



NEW YORK CITY  
ADMINISTRATION FOR CHILDREN'S SERVICES



## HEALTH CARE INTEGRATION AGENCIES (HCIA)

BRIDGES TO HEALTH (B2H) HOME & COMMUNITY BASED SERVICES MEDICAID WAIVER PROGRAM

### Region V(A): Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, Westchester

#### HCIA DESCRIPTION

**Astor Services for Children & Families**  
**280 Broadway**  
**Newburgh, NY 12550**  
**845-565-2981**  
**845-562-4765**

Astor Services for Children & Families carries out our HCIA services from a family strength based philosophy. These core values include :

All families have strengths. Families deserve to be treated with dignity and respect. The type and degree of support each family needs vary throughout the life span. Diversity is an important and valuable reality in our society. Families need coordinated services from agencies using a similar approach. Families should choose their own goals and the methods to achieve them. The system of care for families should be child-centered and family focused, with the needs of the child and family dictating the types and mix of services.

Astor Services for Children & Families and the Bridges to Health program have developed an expertise working with: Children who exhibit behavioral difficulties by implementing Parent Child Interactive Therapy. Children who have caused sexual harm. Children who exhibit dangerous behavior. Adolescents who are looking to develop work skills. Children who require trauma sensitive care. Children working with Astor will be able to participate in monthly respite/skill building events and other special events.

**Children's Village**  
**1 Echo Hill**  
**Dobbs Ferry, NY 10522**

The B2H Program at The Children's Village is committed to providing outstanding services to families enrolled in our program. We work with children and families to identify and establish goals, and then provide support and incentives to support the accomplishment of these goals. We stress cooperation and collaboration with families/caregivers and others in the circle of care.





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### Region V(B): Suffolk and Nassau

#### HCIA DESCRIPTION

**Little Flower Children and Family Services of New York**  
**2450 North Wading River Road**  
**Wading River, NY 11792**  
**631-929-6200**

Little Flower has provided quality programs and services to children and families for over eighty years. Little Flower's Bridges to Health program serves a unique population of children who originate from Suffolk County, Nassau County, and the five boroughs. Little Flower also provides waiver services to natural parents living in the five boroughs as well as Long Island. We have three convenient locations in Queens, Brooklyn, and Long Island to help better serve our families. Little Flower has a diverse staff who all work closely together, as a cohesive team, in efforts to improve the functioning of the children and families we serve.

**SCO Family of Services**  
**151 Burrs Lane**  
**Dix Hills, NY 11746**  
**631-253-3504**

Although new to Long Island, SCO family of Services has been delivering B2H services in all five boroughs of NYC since 2008. For more than 100 years, SCO has played a vital role for the people of New York City and Long Island. We have an extraordinary reach and depth of knowledge, and we maximize scarce resources to provide unconditional, effective, personalized care. SCO Family of Services is compassionate, experienced, vital, responsive, trusted and has a proven history for providing unconditional care to children and families.





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### Region VI (New York City): Bronx, Brooklyn, Kings, Manhattan, Queens

#### HCIA DESCRIPTION

**Abbott House**  
**665 Pelham Parkway,**  
**Bronx, NY 10468**

Our goal at Abbott House Bridges to Health program is to keep your child in your home and your communities by helping you manage his or her health conditions. Every parent needs a partner, you may be on your own, but you're not alone.

Bridges to Health (B2H) at Abbott House is an experienced Health Care Integration Agency, providing B2H services from the inception of the B2H program. At Abbott House our B2H program provides all 14 services in the 5 boroughs of New York City. We have a unique intake team allowing the program to expedite service provision to families. The agency has a significant performance rate of matching HCI to the child and the family to the satisfaction of the consumers. Abbott House has a multi cultural/bilingual team of HCI's and WSP providers ready to provide caring, competent, customized service to all our families

To learn more about the Bridges to Health Program at Abbott House please contact Jacqueline Cherry, Program Director or Yeisha Hinds, Assistant Director at **718-329-4968 ext. 5500**.

**Cardinal McCloskey Services**  
**349 East 149<sup>th</sup> Street, 9<sup>th</sup> Floor**  
**Bronx, New York 10451**

Since 1946, Cardinal McCloskey Services has provided quality social work services to children and families in need. Today, as a multi-service social services agency, CMS provides millions of hours of services to many children, families, and adults with developmental disabilities each year. We are now excited at offering health care integration services through the B2H Waiver program. You are NOT ALONE! Choose us to help build a better future for the children of NYC. Our B2H offices are easily accessible by bus and train (one block from the 2 and 5 train, #19 bus stops right in front of our office).

