# **Emergency Preparedness Resources for NYC Communities**

The resources below are a compilation of localized emergency preparedness materials for your community.

**Evacuation Centers** 

If you are required to evacuate, it is recommended that you shelter at the home of friends or family outside of the evacuation area. If you wish to go to a public facility, visit any evacuation center from the following list\*near you:

\*Please note these locations are subject to change. For more information, visit NYC.gov/hurricanezones or call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115).

**Community District Information** 

Police Station (Precinct)

Fire Station(s)

**Community Board Office** 

## **Contacting the City**

#### 911: Emergencies

Call 911 when you are in immediate danger or witness a crime in progress. Call 911 if you have a serious injury or life-threatening medical condition.

#### **311: Non-Emergencies/City Services**

311 provides access to non-emergency City services and information about City government programs. Do not call 311 for emergencies. 311 is available online and by phone:

- Visit 311 online by visiting NYC.gov/311.
- Text 311-692.
- Call 311 or (212) NEW-YORK, (212) 639-9675, from outside New York City.
- Contact us using a Video Relay Service (VRS) at (212) NEW-YORK, (212) 639-9675.
- Contact 311 using TTY or Text Telephone at (212) 504-4115.

## **After An Emergency**

There are many resources available to New Yorkers, especially following an emergency.

	LifeNet	American Red Cross in Greater New York	UJA Federation
	For mental health information, a referral, or if you need to talk to someone, call New York City's confidential, 24-hour Mental Health Hotline.	1-877-RED-CROSS (1-877-733-2767)	1-877-852-6951
		www.nyredcross.org	www.ujafedny.org
	<ul> <li>English and all other languages: 1-800-LIFENET, (1-800-543-3638), (TTY: 212- 982-5284)</li> </ul>		
	<ul> <li>In Spanish: 1-877-AYUDESE, (1-877-298-3373)</li> </ul>	New York Disaster Interfaith Services	New York Cares
	<ul> <li>In Mandarin, Cantonese, and Korean: 1-877-990-8585</li> </ul>	212-669-6100	212-228-5000
		www.nydis.org	www.newyorkcares.org
	Disaster Distress Helpline		
	1-800-985-5990	New York City Voluntary Organizations Active in Disaster (NYC VOAD)	Catholic Charities of the Archdiocese of New York
	Text: "TalkWithUs" or "Hablanos" to 66746	212-402-1102	1-800-744-7900

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http://disasterdistress.samhsa.gov	www.nycvoad.org	www.catholiccharitiesny.org
	info@nycvoad.org	
Salvation Army: Greater New York Division		Catholic Charities Brooklyn and Queens
212-337-7424		718-722-6223
www.ny.salvationarmy.org		www.ccbq.org
		dcm@ccbq.org

### **Connect with New York City Government Programs**

Unless otherwise noted, call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115), or use NYC.gov to contact City agencies.

- Learn how to prepare for emergencies and request materials through the **Ready New York program** by visiting NYC.gov/readyny.
- Learn how to prepare your organization for emergencies through the Partners in Preparedness program by visiting NYC.gov/partnersinpreparedness.
- Learn how to make New York City safer, stronger, and better prepared through the NYC Citizen Corps program by visiting NYC.gov/citizencorpss.
- Learn about the New York City Community Emergency Response Team (CERT) program and how these volunteers help to prepare their neighbors and communities for different types of disasters by visiting NYC.gov/cert.
- Learn how to register your community space with the NYC Community Space Survey Network by visiting NYC.gov/communityspacesurvey.
- Sign up for **Notify NYC**, the City's official emergency communications program by visiting NYC.gov/notifynyc.
- Sign up for the Advance Warning System to receive emergency messaging designed for people with disabilities and access and functional needs by visiting www.advancewarningsystemnyc.org.



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