

Correctional Health Services

CHS Access Report: February, 2017

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I. Data Dictionary

| Metric # | Metric Descriptions | Source | Definition |
|----------|---------------------------------|--------------------------|---|
| 1 | Total Sick Call Encounters Seen | Electronic Health Record | Shows all unscheduled medical encounters (Sick Call, Injury, Emergency) that were conducted by a clinician or nursing staff. Numerator |

| Metric # | Metric Descriptions | Source | Definition |
|----------|-------------------------------------|--------------------------|--|
| 2.1 | Total Health Encounters Seen | Electronic Health Record | Shows all scheduled medical follow-up and nursing follow-up encounters that were conducted by a clinician or nursing staff. Numerator |
| 2.2 | Total Health Encounters Scheduled | Electronic Health Record | Shows all scheduled medical follow-up and nursing follow-up encounters scheduled irrespective of outcome. Denominator |
| 2.3 | % Health Encounters Seen | Electronic Health Record | Metrics 2.1 divided by 2.2 |
| 2.4 | Total Health Encounters Detail Data | Electronic Health Record | <p>Metric 2.2 broken out by encounter status (e.g., Seen, Not Produced, CHS Cancelled, Refused, etc.). Displays both the numerator (i.e., encounters conducted) as well as the status for the remaining scheduled encounters that were not conducted.</p> <p>Distinct Patients Seen: For each date within report range, create cohort of distinct patients from encounters included in metric 2.1 and count patient once if any encounters are marked with Visit Status "Seen" regardless of total number of encounters and other visit statuses recorded.</p> <p>Distinct Patients Scheduled: For each date within report range, create cohort of distinct patients from encounters included in metric 2.2 and count patient once regardless of total number of encounters.</p> |

| Metric # | Metric Descriptions | Source | Definition |
|----------|---|----------------------------------|---|
| 3.1 | Total B/C where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health | Electronic Health Record (BradH) | For all Book and Cases where an initial referral to mental health occurs in reporting month, total number of Book and Cases that had a Mental Health Intake or Psychiatric Assessment where encounter date was <= 72 hours from referral date. |
| 3.2 | Total B/C with Referral to Mental Health | Electronic Health Record (BradH) | All Book and Cases with an initial referral to mental health in reporting month. |
| 3.3 | % of B/C where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health | Electronic Health Record (BradH) | Metric 3.1 divided by 3.2 |

| Metric # | Metric Descriptions | Source | Definition |
|----------|--|--------------------------|--|
| 4.1 | Total Mental Health Encounters Seen | Electronic Health Record | <u>Shows all mental health encounters conducted. Numerator</u> |
| 4.2 | Total Mental Health Encounters Scheduled | Electronic Health Record | <u>Shows all mental health encounters scheduled irrespective of outcome. Denominator</u> |
| 4.3 | % Mental Health Encounters Seen | Electronic Health Record | Metric 4.1 divided by 4.2 |
| 4.4 | Total Mental Health Encounters by Visit Status | Electronic Health Record | <p>Metric 4.2 broken out by encounter status (e.g., Seen, Not Produced, CHS Cancelled, Refused, etc.). Displays both the numerator (i.e., encounters conducted) as well as the status for the remaining scheduled encounters that were not conducted.</p> <p>Distinct Patients Seen: For each date within report range, create cohort of distinct patients from encounters included in metric 4.1 and count patient once if any encounters are marked with Visit Status "Seen" regardless of total number of encounters and other visit statuses recorded.</p> <p>Distinct Patients Scheduled: For each date within report range, create cohort of distinct patients from encounters included in metric 4.2 and count patient once regardless of total number of encounters.</p> |

