



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Nicholas Scoppetta
Commissioner

Queens Performance Indicators

May 2002

Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	63.2	
Number of Incidents	474	6,445	18,141		BLS	127.2	
Avg Resp Time MM:SS	05:30	06:51	07:40				
Ambulance Runs	1,050	8,903	21,683		TOTAL	190.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,033	1,938	4,720	3,146	2,464	1,298	68
Ambulance Runs	5,405	2,448	5,253	3,409	2,656	1,375	87

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

- Segment 1** : Cardiac Arrest & Choking
- Segment 2 & 3** : Life Threatening Medical Emergencies
- Segment 4 - 8** : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.