



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Salvatore J. Cassano  
Commissioner

### Queens Performance Indicators

01/01/11 - 12/31/11

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	75.8	
<b>Number of Incidents</b>	5,792	92,479	244,487		BLS	137.6	
<b>Avg Resp Time MM:SS</b>	05:22	06:47	07:55				
<b>Ambulance Runs</b>	11,918	115,170	277,479		TOTAL	213.4	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	49,077	37,610	61,364	42,009	29,826	17,843	966
<b>Ambulance Runs</b>	59,053	44,199	65,882	44,509	31,424	19,003	1,491

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.