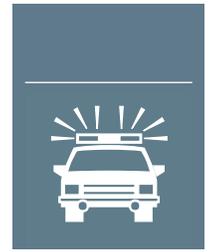


NEW YORK CITY POLICE DEPARTMENT

William J. Bratton, Commissioner



WHAT WE DO

The Police Department (NYPD) is committed to providing, with the utmost integrity and respect, a safe and secure environment for the public. The personnel assigned to the Department's 77 precincts, 12 Transit Districts, nine Housing Police Service Areas and other investigative and specialized units protect life and deter crime while responding to emergency calls and impartially enforcing the law. NYPD protects the City from terrorists, utilizing sophisticated intelligence gathering and analysis, citywide counterterrorism deployments and department-wide counterterrorism training to enhance response capabilities.

FOCUS ON EQUITY

NYPD serves all New Yorkers and millions of visitors to the City by maintaining a safe environment and delivering a wide array of public services. For more than 20 years, the Department's Compstat process and its Patrol Allocation Plan have ensured the equitable deployment of police resources, staffing the City's 77 precincts, 12 Transit Bureau districts and nine Housing Bureau police service areas, assigning numbers of police officers that are commensurate with the problems and challenges faced by each of those commands. Equitable, needs-based allocation of police personnel has been a major factor in reducing crime, as it continues to be at historically low levels. Crime levels have remained low while the Department has experienced a dramatic decrease in the levels of stop and frisk. To support the Vision Zero program for reducing traffic fatalities, the Department has strengthened its enforcement of traffic safety violations throughout the City, particularly at the most hazardous intersections and locations. With NYPD's 2015 Plan of Action, the Department is undertaking a series of strategic changes in how it performs its critical police mission. Taken together, these changes mark a significant departure from past practice. The Department has defined and begun implementing new initiatives in five key areas: 1. Tactics: a neighborhood-policing plan that is rooted in local communities and tied to local concerns; 2. Technology: a transformation in NYPD technology, bringing its full capabilities to police officers in the field; 3. Training: field training for recruits and recurring training for more experienced officers, imparting the skills to manage the encounters that are the fundamental business of street policing; 4. Terrorism: strengthened investigative and enforcement efforts with federal, state and local partners, as well as improved communication and monitoring of evolving conditions overseas; and 5. Trust: a compact with both the communities and the police officers to deal fairly with each other, and to strengthen the lines of communication through neighborhood policing and participation in social media outlets.

OUR SERVICES AND GOALS

SERVICE 1 Manage public safety programs related to criminal activity.

- Goal 1a Reduce the incidence of crime.
- Goal 1b Prevent terrorist attacks.
- Goal 1c Respond to police emergencies quickly.

SERVICE 2 Manage public safety programs related to traffic safety.

- Goal 2a Reduce the incidence of traffic collisions, injuries and fatalities.

SERVICE 3 Manage public safety programs related to quality of life.

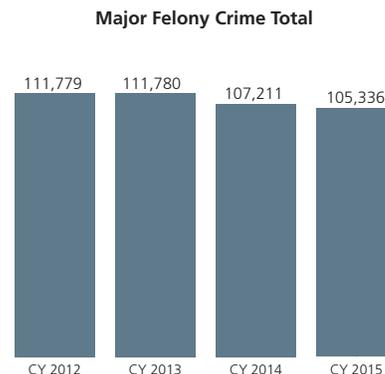
- Goal 3a Reduce the incidence of quality-of-life violations.

SERVICE 4 Ensure courteous, professional and respectful interactions with the community.

- Goal 4a Improve police/community relations.

HOW WE PERFORMED

- Based on the most recent FBI total index crime statistics for cities that have reported data for Calendar 2014, New York City remains the safest large city with the lowest rate of crime per capita among the 10 largest U.S. Cities.
- Overall major felony crime increased one percent comparing the first four months of Fiscal 2016 to the same period of Fiscal 2015. However, overall major felony crime decreased by nearly two percent comparing Calendar 2015 to Calendar 2014. For more information go to http://www.nyc.gov/html/nypd/html/crime_prevention/crime_statistics.shtml.
- During the first four months of Fiscal 2016 murder increased eight percent compared to the same period of Fiscal 2015. During the same period NYPD made 10 percent more gun arrests.
- In the first four months of Fiscal 2016 NYPD issued six percent fewer total moving violations summonses, while the number of summonses issued for hazardous violations increased seven percent compared to the first four months of Fiscal 2015.
- Major felony crime in the City's public schools decreased by 16 percent during the reporting period.
- During the reporting period traffic fatalities involving motorists/pedestrians decreased 16 percent and traffic fatalities involving bicyclists/pedestrians decreased 30 percent.



