural life of their new communities. DYCD implements and oversees the City's youth workforce development program, providing summer employment and year-round services to introduce youth and young adults to the job market and help them develop the skills to succeed. DYCD is also responsible for the City's runaway and homeless youth programs.

## FOCUS ON EQUITY

DYCD provides a wide range of vital services for youth and families in New York City. Each year, the agency awards thousands of contracts to community-based organizations throughout the City to provide free afterschool, youth employment and community development programs that can transform lives, alter life chances and narrow income and achievement gaps. In addition to administering City, State and federal funds that support these critical programs, DYCD is also the City's designated Community Action Agency, charged with distributing federal Community Services Block Grant (CSBG) funds to providers whose specific aim is to support programs that alleviate poverty. DYCD funding decisions are based on analysis of demographic data, fair distribution of services and changing needs, and emphasize continuous improvement, while DYCD program monitoring helps maintain standards. Equity, program quality and accountability are, therefore, guiding principles in the conception and implementation of all DYCD programs.

## OUR SERVICES AND GOALS

### **SERVICE 1 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.**

- Goal 1a Maximize resources to support the involvement of young people in DYCD-funded programs and direct them toward positive outcomes.
- Goal 1b Runaway and homeless youth will reunite with their families or live independently.

### **SERVICE 2 Implement and manage contracts for programs that provide work-related education, skills training and employment opportunities to increase youth capacity for economic independence.**

- Goal 2a Young people will complete DYCD-funded training and employment programs at high levels.
- Goal 2b Young people engaged in DYCD-funded training and employment programs will achieve success targeted by these programs.

### **SERVICE 3 Implement and manage contracts for programs to strengthen and revitalize the communities of New York City.**

- Goal 3a Maximize participation in and effectiveness of community anti-poverty initiatives for youth, adults and seniors in lower income neighborhoods, including Neighborhood Development Area (NDA) and Center for Economic Opportunity (CEO) programs.
- Goal 3b Maximize participation and success in programs improving English literacy skills among adults, adolescents, children and recent immigrants.
- Goal 3c Maximize the number of New York City immigrants receiving services that improve language and employment skills and help families support their children's education and successfully integrate into their new communities.

## HOW WE PERFORMED

- DYCD’s Comprehensive After-School System of NYC (COMPASS NYC) enrolled 102,121 youth in 918 programs in the first four months of Fiscal 2016, a four percent increase over the 98,095 youth enrolled in COMPASS during the same period of Fiscal 2015. During this period, 83 percent of COMPASS school-year programs met their target enrollment, compared to 93 percent in the same period of last fiscal year, and well within range of the 85 percent annual target. The 93 percent four-month rate for Fiscal 2015 was the highest of the eight years for which this indicator has been reported; it returned to a more regular four-month level in Fiscal 2016.
- Cornerstone Community Center programs managed by DYCD in NYC Housing Authority sites served 19,909 youth in the July to October period of Fiscal 2016, a 19 percent increase over the 16,782 youth served during the same period of Fiscal 2015. This increase was due in large part to the increase of Cornerstone sites from 70 centers to 94 centers at the start of Fiscal 2016, which helped create more than 2,500 additional youth program slots across the City.
- DYCD’s Runaway and Homeless Youth (RHY) Program provided 971 youth with crisis beds during the first four months of Fiscal 2016, an increase of three percent over the 940 youth served during the same period in Fiscal 2015. There was also an increase of eight percent in youth provided with Transitional Independent Living (TIL) beds in the Fiscal 2016 four-month period, over the 197 youth served during the same period of Fiscal 2015. These increases in the number of youth served were largely due to the City’s continued expansion of services by adding 100 more beds to DYCD’s portfolio, which now totals 453 funded beds, with 226 crisis beds and 227 TIL beds. Certified residential beds for runaway or homeless youths were 363 at the end of the first four-months of Fiscal 2016, a 10 percent increase from the 329 such beds available at the end of the same period of Fiscal 2015. In addition, DYCD opened the City’s first TIL facility for transgender youth in the beginning of Fiscal 2016.
- Over July and August of Fiscal 2016, the Summer Youth Employment Program (SYEP) provided six weeks of work and community service experience for youth at community-based organizations, government agencies and private sector businesses, and expanded worksite placements to include more private sector work opportunities. Total SYEP enrollment was 54,263, an increase of 15 percent over the 47,126 served the previous summer, reflecting increased funding from a variety of sources. In Fiscal 2016, private sector worksites comprised 35 percent of approved worksites, an increase of seven percent from the previous summer.