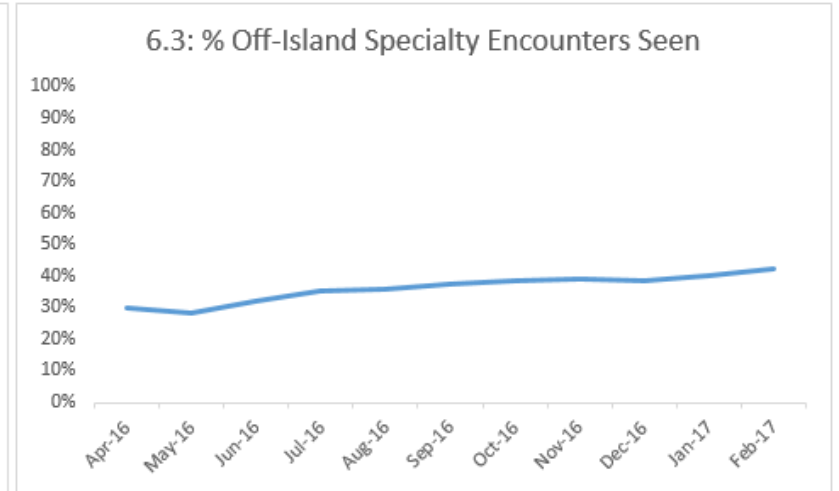
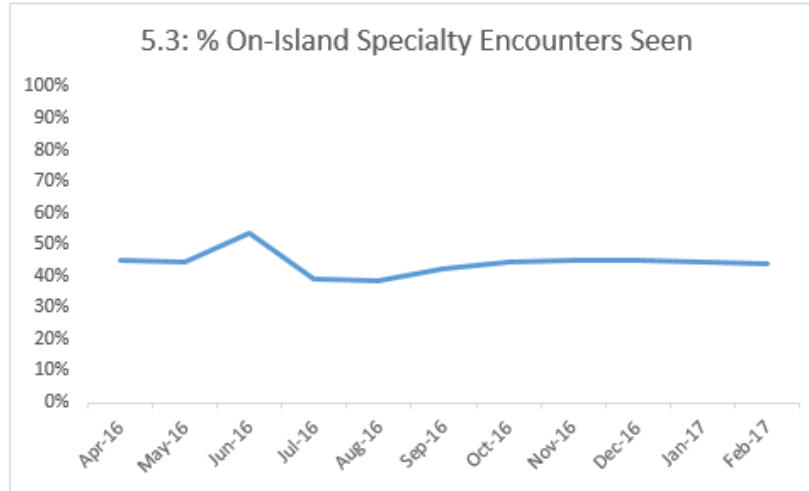
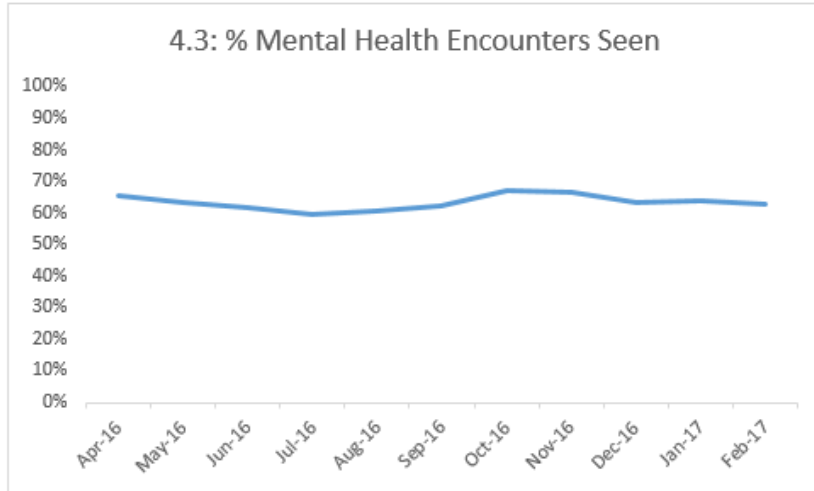
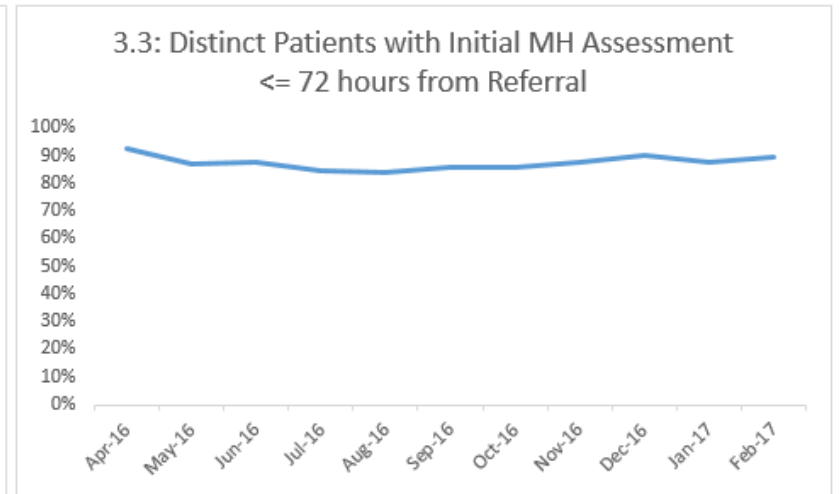
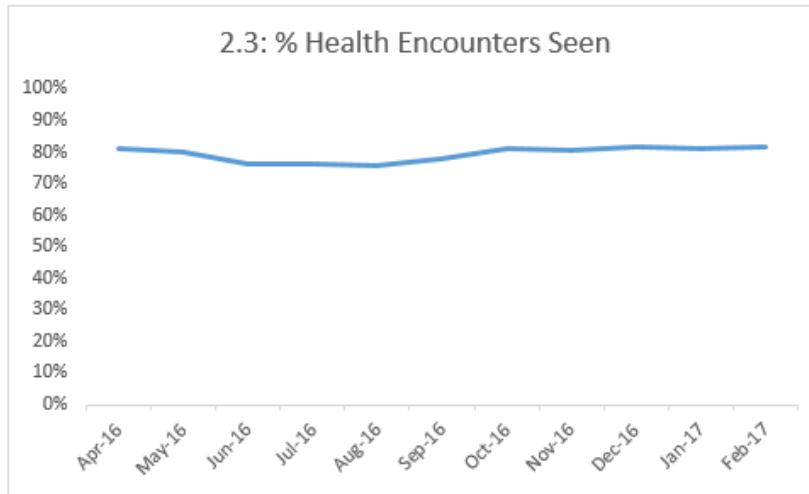
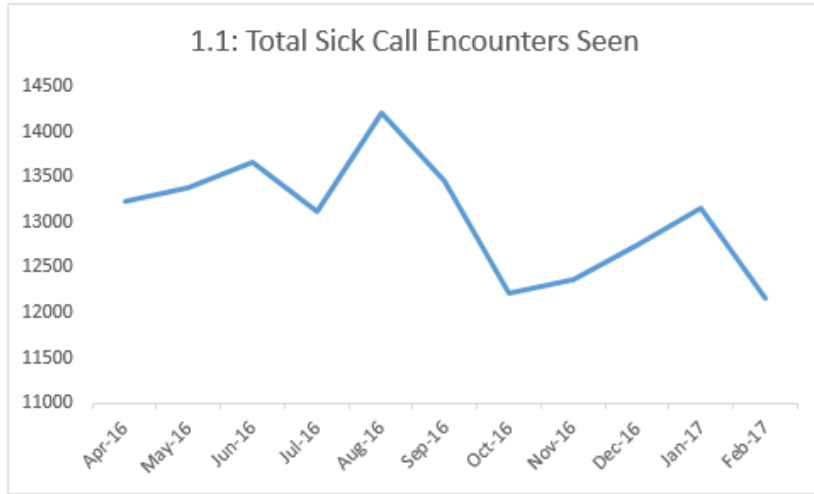
| Metric # | Metric Descriptions | Source | Definition |
|----------|--|--------------------------|--|
| 5.1 | Total On-Island Specialty Encounters Seen | Electronic Health Record | Total encounters conducted for specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery. <u>Shows all scheduled on-island specialty encounters conducted by a provider. Numerator</u> |
| 5.2 | Total On-Island Specialty Encounters Scheduled | Electronic Health Record | Total encounters scheduled for specialties: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery and any Visit Status. <u>Shows all on-island specialty encounters whether or not they were conducted by a provider. Denominator</u> |
| 5.3 | % On-Island Specialty Encounters Seen | Electronic Health Record | Metric 5.1 divided by 5.2 |
| 5.4 | Total On-Island Specialty Encounters by Visit Status | Electronic Health Record | <p>Metric 5.2 broken out by encounter status (e.g., Seen, Not Produced, CHS Cancelled, Refused, etc.). Displays both the numerator (i.e., encounters conducted) as well as the status for the remaining scheduled encounters that were not conducted.</p> <p>Distinct Patients Seen: For each date within report range, create cohort of distinct patients from encounters included in metric 5.1 and count patient once if any encounters are marked with Visit Status "Seen" regardless of total number of encounters and other visit statuses recorded.</p> <p>Distinct Patients Scheduled: For each date within report range, create cohort of distinct patients from encounters included in metric 5.2 and count patient once regardless of total number of encounters.</p> |

