



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Salvatore J. Cassano  
Commissioner

### Citywide Performance Indicators

12/01/10 - 12/31/10

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	339.3	
<b>Number of Incidents</b>	2,326	41,862	110,252		BLS	611.0	
<b>Avg Resp Time MM:SS</b>	08:23	10:08	11:47				
<b>Ambulance Runs</b>	4,745	50,927	122,743		TOTAL	950.3	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	23,890	15,646	25,296	19,491	16,140	7,137	326
<b>Ambulance Runs</b>	28,199	17,983	27,216	20,152	16,546	7,494	408

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.