



Bill de Blasio
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Daniel A. Nigro
Commissioner

Queens Performance Indicators

01/01/14 - 12/31/14

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	78.0	
Number of Incidents	6,379	93,325	257,446		BLS	154.1	
Avg Resp Time MM:SS	05:45	07:09	08:31				
Ambulance Runs	13,218	120,480	295,989		TOTAL	232.1	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	52,332	34,614	50,514	51,105	40,194	21,301	1,007
Ambulance Runs	64,898	42,364	54,281	54,124	42,274	22,589	2,241

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.