| Metric # | Metric Descriptions | Source | Definition |
|----------|---|--------------------------|---|
| 6.1 | Total Off-Island Specialty Encounters Seen | Electronic Health Record | Total encounters conducted at hospital for off-island specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular. <u>Shows all off-island specialty encounters conducted at hospital by a provider. Numerator</u> |
| 6.2 | Total Off-Island Specialty Encounters Scheduled | Electronic Health Record | Total encounters scheduled at hospital for off-island specialties: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular. <u>Shows all off-island specialty encounters whether or not they were conducted by a provider.</u> |
| 6.3 | % Off-Island Specialty Encounters Seen | Electronic Health Record | Metric 6.1 divided by 6.2 |
| 6.4 | Total Off-Island Specialty Encounters by Visit Status | Electronic Health Record | Metric 6.2 broken out by encounter status (e.g., Seen, Not Produced, CHS Cancelled, Refused, etc.). Displays both the numerator (i.e., encounters conducted) as well as the status for the remaining scheduled encounters that were not conducted. |

Note: Metrics present information available in data sources at the time of query and are subject to change based on workflow. The data presented reflects query specific logic, parameters, and sources as outlined in the data dictionary and/or legend and should not be compared to similarly noted reports without appropriate crosswalks to identify variations in approach.

II. Trending

| Metric Totals by Month | | | | | | | | | | | | |
|------------------------|--|-----------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Metric # | Metric Descriptions | Apr-16 | May-16 | Jun-16 | Jul-16 | Aug-16 | Sep-16 | Oct-16 | Nov-16 | Dec-16 | Jan-17 | Feb-17 |
| 1 | Total Sick Call Encounters Seen | 13239 | 13385 | 13675 | 13116 | 14224 | 13465 | 12223 | 12365 | 12741 | 13151 | 12165 |
| 2.1 | Total Health Encounters Seen | 15539 | 13425 | 13062 | 12342 | 13205 | 12634 | 13854 | 12903 | 13259 | 12895 | 12923 |
| 2.2 | Total Health Encounters Scheduled | 16788 | 16873 | 17145 | 16218 | 17487 | 16218 | 17043 | 16009 | 16198 | 15920 | 15814 |
| 2.3 | % Health Encounters Seen | 81% | 80% | 76% | 76% | 76% | 78% | 81% | 81% | 82% | 81% | 82% |
| 2.4 | Total Health Encounters by Visit Status | See Detail Data | | | | | | | | | | |
| | Distinct Patients Seen | N/A | N/A | N/A | 9848 | 10455 | 10038 | 10910 | 10079 | 10193 | 10004 | 9695 |
| | Distinct Patients Scheduled | N/A | N/A | N/A | 12860 | 13766 | 12766 | 13353 | 12661 | 12855 | 12755 | 12284 |
| | % of Distinct Patients Seen | N/A | N/A | N/A | 77% | 76% | 79% | 82% | 80% | 79% | 78% | 79% |
