# Law Department

Indicator name: Total citywide payout for judgments and claims ($000)
Description: The judgment and claims amount, in thousands of dollars, paid by the City from the judgment and claims account in the City's General Fund to resolve cases through settlement or verdict, including pre-litigation claims dispositions.
Source: Office of Management and Budget

Indicator name: Total cases commenced against the City
Description: The number of state court and federal court matters assigned a litigation start date, where if there is a money disposition, it will be paid from the judgment and claims account in the City's General Fund.
Source: LawManager system

Indicator name: - Cases commenced against the City in state court.
Description: Subset of the total cases commenced. Includes state court matters from the Department's General Litigation, Labor & Employment Law, Special Federal Litigation and Tort Divisions, where if there is a money disposition, it will be paid from the judgment and claims account in the City's General Fund.
Source: LawManager system

Indicator name: - Cases commenced against the City in federal court
Description: Subset of the total cases commenced. Includes federal court matters from the Department's General Litigation, Labor & Employment Law, Special Federal Litigation and Tort Divisions, where if there is a money disposition, it will be paid from the judgment and claims account in the City's General Fund.
Source: LawManager system

Indicator name: Cases pending in state court
Description: The number of state court tort cases, such as personal injury and property damage cases, that have not yet been disposed (resolved). Includes only tort cases from the Department's Tort Division.
Source: LawManager system

Indicator name: - Cases pending on trial calendar
Description: The subset of pending state court tort cases that have a filed note of issue and certificate of readiness for trial on the state court calendar.
Source: New York State Office of Court Administration.

Indicator name: Affirmative motions to dismiss or for summary judgment
Description: Dispositive motions (motions to dismiss/for summary judgment) made by the Department's Tort Division on tort cases in state court where the original return date of the motion before the court is within the reporting period.
Source: LawManager system

Indicator name: Win rate on affirmative motions (%)
Description: The percentage of decisions granted in favor of the City based on the number of motions decided, within the reporting period, as the result of dispositive motions made by the Department's Tort Division on tort cases in state court.
Source: LawManager system

Indicator name: Cases pending in federal court.
Description: The number of federal court tort cases handled by the Department's Special Federal Litigation Division that have not yet been disposed (resolved).
Source: LawManager system

Indicator name: Dismissals or discontinuances
Description: The number of federal court tort cases handled by the Department's Special Federal Litigation Division where the action has been dismissed or discontinued.
Source: LawManager system

Indicator name: Juveniles successfully referred to a diversion program with no new delinquency referral within 1 year (%)
Description: The percentage of youth who, within a year of successfully completing a diversion program, obtained no new delinquency referrals, measuring the effectiveness of programs used as part of a Department initiative to divert certain low-level juvenile delinquency cases from prosecution.
Source: LawManager system

Indicator name: Referred cases filed for prosecution (%)
Description: The percentage of all juvenile delinquency matters referred to the Department that are filed for prosecution by the Department's Family Court Division following completion of the investigation phase (including interviewing victims and witnesses, collecting and reviewing evidence and determining whether the charges are legally sufficient and appropriate to file). Cases that are not filed may be diverted to a community-based program, referred to the Department of Probation, covered pursuant to a plea bargain or declined for legal reasons.
Source: LawManager system

Indicator name: Crime victims referred for community-based services (%)
Description: The percentage of crime victims assessed by Department attorneys who were referred to community-based services available to victims.
Source: Family Court Division

Indicator name: Juvenile conviction rate (%)
Description: The percentage of all outcomes for filed juvenile delinquency cases that result in a delinquency finding or plea. Other types of case outcomes include pre-finding adjournments in contemplation of dismissal, post-filing referrals to the Department of Probation for adjustment and other dismissals.
Source: LawManager system

Indicator name: Filing of enforcement referrals within 60 days of referral (%)
Description: The percentage of requests received by the Department where a petition is filed in the Family Court within 60 calendar days after the receipt of the referral from the Human Resources Administration's Office of Child Support Enforcement (OCSE). OCSE refers cases to the Department for assistance seeking judicial remedies in Family Court against non-custodial parents who are not meeting their child support obligation. Data for Fiscal 2013 is partial, covering only October 2012 through June 2013.
Source: LawManager system

Indicator name: Families entitled to a support order that get a support order (%)
Description: The percentage of child support orders entered in Family Court on behalf of custodial parents who are living in other jurisdictions. The Department receives petitions seeking the establishment of child support and medical support that are filed in Family Court on behalf of custodial parents who are living in other jurisdictions.
Source: LawManager system

Indicator name: Completed requests for interpretation
Description The sum of all requests for interpretation using a language other than English fulfilled by the agency via telephone (including Language Line, call centers, offices/reception desks and 311 transfer calls) and via face-to-face interaction with bilingual employees or interpreters.
Source Law

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Indicator name: Letters responded to in 14 days (%)
Description: The percentage of letters answered in 14 calendar days or less. Responses are substantive and adequately address the question/issue raised by the customer. However, for complex inquiries that require research and additional action on the part of the agency, an acknowledgement which includes a description of the next step, as well as an estimated time frame for completion, is considered acceptable and is also reported as part of the 14 day response. Agencies track the additional time until a customer has a complete and full response.
Source: Law

Indicator name: E-mails responded to in 14 days (%)
Description: The percentage of emails answered in 14 calendar days or less. Responses are substantive and adequately address the question/issue raised by the customer. However, for complex inquiries that require research and additional action on the part of the agency, an acknowledgement which includes a description of the next step, as well as an estimated time frame for completion, is considered acceptable and is also reported as part of the 14 day response. Agencies track the additional time until a customer has a complete and full response.
Source: Law

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