Call Program Director, Mildred Ortega, directly at **(718) 402-2150, ext. 32** so you can begin to receive the benefits your family deserves! Ms. Ortega speaks both English and Spanish and looks forward to your phone call.



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#### **SCO Family of Services**

**1958 Fulton Street**

**Brooklyn NY 11233**

SCO Family of Services was one of the first agencies in NYS to become an HCIA. For more than 100 years, SCO has played a vital role for the people of New York City and Long Island. We have an extraordinary reach and depth of knowledge, and we maximize scarce resources to provide unconditional, effective, personalized care. SCO Family of Services is compassionate, experienced, vital, and responsive, trusted and has a proven history for providing unconditional care to children and families.

To learn more about our program, please contact Annie Koontz, WSP/QI Director, at **718-363-7490 x330**

#### **New Alternatives for Children (NAC)**

**37 W. 26th Street, 6th Floor**

**New York, NY 10010**

For the past 28 years, New Alternatives for Children (NAC) has exclusively served children with severe physical disabilities, developmental disabilities and chronic illnesses in family foster care and foster care preventive services. NAC's dedication to serving the special needs of this vulnerable population has resulted in a level of experience and expertise unparalleled in New York State. NAC was one of the first and only programs in the state to successfully serve children with dual diagnoses – a medical and mental health condition – in family-based care. By providing one-stop shopping of case management, crisis intervention, medical, mental health, education, and recreational services, NAC enables children with chronic medical and/or mental health conditions to live in the community permanently and safely. Aftercare and post-adoption services are available to support the family well after their child welfare case has closed.

NAC's Bridges to Health program extends our broad range of services and professional expertise to children and families in the medical fragile, DD and SED waivers. Services for children in NAC's B2H program are coordinated through Master-level HCI's; each medically fragile child is assigned a nurse and other highly skilled and culturally diverse service providers based on the individual need of the child and family. We have developed a unique and efficient online referral system to guarantee that all B2H clients obtain vital waiver services as quickly as possible. NAC's B2H program serves all five boroughs of New York City.

To learn more about our program, please contact Kris Claphan, HCI Director at **212-994-7912** or Mike Celentano, Director of Waiver Services at **646-352-9146**.



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#### **Graham Windham**

33 Irving Place, 7th Fl.

New York, NY 10003

Graham Windham, the country's oldest, non-sectarian child welfare organization, has been helping New York City's young people overcome difficult situations for over 200 years. Today, we have an array of services for children and adolescents struggling with emotional disturbances and other challenges.

We have special expertise in advocating for excellent educational services and are able to provide a pathway to success, whether a child is older, younger, school-aged, court-involved, needs help averting crises, or has other challenging issues. Graham Windham will ensure that families have freedom of choice in selecting the right provider, whether that means someone who is bilingual, fluent in a family's culture, has flexibility in scheduling services, or has other important characteristics.

Graham Windham's B2H workers are well-versed in service coordination and will meet the specific needs of a child. We are committed to providing high quality services to support successful functioning in a family setting.

We will bring services to wherever a family is in any New York City borough and have community-based sites in the Bronx, Brooklyn and Manhattan. Our B2H staff are in the following locations:

- 274 West 145th street, 2nd floor, New York, NY 10039
- 1946 Webster Avenue, Bronx, NY 10462
- 540 Atlantic Avenue, Brooklyn, NY 11217

For additional information, feel free to contact:

Moya Dunlap, B2H/HCI Program Director **212-368 4100, x17**





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### Region VI (New York City): Bronx, Brooklyn, Kings, Manhattan, Queens

#### **Catholic Guardian Society and Home Bureau**

1011 First Ave  
New York, NY 10022  
718-228-1515 ext. 168

The mission of Catholic Guardian Society and Home Bureau (CGSHB) is to affirm the dignity of each person we serve and to carry a message of hope to vulnerable persons of all ages, regardless of race, color, creed, or ethnic origin. Our goal is to protect and nurture disadvantaged children and individuals with disabilities, to increase their prospects for self-sufficiency, to strengthen the family structures integral to their support, and to continually adapt our responses to their ever-changing needs and those of the communities in which they live.