| 3.1 | Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health | 566 | 526 | 581 | 602 | 589 | 595 | 552 | 511 | 517 | 570 | 521 |
| 3.2 | Distinct Patients with Referral to Mental Health | 612 | 607 | 662 | 712 | 701 | 692 | 644 | 583 | 575 | 649 | 584 |
| 3.3 | % of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health | 92% | 87% | 88% | 85% | 84% | 86% | 86% | 88% | 90% | 88% | 89% |
| 4.1 | Total Mental Health Encounters Seen | 17194 | 16415 | 16780 | 15930 | 16608 | 15684 | 15695 | 15698 | 15086 | 15490 | 14050 |
| 4.2 | Total Mental Health Encounters Scheduled | 26321 | 25939 | 27105 | 26674 | 27452 | 25271 | 23327 | 23654 | 23767 | 24207 | 22401 |
| 4.3 | % Mental Health Encounters Seen | 65% | 63% | 62% | 60% | 60% | 62% | 67% | 66% | 63% | 64% | 63% |
| 4.4 | Total Mental Health Encounters by Visit Status | See Detail Data | | | | | | | | | | |
| | Distinct Patients Seen | N/A | N/A | N/A | 14039 | 14792 | 14023 | 14117 | 13929 | 13515 | 13649 | 12437 |
| | Distinct Patients Scheduled | N/A | N/A | N/A | 23671 | 24713 | 22700 | 21211 | 21622 | 21798 | 21805 | 20383 |
| | % of Distinct Patients Seen | N/A | N/A | N/A | 59% | 60% | 62% | 67% | 64% | 62% | 63% | 61% |
| 5.1 | Total On-Island Specialty Encounters Seen | 1990 | 2056 | 2313 | 2077 | 2419 | 2282 | 2305 | 2443 | 2216 | 2152 | 2028 |
| 5.2 | Total On-Island Specialty Encounters Scheduled | 4424 | 4599 | 4299 | 5352 | 6308 | 5398 | 5179 | 5433 | 4921 | 4851 | 4612 |
| 5.3 | % On-Island Specialty Encounters Seen | 45% | 45% | 54% | 39% | 38% | 42% | 45% | 45% | 45% | 44% | 44% |
| 5.4 | Total On-Island Specialty Encounters by Visit Status | See Detail Data | | | | | | | | | | |
| | Distinct Patients Seen | N/A | N/A | N/A | 1991 | 2321 | 2197 | 2210 | 2334 | 2103 | 2049 | 1932 |
| | Distinct Patients Scheduled | N/A | N/A | N/A | 4920 | 5800 | 4979 | 4825 | 5015 | 4704 | 4597 | 4242 |
| | % of Distinct Patients Seen | N/A | N/A | N/A | 40% | 40% | 44% | 46% | 47% | 45% | 45% | 46% |
| 6.1 | Total Off-Island Specialty Encounters Seen | 299 | 293 | 303 | 282 | 325 | 289 | 302 | 316 | 303 | 274 | 327 |
| 6.2 | Total Off-Island Specialty Encounters Scheduled | 1003 | 1032 | 943 | 793 | 909 | 771 | 788 | 807 | 781 | 679 | 773 |
| 6.3 | % Off-Island Specialty Encounters Seen | 30% | 28% | 32% | 36% | 36% | 37% | 38% | 39% | 39% | 40% | 42% |
| 6.4 | Off-Island Specialty Encounters by Visit Status | See Detail Data | | | | | | | | | | |
| | Distinct Patients Seen | N/A | N/A | N/A | 220 | 244 | 226 | 243 | 254 | 230 | 217 | 234 |
| | Distinct Patients Scheduled | N/A | N/A | N/A | 520 | 583 | 530 | 582 | 559 | 564 | 572 | 589 |
| | % of Distinct Patients Seen | N/A | N/A | N/A | 42% | 42% | 43% | 42% | 45% | 41% | 38% | 40% |



