

DEPARTMENT OF YOUTH AND COMMUNITY DEVELOPMENT

Bill Chong, Commissioner



WHAT WE DO

The Department of Youth and Community Development (DYCD) sponsors a network of community based programs to alleviate the effects of poverty and provide opportunities for New Yorkers and communities. DYCD's diverse range of programs includes services to help low-income individuals and families become more self-sufficient, literacy programs that help adults and adolescents further their education and advance their careers, and programs that assist immigrants. DYCD's afterschool programs, known as COMPASS NYC (Comprehensive After-School System of NYC), offer school-age youth a mix of academic support, sports/recreational activities, and arts and cultural experiences when school is out. As part of the City's broader commitment to providing free afterschool programs to all middle school students, SONYC (School's Out NYC), a component of COMPASS, provides opportunities for more than 67,000 young people in grades six to eight, including justice involved youth and young people living in Department of Homeless Services' family shelters. DYCD also oversees the City's youth workforce development system, providing summer employment and year round services to introduce youth and young adults to the job market and help them develop the skills to succeed, and the City's portfolio of services for runaway and homeless youth. The Department supports 91 Beacon community centers, housed in public schools, which serve youth, adults and families, as well as 94 Cornerstone community center programs in NYCHA facilities.

FOCUS ON EQUITY

Prioritizing investments to help eliminate disparities and improve the quality of life of all New Yorkers is among the key principles that guide the development and implementation of DYCD programs. DYCD achievements include significant expansions in programs for young people, NYCHA residents, and runaway and homeless youth, including those who identify as transgender. To continue to broaden access and heighten awareness of services, DYCD is improving protocols and systems used to assess community needs, enroll participants, and track results, as well as supporting the expansion of provider networks and partnerships with sister agencies to offer individuals and families pathways to holistic services. Going forward, DYCD will add a focus on gender equity, joining in the City's efforts to identify and remove barriers for girls and young women, LGBTQ New Yorkers and other vulnerable populations.

OUR SERVICES AND GOALS

SERVICE 1 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

- Goal 1a Maximize resources to support the involvement of young people in DYCD-funded programs and direct them toward positive outcomes.
- Goal 1b Runaway and homeless youth will reunite with their families or live independently.

SERVICE 2 Increase youth capacity for economic independence through programs that provide work-related education, skills training and employment opportunities.

- Goal 2a Young people will complete DYCD-funded training and employment programs at high levels.
- Goal 2b Young people engaged in DYCD-funded training and employment programs will achieve success targeted by these programs.

SERVICE 3 Support programs that provide participants with the services needed to increase and tap their capacity to strengthen and revitalize the communities of New York City.

- Goal 3a Maximize participation in and effectiveness of community anti-poverty initiatives for youth, adults and seniors in lower income neighborhoods, including Neighborhood Development Area (NDA) and Mayor's Office for Economic Opportunity (NYC Opportunity) programs.
- Goal 3b Maximize participation and success in programs improving English literacy skills among adults, adolescents, children and recent immigrants.
- Goal 3c Maximize the number of New York City immigrants receiving services that improve language and employment skills that help families successfully integrate into their new communities.

HOW WE PERFORMED

- Indicators for DYCD’s Runaway and Homeless Youth (RHY) programs continue to demonstrate upward trends in several respects. The number of youth served through Transitional Independent Living (TIL) beds rose to 446 at the end of the Fiscal 2018 four-month period, an increase of 15.2 percent from the 387 youth served over the corresponding period a year earlier. This is partly due to the increase in certified residential beds: at the end of the Fiscal 2018 four-month period RHY programs had 525 certified residential beds, 19 percent more beds than the previous year. Several RHY program outcomes remained steady. The percent of youth reunited with family or placed in a suitable environment from TIL facilities was steady at 86 percent, above the target outcome of 85 percent, and the percent of youth reunited with family or placed in a suitable environment from crisis shelters was 74 percent in the first four months of Fiscal 2018, in range of the 75 percent target, compared with 88 percent in the Fiscal 2017 July-October period.
- DYCD’s COMPASS programs continue to show positive trajectories. Over 108,700 young people were enrolled in COMPASS programs during the first four months of Fiscal 2018, a 2.3 percent increase over the same period the previous year. Over 85 percent of COMPASS school-year programs met their target enrollment during the FY 2018 four-month period, showing a steady trend in the last few years in the number of programs being able to meet their target. Additionally, the percent of elementary-level, COMPASS school-year programs meeting their target enrollment during the Fiscal 2018 four-month period remained high, as 95 percent of these programs met their target enrollment during this period, well above the 90 percent target for this percentage.
- Participation in DYCD’s Summer Youth Employment Program (SYEP) reached a new high of 69,716 in the summer of Fiscal 2018, representing an increase of 16 percent over the previous summer. The growth in enrollment corresponded with a substantial increase in funding, which rose to \$124.9 million in summer 2017 from \$94.3 million in summer 2016. The number of work sites for participants also rose from 10,850 worksites in the summer of 2016 to 12,064 worksites in the summer of 2017, an 11.2 percent increase. Private sector worksites rose to 45 percent in the summer of 2017, a 5 percent increase from the previous year. Additionally, the number of vulnerable youth served in SYEP continues to grow; 3,170 vulnerable youth participated in the summer of 2017, compared to the 3,050 vulnerable youth who participated in the previous year. SYEP provides six weeks of work and community service experience for youth at community-based organizations, government agencies and private sector businesses.
- Due to enhanced funding, participation in DYCD’s literacy programs reached a new high of 5,966 for the Fiscal 2018 four-month period, a 36.5 percent increase from the 4,372 participants served during the same time period last year.