CGSHB was formed in 2006 through the merger of two longstanding NYC social service agencies: Catholic Home Bureau, established in 1899, and Catholic Guardian Society, established in 1908. CGSHB offers a comprehensive array of vital community-based services to children, families and adults in need including our Bridges to Health (B2H) Services Program.

CGSHB Bridges to Health is a program for children in foster care with difficult medical, developmental or mental health conditions. CGSHB offers a range of services that begin while your child is in foster care and continue after your child leaves foster care up to age 21. Our goal is to keep your child in your home and your communities by helping you manage his or her health conditions.

CGSHB service offices are located throughout the five boroughs and New York City area; these include our social services centers in the following neighborhoods near you. All are easily reached by subway or bus:

- Manhattan/Washington Heights and Inwood - 652 West 187th Street
- Manhattan/Central Harlem - 34 West 134th Street
- Bronx/Parkchester – 1990 Westchester Avenue
- Bronx/Fordham - 2432 Grand Concourse
- Bronx/Tremont - 1780 Grand Concourse

Our Administrative Central Office is located at the NY Archdiocese Catholic Center 1011 First Avenue (55<sup>th</sup> & 56<sup>th</sup> Streets) in Manhattan.



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### Region VI (New York City): Bronx, Brooklyn, Kings, Manhattan, Queens

**Jewish Child Care Association of New York (JCCA)**  
**120 Wall Street, 12th Floor**  
**New York, NY 10005**

For nearly 200 years JCCA has been committed to serving the children and families of New York City, providing non-sectarian, culturally sensitive individualized services to meet the specific needs of children and their families. JCCA has many, many years of experience serving special needs children throughout New York City, particularly those who are Seriously Emotionally Disturbed (SED).

At JCCA, children and families tell us what they need. We believe in family centered practice in all of our work. We want to learn from families about their individual child and how we can be most helpful in tailoring services to meet the child and family needs. We are experienced at working with both foster and birth families to provide the optimal support and interventions to foster permanency and help children be successful living in the community.

Our B2H offices are located in Bronx, Brooklyn and Queens, and we have staff (both HCIs and WSPs) working in every part of New York City.

We offer a diverse collection of Waiver Service Providers, including bilingual workers. Many of our HCIs and WSPs are local members of the communities where they work.

We are also located at:

- \* 384 E 149<sup>th</sup> Street Bronx, NY 10455 **347-293-4100**
- \* 2233 Nostrand Ave Brooklyn, NY 11210 **347-462-8100**
- \* 64-05 Yellowstone Blvd Queens, NY 11357 **347-472-5028**

Contact Person: Richard Hucke Division Director of Coordinated Community Services **347-293-4100**



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**New York Foundling**

590 Avenue of the Americas  
New York, NY 10011

**The New York Foundling**, one of the top ranked child welfare agencies in the City, has been saving children, preserving families and building communities for more than 140 years. We are proud to offer the Bridges To Health Program as an extension of our rich network of community-based services throughout the five boroughs. Our skilled staff will work with you to ensure your child — and your entire family — can access the network of services that will support you and keep you together.

**Practical Assistance** – Our compassionate staff will help you understand your options so you can make the best decisions for your child. We will work with you on an ongoing basis to ensure your child and your family are benefiting from all of the services the program has to offer.

**Coordinated Care** – We value the role that every adult plays in the child's life. The Health Care Integrator will engage everyone in the decision-making process to ensure everyone can contribute to the child's well-being.

**A Legacy of Experience** – Since 1869, The Foundling has cared for our City's most vulnerable children and families. The Foundling has more than 30 years of experience serving consumers across New York City with developmental disabilities and serious medical conditions, providing all levels of care and support.

For your convenience, we offer our services in all five boroughs, in your home, or at the office closest to you:

Manhattan (N. Manhattan)	2090 Adam Clayton Powell Blvd	718-772-0200
Bronx (Mott Haven)	170 Brown Place	718-772-0100
	369 E. 149th St	212-727-6898
Brooklyn (Downtown)	180 Livingston St	718-237-9700
Queens (Long Island City)	11-43 47th Ave	718-784-4422
Staten Island (Stapleton)	119 Tompkins Ave	718-551-0300

For more information, please contact:

Yeisha Hinds, MSW  
Director, Health Care Integration  
212-727-6898  
[YeishaH@nyfoundling.org](mailto:YeishaH@nyfoundling.org)