SERVICE 1 Manage public safety programs related to criminal activity.

Goal 1a Reduce the incidence of crime.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
★ Major felony crime	110,099	110,023	103,872	↓	↓	38,045	38,573
★ - Murder and non-negligent manslaughter	369	320	348	↓	↓	119	128
★ - Forcible rape	1,198	1,064	1,064	↓	↓	409	423
★ - Robbery	19,319	18,208	16,428	↓	↓	5,839	6,222
★ - Felonious assault	19,616	20,517	19,544	↓	↓	7,080	7,605
★ - Burglary	18,360	17,140	15,828	↓	↓	6,051	5,486
★ - Grand larceny	43,622	45,238	43,112	↓	↓	15,594	15,870
★ - Grand larceny auto	7,615	7,536	7,548	↓	↓	2,953	2,839
★ Major felony crime in housing developments	5,018	5,328	4,858	↓	↓	1,695	1,896
★ Major felony crime in transit system	2,535	2,488	2,283	↓	↓	736	873
Crime related to domestic violence - Murder	71	56	61	*	*	22	15
- Rape	464	471	481	*	*	156	176
- Felonious assault	7,420	8,335	7,771	*	*	2,662	2,762
★ School safety - Major felony crime	699	654	614	↓	↓	153	128
- Murder	0	1	0	*	*	0	0
- Rape	4	2	6	*	*	2	0
- Robbery	106	94	55	*	*	5	21
- Felonious assault	200	172	176	*	*	29	30
- Burglary	81	53	51	*	*	23	19
- Grand larceny	305	331	325	*	*	93	56

★ Critical Indicator "NA" - means Not Available in this report * No Target ↓↑ shows desired direction

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
- Grand larceny auto	3	1	1	*	*	1	2
School safety - Other criminal categories	2,626	2,485	2,286	*	*	602	379
- Other incidents	4,350	3,811	3,975	*	*	883	743
Gang motivated incidents	264	225	328	*	*	102	74
Gun arrests	5,581	4,776	4,776	*	*	1,727	1,897
Major felony crime arrests	40,258	42,444	41,599	*	*	15,338	15,206
Narcotics arrests	81,737	75,389	61,007	*	*	26,788	20,624
Juvenile arrests for major felonies	3,016	2,883	2,671	*	*	815	807

★ Critical Indicator "NA" - means Not Available in this report * No Target ↓↑ shows desired direction

Goal 1b Prevent terrorist attacks.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Counterterrorism training (hrs) - Uniformed members	259,761	206,781	216,556	*	*	77,656	56,573
- Non-members	66,186	17,588	26,152	*	*	8,342	9,149

★ Critical Indicator "NA" - means Not Available in this report * No Target ↓↑ shows desired direction

Goal 1c Respond to police emergencies quickly.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
End-to-end average response time to all crimes in progress (minutes:seconds)	11:18	10:55	10:58	*	*	10:57	10:59
End-to-end average response time to critical crimes in progress (minutes:seconds)	6:37	7:08	7:29	*	*	7:34	7:29
End-to-end average response time to serious crimes in progress (minutes:seconds)	8:31	8:55	9:38	*	*	9:39	9:48
End-to-end average response time to non-critical crimes in progress (minutes:seconds)	15:58	15:03	16:17	*	*	15:21	17:39
★ Average response time to all crimes in progress (dispatch and travel time only) (minutes)	9.0	8.5	8.5	↓	↓	8.4	8.6
Average response time to critical crimes in progress (dispatch and travel time only) (minutes)	4.7	4.9	5.0	*	*	5.0	5.0
Average response time to serious crimes in progress (dispatch and travel time only) (minutes)	6.5	6.8	7.2	*	*	7.1	7.5
Average response time to non-critical crimes in progress (dispatch and travel time only) (minutes)	13.2	12.0	13.2	*	*	12.2	14.0
Crime in progress calls	419,826	326,835	275,032	*	*	106,946	96,683

★ Critical Indicator "NA" - means Not Available in this report * No Target ↓↑ shows desired direction

SERVICE 2 Manage public safety programs related to traffic safety.

Goal 2a Reduce the incidence of traffic collisions, injuries and fatalities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
★Traffic fatalities (motorist/passengers)	93	113	90	↓	↓	37	31
★Traffic fatalities (bicyclists/pedestrians)	168	172	159	↓	↓	64	45
Driving while intoxicated (DWI) related fatalities	40	38	31	*	*	9	4
DWI arrests	8,723	10,123	8,155	*	*	3,092	2,532
Total moving violation summonses (000)	999	1,052	1,005	*	*	359	339
- Summonses for hazardous violations	684,012	749,561	832,975	*	*	268,467	288,105
- Summonses for prohibited use of cellular phones	148,276	142,112	125,787	*	*	46,795	45,175

★ Critical Indicator "NA" - means Not Available in this report * No Target ↓↑ shows desired direction

SERVICE 3 Manage public safety programs related to quality of life.