III. Summary and Detail Data

| Summary Data | | | | | | | | | | | | | | | |
|--------------|--|---------------------------|------|-------|------|-------|-------|------|-------|-------|-------|-------|--------|--------------|--|
| Metric # | Metric Descriptions | AMKC | BKDC | EMTC | GMDC | GRVC | MDC | NIC | OBCC | RMSC | RNDC | VCBC | WF/CDU | Metric Total | |
| 1 | Total Sick Call Encounters Seen | 2450 | 665 | 1461 | 1006 | 1017 | 951 | 78 | 1304 | 1389 | 807 | 885 | 152 | 12165 | |
| 2.1 | Total Health Encounters Seen | 3280 | 237 | 1005 | 414 | 1962 | 635 | 384 | 925 | 1492 | 383 | 1646 | 560 | 12923 | |
| 2.2 | Total Health Encounters Scheduled | 4187 | 294 | 1135 | 477 | 2121 | 883 | 413 | 1269 | 1671 | 537 | 2061 | 766 | 15814 | |
| 2.3 | % Health Encounters Seen | 78% | 81% | 89% | 87% | 93% | 72% | 93% | 73% | 89% | 71% | 80% | 73% | 82% | |
| 2.4 | Total Health Encounters by Visit Status | See 2.4 Detail Data Table | | | | | | | | | | | | | |
| | Distinct Patients Seen | 2,444 | 221 | 828 | 349 | 1,247 | 509 | 370 | 746 | 1,119 | 341 | 1,181 | 340 | 9,695 | |
| | Distinct Patients Scheduled | 3,344 | 295 | 948 | 402 | 1,411 | 765 | 396 | 1,014 | 1,266 | 500 | 1,452 | 491 | 12,284 | |
| | % of Distinct Patients Seen | 73% | 75% | 87% | 87% | 88% | 67% | 93% | 74% | 88% | 68% | 81% | 69% | 79% | |
| 3.1 | Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health | 101 | 14 | 63 | 17 | 4 | 40 | 4 | 46 | 113 | 49 | 69 | 1 | 521 | |
| 3.2 | Distinct Patients with Referral to Mental Health | 118 | 15 | 71 | 18 | 7 | 45 | 4 | 50 | 125 | 53 | 76 | 2 | 584 | |
| 3.3 | % of Distinct Patients where Initial Mental Health Assessment <= 72 hours from Referral to Mental Health | 86% | 93% | 89% | 94% | 57% | 89% | 100% | 92% | 90% | 92% | 91% | 50% | 89% | |
| 4.1 | Total Mental Health Encounters Seen | 4451 | 489 | 915 | 721 | 1455 | 681 | 197 | 1426 | 2117 | 828 | 649 | 121 | 14050 | |
| 4.2 | Total Mental Health Encounters Scheduled | 7127 | 918 | 1750 | 926 | 1912 | 1189 | 249 | 2491 | 2813 | 1776 | 1073 | 177 | 22401 | |
| 4.3 | % Mental Health Encounters Seen | 62% | 53% | 52% | 78% | 76% | 57% | 79% | 57% | 75% | 47% | 60% | 68% | 63% | |
| 4.4 | Total Mental Health Encounters by Visit Status | See 4.4 Detail Data Table | | | | | | | | | | | | | |
| | Distinct Patients Seen | 3,742 | 427 | 833 | 635 | 1,230 | 660 | 180 | 1,322 | 1,940 | 755 | 596 | 117 | 12,437 | |
| | Distinct Patients Scheduled | 6,480 | 813 | 1,659 | 819 | 1,631 | 1,115 | 232 | 2,334 | 2,561 | 1,581 | 990 | 168 | 20,383 | |
| | % of Distinct Patients Seen | 58% | 53% | 50% | 78% | 75% | 59% | 78% | 57% | 76% | 48% | 60% | 70% | 61% | |
| 5.1 | Total On-Island Specialty Encounters Seen | 231 | 54 | 173 | 44 | 103 | 82 | 511 | 102 | 508 | 143 | 62 | 15 | 2028 | |
| 5.2 | Total On-Island Specialty Encounters Scheduled | 858 | 166 | 382 | 139 | 280 | 225 | 714 | 243 | 1122 | 295 | 148 | 40 | 4612 | |
| 5.3 | % On-Island Specialty Encounters Seen | 27% | 33% | 45% | 32% | 37% | 36% | 72% | 42% | 45% | 48% | 42% | 38% | 44% | |
| 5.4 | Total On-Island Specialty Encounters by Visit Status | See 5.4 Detail Data Table | | | | | | | | | | | | | |
| | Distinct Patients Seen | 219 | 50 | 166 | 40 | 95 | 76 | 497 | 95 | 487 | 133 | 61 | 13 | 1,932 | |
| | Distinct Patients Scheduled | 803 | 159 | 372 | 133 | 259 | 221 | 664 | 224 | 947 | 280 | 144 | 36 | 4,242 | |
| | % of Distinct Patients Seen | 27% | 31% | 45% | 30% | 37% | 34% | 75% | 42% | 51% | 48% | 42% | 36% | 46% | |
| 6.1 | Total Off-Island Specialty Encounters Seen | 48 | 17 | 24 | 11 | 43 | 20 | 48 | 28 | 30 | 37 | 19 | 2 | 327 | |
| 6.2 | Total Off-Island Specialty Encounters Scheduled | 160 | 46 | 63 | 20 | 90 | 41 | 93 | 58 | 72 | 85 | 35 | 10 | 773 | |
| 6.3 | % Off-Island Specialty Encounters Seen | 30% | 37% | 38% | 55% | 48% | 49% | 52% | 48% | 42% | 44% | 54% | 20% | 42% | |
| 6.4 | Off-Island Specialty Encounters by Visit Status | See 6.4 Detail Data Table | | | | | | | | | | | | | |
| | Distinct Patients Seen | 36 | 13 | 21 | 8 | 34 | 15 | 28 | 19 | 13 | 30 | 15 | 2 | 234 | |
| | Distinct Patients Scheduled | 125 | 32 | 52 | 21 | 72 | 31 | 54 | 41 | 56 | 68 | 30 | 7 | 589 | |
| | % of Distinct Patients Seen | 29% | 41% | 40% | 38% | 47% | 48% | 52% | 46% | 23% | 44% | 50% | 29% | 40% | |