SERVICE 1 Support youth development throughout New York City through the implementation, funding and management of contracts with nonprofit service providers.

Goal 1a Maximize resources to support the involvement of young people in DYCD-funded programs and direct them toward positive outcomes.

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
Number of young people involved in DYCD-funded programs	288,767	317,341	324,667	*	*	NA	NA
Comprehensive After School System of NYC (COMPASS NYC) enrollment	112,600	122,792	124,258	110,000	110,000	106,280	108,763
★ COMPASS NYC programs meeting target enrollment (school year) (%)	96%	94%	96%	85%	85%	87%	86%
★ COMPASS NYC programs meeting target enrollment - SONYC/middle school (school year) (%)	95%	91%	95%	85%	85%	85%	83%
★ COMPASS NYC programs meeting target enrollment - elementary (school year) (%)	100%	99%	99%	90%	90%	96%	95%
★ COMPASS NYC programs meeting target enrollment (summer) (%)	92%	80%	81%	90%	90%	81%	78%
Beacon programs’ enrollment as a percentage of the minimum annual target (%)	110%	100%	100%	100%	100%	43%	42%
Calls to Youth Connect	47,281	55,538	55,306	60,000	60,000	16,202	17,588
★ Critical Indicator	“NA” Not Available	↕↔ Directional Target		* None			

Goal 1b

Runaway and homeless youth will reunite with their families or live independently.

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
★ Youth reunited with family or placed in a suitable environment from crisis shelters (%)	89%	77%	77%	75%	75%	78%	74%
★ Youth reunited with family or placed in a suitable environment from Transitional Independent Living (TIL) centers (%)	92%	89%	88%	85%	85%	87%	86%
Certified residential beds for runaway or homeless youth	337	441	465	*	*	441	525
Runaway and homeless youth served - crisis beds	2,193	2,539	2,340	2,400	2,400	1,102	980
Runaway and homeless youth served - transitional independent living beds	361	519	659	600	600	387	446
★ Utilization rate for crisis beds (%)	99%	96%	92%	90%	90%	93%	89%
★ Utilization rate for transitional independent living beds (%)	96%	91%	93%	90%	90%	89%	85%
★ Critical Indicator	"NA" Not Available		↑↓ Directional Target	* None			

SERVICE 2 Increase youth capacity for economic independence through programs that provide work related education, skills training and employment opportunities.

Goal 2a

Young people will complete DYCD-funded training and employment programs at high levels.

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
Summer Youth Employment Program (SYEP) participants	47,126	54,263	60,113	65,000	70,000	60,113	69,716
Number of Summer Youth Employment Program contracts	98	100	100	*	*	NA	NA
Value of Summer Youth Employment Program contracts (\$000)	\$17,145	\$18,563	\$21,712	*	*	NA	NA
Participants in WIA-funded Out-of-School Youth program	1,800	2,265	2,132	*	*	NA	NA
Participants in WIA-funded In-School Youth program	2,678	2,766	2,980	*	*	NA	NA
★ Critical Indicator	"NA" Not Available		↑↓ Directional Target	* None			

Goal 2b

Young people engaged in DYCD-funded training and employment programs will achieve success targeted by these programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
★ Youth who are out-of-school, attend a DYCD-funded training or employment program, and are placed in post-secondary education, employment, or advanced training in the 1st quarter after exiting the program (%)	68%	68%	NA	↑	↑	NA	NA
★ Youth who attend a training program while in school and are placed in post-secondary education, employment, or advanced training during the 1st quarter after exiting the program (%)	82%	85%	NA	↑	↑	NA	NA
Youth who are out-of-school, attend a DYCD-funded training or employment program, and attain a degree or certificate by the end of the 3rd quarter after exiting the program (%)	68%	70%	NA	*	*	NA	NA
Youth who attend a DYCD-funded training or employment program while in school and attain a degree or certificate by the end of the 3rd quarter after exiting the program (%)	78%	83%	NA	*	*	NA	NA
★ Critical Indicator	"NA" Not Available		↑↓ Directional Target	* None			

SERVICE 3 Support programs that provide participants with the services needed to increase and tap their capacity to strengthen and revitalize the communities of New York City.

Goal 3a Maximize participation in and effectiveness of community anti-poverty initiatives for youth, adults and seniors in lower income neighborhoods, including Neighborhood Development Area (NDA) and Mayor's Office for Economic Opportunity (NYC Opportunity) programs.