Goal 3a Reduce the incidence of quality-of-life violations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
★Quality-of-life summonses	458,397	404,278	331,832	*	*	142,434	125,686
- Unreasonable noise summonses	14,044	12,991	8,249	*	*	4,055	2,193
- Graffiti summonses	44	18	11	*	*	2	6
Graffiti arrests	3,502	3,167	2,687	*	*	842	743

★ Critical Indicator "NA" - means Not Available in this report * No Target ↓↑ shows desired direction

SERVICE 4 Ensure courteous, professional and respectful interactions with the community.

Goal 4a Improve police/community relations.

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
★Courtesy, Professionalism and Respect (CPR) testing - Tests conducted	8,414	8,558	8,489	*	*	2,856	2,742
- Exceptionally good	6	8	7	*	*	1	0
- Acceptable	8,371	8,508	8,416	*	*	2,844	2,715
- Below standard	37	42	66	*	*	11	27
Total civilian complaints against members of the service	5,455	5,573	4,165	*	*	1,502	1,670

★ Critical Indicator "NA" - means Not Available in this report * No Target ↓↑ shows desired direction

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Cases commenced against the City in state and federal court	3,997	3,701	3,549	*	*	1,148	1,158
Payout (\$000)	\$120,676	\$154,106	\$202,654	*	*	\$68,149	\$50,092
Collisions involving City vehicles (per 100,000 miles)	5.3	3.5	3.2	*	*	3.8	4.7
Workplace injuries reported (uniform and civilian)	8,420	8,512	7,564	*	*	3,085	2,692
Violations admitted to or upheld at the Environmental Control Board (%)	62%	64%	66%	*	*	67%	67%

"NA" - means Not Available in this report * No Target

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Customer Experience							
Completed requests for interpretation	264,803	263,035	273,575	*	*	131,535	96,263
CORE facility rating	86	90	88	*	*	NA	NA
Calls answered in 30 seconds (%)	99%	99%	99%	*	*	99%	99%

Performance Indicators	Actual			Target		4-Month Actual	
	FY13	FY14	FY15	FY16	FY17	FY15	FY16
Response to 311 Service Requests (SRs)							
Percent meeting time to close – Residential Noise - Loud Music/Party (0.3 days)	93	95	93	*	*	95	90
Percent meeting time to close – Residential Noise - Banging/Pounding (0.3 days)	91	94	91	*	*	92	85
Percent meeting time to close – Noise - Street/Sidewalk (0.3 days)	94	96	95	*	*	96	91
Percent meeting time to close – Commercial Noise (0.3 days)	94	97	96	*	*	97	92
Percent meeting time to close – Blocked Driveway - No Access (0.3 days)	91	94	90	*	*	92	84

"NA" - means Not Available in this report * No Target

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2015 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY13	FY14	FY15	FY16	FY16 ¹	FY17 ¹	FY15	FY16
Expenditures (\$000,000) ²	\$4,892.6	\$4,912.3	\$5,151.6	\$5,069.3	\$5,504.1	\$5,110.3	\$1,568.7	\$1,890.1
Revenues (\$000,000)	\$95.1	\$99.3	\$103.9	\$95.3	\$97.3	\$96.9	\$35.6	\$36.2
Personnel (uniformed)	34,804	34,440	34,618	35,780	35,780	35,780	34,834	35,630
Personnel (civilian)	15,745	16,125	16,233	17,328	17,612	17,529	16,158	15,993
Overtime paid (\$000,000)	\$635.4	\$583.5	\$716.1	\$607.6	\$631.1	\$564.3	\$208.5	\$254.4
Capital commitments (\$000,000)	\$88.5	\$170.1	\$141.1	\$350.7	\$510.5	\$407.4	\$20.2	\$38.9
Work Experience Program (WEP) participants assigned	254	210	238	*	*	*	238	232

¹January 2016 Financial Plan ²Expenditures include all funds "NA" - Not Available in this report

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- Beginning with the Fiscal 2016 Mayor's Management Report, the agency resources indicator 'Work Experience Program (WEP) participants assigned' will be replaced with 'Work Experience Program (WEP) Enrollment' to better reflect actual program participation.

ADDITIONAL RESOURCES

For additional information go to:

- Crime Prevention/Crime Statistics (reports updated regularly):
http://www.nyc.gov/html/nypd/html/crime_prevention/crime_statistics.shtml

For more information on the agency, please visit: www.nyc.gov/nypd.