### SERVICE 1 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

**Goal 1a** Maximize resources to support the involvement of young people in DYCD-funded programs and direct them toward positive outcomes

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Number of young people involved in DYCD-funded programs	212,407	247,705	288,767	*	*	NA	NA
Comprehensive After School System of NYC (COMPASS NYC) enrollment	65,957	71,585	112,600	105,000	105,000	98,095	102,121
★ COMPASS NYC programs meeting attendance rate goal - elementary (school year) (%)	84%	83%	87%	80%	80%	91%	80%
★ COMPASS NYC programs meeting target enrollment (school year) (%)	96%	95%	96%	85%	85%	93%	83%
★ COMPASS NYC programs meeting target enrollment (summer) (%)	93%	95%	92%	90%	90%	90%	80%
Beacon programs’ enrollment as a percentage of the minimum annual target (%)	156%	110%	110%	100%	100%	80%	75%
Calls to Youth Connect	36,867	34,191	47,281	48,000	48,000	9,725	17,729

★ Critical Indicator “NA” - means Not Available in this report \* No Target ↕ ↑ shows desired direction

**Goal 1b**

Runaway and homeless youth will reunite with their families or live independently.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
★ Youth reunited with family or placed in a suitable environment from crisis shelters (%)	86%	83%	89%	75%	75%	94%	79%
★ Youth reunited with family or placed in a suitable environment from Transitional Independent Living (TIL) centers (%)	91%	93%	92%	85%	85%	86%	58%
Certified residential beds for runaway or homeless youth	247	329	337	*	*	329	363
Runaway and homeless youth served - crisis beds	1,478	1,744	2,193	1,400	1,400	940	971
Runaway and homeless youth served - transitional independent living beds	332	355	361	250	250	197	213
★ Utilization rate for crisis beds (%)	98%	98%	99%	90%	90%	99%	98%
★ Utilization rate for transitional independent living beds (%)	91%	94%	96%	85%	85%	97%	94%

★ Critical Indicator "NA" - means Not Available in this report \* No Target ↕ shows desired direction

**SERVICE 2** Implement and manage contracts for programs that provide work-related education, skills training and employment opportunities to increase youth capacity for economic independence.

**Goal 2a**

Young people will complete DYCD-funded training and employment programs at high levels.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Summer Youth Employment Program (SYEP) participants	29,416	35,957	47,126	33,000	33,000	47,126	54,263
Number of Summer Youth Employment Program contracts	64	98	98	*	*	NA	NA
Value of Summer Youth Employment Program contracts (\$000)	\$8,641	\$15,036	\$17,145	*	*	NA	NA
Participants in WIA-funded Out-of-School Youth program	1,863	1,721	1,800	*	*	NA	NA
Participants in WIA-funded In-School Youth program	2,395	2,527	2,678	*	*	NA	NA

★ Critical Indicator "NA" - means Not Available in this report \* No Target ↕ shows desired direction

**Goal 2b**

Young people engaged in DYCD-funded training and employment programs will achieve success targeted by these programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
★ Youth who are out-of-school, attend a DYCD-funded training or employment program, and are placed in post-secondary education, employment, or advanced training in the 1st quarter after exiting the program (%)	70%	68%	68%	69%	69%	83%	69%
★ Youth who attend a training program while in school and are placed in post-secondary education, employment, or advanced training during the 1st quarter after exiting the program (%)	77%	78%	82%	69%	69%	NA	NA
Youth who are out-of-school, attend a DYCD-funded training or employment program, and attain a degree or certificate by the end of the 3rd quarter after exiting the program (%)	66%	65%	68%	63%	63%	81%	81%
Youth who attend a DYCD-funded training or employment program while in school and attain a degree or certificate by the end of the 3rd quarter after exiting the program (%)	77%	77%	78%	63%	63%	NA	NA