| 2.4 Health Encounters Detail Data | | | | | | | | | | | | | | |
|---|------------------|-------------|------------|-------------|------------|-------------|------------|------------|-------------|-------------|------------|-------------|--------------|--------------|
| Visit Status | AMKC | BKDC | EMTC | GMDC | GRVC | MDC | NIC | OBCC | RMSC | RNDC | VCBC | WF/CDU | Metric Total | |
| SEEN | 3280 | 237 | 1005 | 414 | 1962 | 635 | 384 | 925 | 1492 | 383 | 1646 | 560 | 12923 | |
| Not Seen | Refused Verified | 165 | 1 | 25 | 5 | 28 | 11 | 0 | 27 | 77 | 33 | 38 | 192 | 602 |
| | CHS Cancelled | 71 | 11 | 11 | 30 | 22 | 13 | 28 | 29 | 43 | 17 | 32 | 1 | 308 |
| | Court | 139 | 3 | 3 | 13 | 9 | 34 | 1 | 94 | 25 | 14 | 65 | 5 | 405 |
| | Left w/o See | 10 | 1 | 1 | 0 | 2 | 3 | 0 | 3 | 0 | 11 | 16 | 1 | 48 |
| | Not Produced | 522 | 41 | 90 | 15 | 98 | 187 | 0 | 191 | 34 | 79 | 264 | 7 | 1528 |
| | Total | 4187 | 294 | 1135 | 477 | 2121 | 883 | 413 | 1269 | 1671 | 537 | 2061 | 766 | 15814 |
| % Seen of Total Encounters Scheduled | 78% | 81% | 89% | 87% | 93% | 72% | 93% | 73% | 89% | 71% | 80% | 73% | 82% | |
| % Not Produced of Total Encounters Not Seen | 58% | 72% | 69% | 24% | 62% | 75% | 0% | 56% | 19% | 51% | 64% | 3% | 53% | |
| Distinct Patients Seen | 2,444 | 221 | 828 | 349 | 1,247 | 509 | 370 | 746 | 1,119 | 341 | 1,181 | 340 | 9695 | |
| Distinct Patients Scheduled | 3,344 | 295 | 948 | 402 | 1,411 | 765 | 396 | 1,014 | 1,266 | 500 | 1,452 | 491 | 12284 | |
| % Seen of Distinct Patients | 73% | 75% | 87% | 87% | 88% | 67% | 93% | 74% | 88% | 68% | 81% | 69% | 79% | |
| Medical Add On Encounters Seen | 261 | 11 | 152 | 58 | 27 | 42 | 7 | 41 | 55 | 49 | 329 | 26 | 1058 | |

| 4.4 Mental Health Encounters Detail Data | | | | | | | | | | | | | | |
|---|------------------|-------------|------------|-------------|------------|-------------|-------------|------------|-------------|-------------|-------------|-------------|--------------|--------------|
| Visit Status | AMKC | BKDC | EMTC | GMDC | GRVC | MDC | NIC | OBCC | RMSC | RNDC | VCBC | WF/CDU | Metric Total | |
| SEEN | 4451 | 489 | 915 | 721 | 1455 | 681 | 197 | 1426 | 2117 | 828 | 649 | 121 | 14050 | |
| Not Seen | Refused Verified | 211 | 7 | 157 | 50 | 83 | 16 | 5 | 160 | 125 | 116 | 29 | 974 | |
| | CHS Cancelled | 663 | 88 | 193 | 21 | 84 | 98 | 12 | 111 | 193 | 74 | 96 | 1651 | |
| | Court | 257 | 33 | 29 | 58 | 66 | 104 | 15 | 196 | 144 | 113 | 110 | 1138 | |
| | Left w/o See | 24 | 6 | 8 | 1 | 8 | 5 | 0 | 11 | 12 | 15 | 2 | 92 | |
| | Not Produced | 1521 | 295 | 448 | 75 | 216 | 285 | 20 | 587 | 222 | 630 | 187 | 10 | 4496 |
| | Total | 7127 | 918 | 1750 | 926 | 1912 | 1189 | 249 | 2491 | 2813 | 1776 | 1073 | 177 | 22401 |
| % Seen of Total Encounters Scheduled | 62% | 53% | 52% | 78% | 76% | 57% | 79% | 57% | 75% | 47% | 60% | 68% | 63% | |
| % Not Produced of Total Encounters Not Seen | 57% | 69% | 54% | 37% | 47% | 56% | 38% | 55% | 32% | 66% | 44% | 18% | 54% | |
| Distinct Patients Seen | 3,742 | 427 | 833 | 635 | 1,230 | 660 | 180 | 1,322 | 1,940 | 755 | 596 | 117 | 12437 | |
| Distinct Patients Scheduled | 6,480 | 813 | 1,659 | 819 | 1,631 | 1,115 | 232 | 2,334 | 2,561 | 1,581 | 990 | 168 | 20383 | |
| % Seen of Distinct Patients | 58% | 53% | 50% | 78% | 75% | 59% | 78% | 57% | 76% | 48% | 60% | 70% | 61% | |