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
★ Community anti-poverty program participants achieving target outcomes designated for clients in each program area (%)	67%	64%	64%	60%	60%	33%	24%
Participants in community anti-poverty programs	19,128	19,480	18,928	*	*	NA	NA
★ Critical Indicator	"NA" Not Available	↕↔ Directional Target	* None				

Goal 3b Maximize participation and success in programs improving English literacy skills among adults, adolescents, children and recent immigrants.

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
Participants in DYCD-funded English literacy programs	4,068	6,003	8,664	10,250	6,600	4,372	5,966
★ Participants in DYCD-funded English literacy programs meeting federal standards of improvement in their ability to read, write, and speak English (%)	52%	54%	59%	55%	55%	NA	NA
★ Critical Indicator	"NA" Not Available	↕↔ Directional Target	* None				

Goal 3c Maximize the number of New York City immigrants receiving services that improve language and employment skills that help families successfully integrate into their new communities.

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
Participants achieving positive outcomes in immigrant services programs (%)	59%	58%	64%	60%	60%	31%	21%
Participants in immigrant services programs	7,058	3,505	3,351	*	*	NA	NA
★ Critical Indicator	"NA" Not Available	↕↔ Directional Target	* None				

AGENCY-WIDE MANAGEMENT

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
Contracts terminated	2	13	3	0	0	0	4
★ Agency assessments completed as a percent of total agency contracts (%)	56%	90%	22%	70%	70%	NA	NA
Fiscal audits conducted	290	344	345	345	345	0	0
Expenditure report reviews	21,687	25,433	23,369	*	*	NA	NA
★ Programmatic reviews/contract monitoring	14,622	16,832	17,003	*	*	NA	NA
Agency assessments completed	732	1,356	244	*	*	NA	NA
Contracts funded	3,046	2,502	2,995	*	*	NA	NA
Value of agency contracts (\$000)	\$478,784	\$548,747	\$585,339	*	*	NA	NA
Value of intracity agreements (\$000)	\$9,460	\$6,945	\$6,940	*	*	NA	NA
★ Critical Indicator	"NA" Not Available	↕↔ Directional Target	* None				

AGENCY CUSTOMER SERVICE

Performance Indicators	Actual			Target		4-Month Actual	
	FY15	FY16	FY17	FY18	FY19	FY17	FY18
Customer Experience							
Completed customer requests for interpretation	1,986	2,380	1,705	*	*	712	484
Letters responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
E-mails responded to in 14 days (%)	100%	100%	100%	*	*	100%	100%
Calls answered in 30 seconds (%)	47%	48%	43%	*	*	78%	69%
★ Critical Indicator "NA" Not Available ⇅ Directional Target * None							

AGENCY RESOURCES

Resource Indicators	Actual			Sept. 2017 MMR Plan	Updated Plan	Plan	4-Month Actual	
	FY15	FY16	FY17	FY18	FY18 ¹	FY19 ¹	FY17	FY18
Expenditures (\$000,000) ²	\$581.9	\$664.7	\$719.2	\$813.0	\$836.3	\$689.4	\$439.5	\$500.9
Personnel	503	525	526	524	554	521	517	530
Overtime paid (\$000)	\$167	\$111	\$118	\$154	\$154	\$154	\$42	\$23
Human services contract budget (\$000,000)	\$463.2	\$523.2	\$561.1	\$672.1	\$623.5	\$557.0	\$155.4	\$191.0
¹ February 2018 Financial Plan ² Expenditures include all funds "NA" - Not Available								

SPENDING AND BUDGET INFORMATION

Where possible, the relationship between an agency's goals and its expenditures and planned resources, by budgetary unit of appropriation (UA), is shown in the 'Applicable MMR Goals' column. Each relationship is not necessarily exhaustive or exclusive. Any one goal may be connected to multiple UAs, and any UA may be connected to multiple goals.

Unit of Appropriation	Expenditures FY17 ¹ (\$000,000)	February 2018 Financial Plan FY18 ² (\$000,000)	Applicable MMR Goals ³
Personal Services - Total	\$39.9	\$39.9	
002 - Executive and Administrative	\$18.2	\$15.2	All
311 - Program Services	\$21.7	\$24.7	All
Other Than Personal Services - Total	\$679.4	\$796.4	
005 - Community Development	\$71.2	\$79.8	3a, 3b, 3c
312 - Other than Personal Services	\$608.2	\$716.6	All
Agency Total	\$719.2	\$836.3	
¹ Comprehensive Annual Financial Report (CAFR) for the Fiscal Year ended June 30, 2017. Includes all funds. ² Includes all funds. ³ Refer to agency goals listed at front of chapter.			

NOTEWORTHY CHANGES, ADDITIONS OR DELETIONS

- DYCD obtained additional English literacy program funding for the current fiscal year, and has thus increased its Fiscal 2018 target for English literacy program participants to 10,250, from its previous level of 8,560. However, the agency is not certain it will be able to maintain that level of funding for the ensuing year and has therefore reduced its Fiscal 2019 target for English literacy program participants to 6,600.

ADDITIONAL RESOURCES

For additional information, go to:

- Reports and Plans: <http://www1.nyc.gov/site/dycd/about/news-and-media/publications.page>

For more information on the agency, please visit: www.nyc.gov/dycd.