★ Critical Indicator "NA" - means Not Available in this report \* No Target ↕ shows desired direction

## SERVICE 3 Implement and manage contracts for programs to strengthen and revitalize the communities of New York City.

**Goal 3a** Maximize participation in and effectiveness of community anti-poverty initiatives for youth, adults and seniors in lower income neighborhoods, including Neighborhood Development Area (NDA) and Center for Economic Opportunity (CEO) programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
★ Community anti-poverty program participants achieving target outcomes designated for clients in each program area (%)	60%	61%	67%	60%	60%	23%	22%
Participants in community anti-poverty programs	22,657	23,403	19,128	*	*	NA	NA

★ Critical Indicator "NA" - means Not Available in this report \* No Target ↓↑ shows desired direction

**Goal 3b** Maximize participation and success in programs improving English literacy skills among adults, adolescents, children and recent immigrants.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Participants in DYCD-funded English literacy programs	4,643	4,306	4,068	5,100	5,100	2,447	2,772
★ Participants in DYCD-funded English literacy programs meeting federal standards of improvement in their ability to read, write, and speak English (%)	59%	54%	52%	55%	55%	NA	NA

★ Critical Indicator "NA" - means Not Available in this report \* No Target ↓↑ shows desired direction

**Goal 3c** Maximize the number of New York City immigrants receiving services that improve language and employment skills and help families support their children's education and successfully integrate into their new communities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Participants achieving positive outcomes in immigration assistance programs (%)	53%	58%	59%	50%	50%	42%	31%
Participants in immigration assistance programs	4,263	5,422	7,058	*	*	NA	NA

★ Critical Indicator "NA" - means Not Available in this report \* No Target ↓↑ shows desired direction

## AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
★ Contracts terminated	4	4	2	2	2	0	10
★ Agency assessments completed as a percent of total agency contracts (%)	97%	91%	56%	90%	90%	NA	NA
Fiscal audits conducted	310	305	290	345	345	0	0
Expenditure report reviews	22,495	25,352	21,687	*	*	NA	NA
Programmatic reviews/contract monitoring	10,518	11,008	14,622	*	*	NA	NA
Agency assessments completed	1,663	1,579	732	*	*	NA	NA
Contracts funded	2,888	2,691	3,046	*	*	NA	NA
Value of agency contracts (\$000)	\$275,789	\$328,301	\$478,784	*	*	NA	NA
Value of intracity agreements (\$000)	\$4,246	\$5,366	\$9,460	*	*	NA	NA

"NA" - means Not Available in this report \* No Target

## AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Customer Experience							
Completed customer requests for interpretation	1,708	1,515	1,986	*	*	578	899
Letters responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
E-mails responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
Calls answered in 30 seconds (%)	54%	94%	47%	*	*	97%	51%

"NA" - means Not Available in this report \* No Target

## AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2015 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY13	FY14	FY15	FY16	FY16 <sup>1</sup>	FY17 <sup>1</sup>	FY15	FY16
Expenditures (\$000,000) <sup>2</sup>	\$345.9	\$404.4	\$581.9	\$658.4	\$679.6	\$542.6	\$358.7	\$394.8
Personnel	395	426	503	522	556	526	449	487
Overtime paid (\$000)	\$88	\$134	\$167	\$154	\$154	\$154	\$64	\$25
Human services contract budget (\$000,000)	\$267.6	\$318.1	\$463.2	\$561.8	\$536.1	\$448.8	\$133.0	\$143.5

<sup>1</sup>January 2016 Financial Plan    <sup>2</sup>Expenditures include all funds    "NA" - Not Available in this report

## NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- The indicator 'Citizenship applications filed with the United States Citizenship and Immigrations Services (USCIS)' has been removed from DYCD. The USCIS programs that were formerly under the aegis of DYCD were transferred to the Human Resources Administration (HRA) in Fiscal 2015. Information on citizenship and other applications filed with USCIS are now reported by HRA.

## ADDITIONAL RESOURCES

For additional information, go to:

- Reports and Plans: <http://www.nyc.gov/html/dycd/html/about/reports.shtml>

For more information on the agency, please visit: [www.nyc.gov/dycd](http://www.nyc.gov/dycd).