| 5.4 On-Island Specialty Encounters Detail Data | | | | | | | | | | | | | | |
|--|------------------|------------|------------|------------|------------|------------|------------|------------|-------------|------------|------------|-----------|--------------|------|
| Visit Status | AMKC | BKDC | EMTC | GMDC | GRVC | MDC | NIC | OBCC | RMSC | RNDC | VCBC | WF/CDU | Metric Total | |
| SEEN | 231 | 54 | 173 | 44 | 103 | 82 | 511 | 102 | 508 | 143 | 62 | 15 | 2028 | |
| Not Seen | Refused Verified | 136 | 53 | 55 | 47 | 63 | 55 | 64 | 78 | 175 | 62 | 48 | 4 | 840 |
| | CHS Cancelled | 96 | 11 | 64 | 17 | 26 | 9 | 19 | 16 | 53 | 14 | 6 | 3 | 334 |
| | Court | 40 | 8 | 10 | 5 | 6 | 4 | 27 | 11 | 118 | 7 | 4 | 0 | 240 |
| | Left w/o See | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 13 | 0 | 1 | 0 | 17 |
| | Not Produced | 355 | 40 | 78 | 26 | 82 | 74 | 93 | 36 | 255 | 69 | 27 | 18 | 1153 |
| Total | 858 | 166 | 382 | 139 | 280 | 225 | 714 | 243 | 1122 | 295 | 148 | 40 | 4612 | |
| % Seen of Total Encounters Scheduled | 27% | 33% | 45% | 32% | 37% | 36% | 72% | 42% | 45% | 48% | 42% | 38% | 44% | |
| % Not Produced of Total Encounters Not Seen | 57% | 36% | 37% | 27% | 46% | 52% | 46% | 26% | 42% | 45% | 31% | 72% | 45% | |
| Distinct Patients Seen | 219 | 50 | 166 | 40 | 95 | 76 | 497 | 95 | 487 | 133 | 61 | 13 | 1932 | |
| Distinct Patients Scheduled | 803 | 159 | 372 | 133 | 259 | 221 | 664 | 224 | 947 | 280 | 144 | 36 | 4242 | |
| % Seen of Distinct Patients | 27% | 31% | 45% | 30% | 37% | 34% | 75% | 42% | 51% | 48% | 42% | 36% | 46% | |

| 6.4 Off-Island Specialty Encounters Data Detail | | | | | | | | | | | | | | |
|---|--------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--------------|-----|
| Visit Status | AMKC | BKDC | EMTC | GMDC | GRVC | MDC | NIC | OBCC | RMSC | RNDC | VCBC | WF/CDU | Metric Total | |
| SEEN | 48 | 17 | 24 | 11 | 43 | 20 | 48 | 28 | 30 | 37 | 19 | 2 | 327 | |
| Not Seen | Refused Verified | 68 | 16 | 23 | 6 | 26 | 14 | 34 | 25 | 26 | 29 | 10 | 3 | 280 |
| | CHS Cancelled | 13 | 0 | 1 | 0 | 3 | 0 | 3 | 1 | 5 | 10 | 1 | 2 | 39 |
| | Cancelled Hospital | 2 | 1 | 2 | 0 | 4 | 3 | 1 | 1 | 1 | 3 | 0 | 1 | 19 |
| | Court | 3 | 2 | 2 | 1 | 5 | 1 | 2 | 0 | 6 | 3 | 1 | 1 | 27 |
| | Left w/o See | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Not Produced | 26 | 10 | 11 | 2 | 9 | 3 | 5 | 3 | 4 | 3 | 4 | 1 | 81 |
| Total | 160 | 46 | 63 | 20 | 90 | 41 | 93 | 58 | 72 | 85 | 35 | 10 | 773 | |
| % Seen of Total Encounters Scheduled | 30% | 37% | 38% | 55% | 48% | 49% | 52% | 48% | 42% | 44% | 54% | 20% | 42% | |
| % Not Produced of Total Encounters Not Seen | 23% | 34% | 28% | 22% | 19% | 14% | 11% | 10% | 10% | 6% | 25% | 13% | 18% | |
| Distinct Patients Seen | 36 | 13 | 21 | 8 | 34 | 15 | 28 | 19 | 13 | 30 | 15 | 2 | 234 | |
| Distinct Patients Scheduled | 125 | 32 | 52 | 21 | 72 | 31 | 54 | 41 | 56 | 68 | 30 | 7 | 589 | |
| % Seen of Distinct Patients | 29% | 41% | 40% | 38% | 47% | 48% | 52% | 46% | 23% | 44% | 50% | 29% | 40% | |