

CHS Access Report for Patients 18-21: April, 2018

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was <=72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had >= 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	256
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	32
2.2	Referrals seen within 72 hours	27
2.3	Percent seen within 72 hours	84%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	200	71%	339	87%	1330	64%	362	85%	172	60%	59	32%	11	44%	Future Metric			2473	67%	
	Refused & Verified	13	5%	11	3%	139	7%	5	1%	28	10%	86	46%	8	32%				290	8%	
	Not Produced by DOC	52	18%	21	5%	330	16%	34	8%	60	21%	24	13%	3	12%				524	14%	
	Out to Court	6	2%	7	2%	115	6%	18	4%	19	7%	9	5%	2	8%				176	5%	
	Left Without Being Seen	1	0%	0	0%	8	0%	1	0%	4	1%	1	1%	0	0%				15	0%	
	Rescheduled by CHS	5	2%	13	3%	115	6%	3	1%	4	1%	6	3%	1	4%				147	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	6	2%	0	0%	47	2%	1	0%	0	0%	1	1%	N/A	N/A				55	1%	
	Total Scheduled Services	283	100%	391	100%	2084	100%	424	100%	287	100%	186	100%	25	100%			3680	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	77%	90%	72%	87%	70%	78%	76%		76%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	807
5.2	Emergency Sick Call Completed ¹	51
5.3	Injury Evaluations ²	415
5.4	Medical Add-Ons	82
5.5	Number of Patients with Non-Intake Lab Collection	141

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	19
1.2	Average time to completion once known to CHS (hours)	5.5

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	5
2.2	Referrals seen within 72 hours	4
2.3	Percent seen within 72 hours	80%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	31	44%	81	76%	278	62%	62	74%	0		8	38%	1	50%	Future Metric			461	63%
	Refused & Verified	1	1%	4	4%	16	4%	1	1%	0		4	19%	0	0%				26	4%
	Not Produced by DOC	34	49%	10	9%	77	17%	15	18%	0		6	29%	1	50%				143	20%
	Out to Court	1	1%	5	5%	18	4%	5	6%	0		1	5%	0	0%				30	4%
	Left Without Being Seen	0	0%	0	0%	0	0%	1	1%	0		0	0%	0	0%				1	0%
	Rescheduled by CHS	3	4%	6	6%	37	8%	0	0%	0		2	10%	0	0%				48	7%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	0	0%	24	5%	0	0%	0		0	0%	N/A	N/A				24	3%
	Total Scheduled Services	70	100%	106	100%	450	100%	84	100%	0	0%	21	100%	2	100%			733	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	46%	80%	69%	75%		57%	50%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	72
5.2	Emergency Sick Call Completed ¹	5
5.3	Injury Evaluations ²	75
5.4	Medical Add-Ons	4
5.5	Number of Patients with Non-Intake Lab Collection	9

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	45
1.2	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	17	94%	42	95%	61	47%	22	76%	1	50%	1	10%	0				144	62%
	Refused & Verified	0	0%	0	0%	12	9%	1	3%	1	50%	9	90%	0				23	10%
	Not Produced by DOC	1	6%	0	0%	34	26%	2	7%	0	0%	0	0%	0				37	16%
	Out to Court	0	0%	1	2%	12	9%	4	14%	0	0%	0	0%	0				17	7%
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0				1	0%
	Rescheduled by CHS	0	0%	1	2%	9	7%	0	0%	0	0%	0	0%	0				10	4%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0				0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A			0	0%
Total Scheduled Services	18	100%	44	100%	129	100%	29	100%	2	100%	10	100%	0	0%			232	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	95%	57%	79%	100%	100%			72%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	49
5.2	Emergency Sick Call Completed ¹	5
5.3	Injury Evaluations ²	20
5.4	Medical Add-Ons	3
5.5	Number of Patients with Non-Intake Lab Collection	12

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	7
1.2	Average time to completion once known to CHS (hours)	2.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	17	100%	13	87%	48	51%	47	89%	11	65%	4	57%	2	67%	Future Metric			142	69%
	Refused & Verified	0	0%	1	7%	9	9%	1	2%	3	18%	3	43%	1	33%		18	9%		
	Not Produced by DOC	0	0%	0	0%	28	29%	3	6%	1	6%	0	0%	0	0%		32	15%		
	Out to Court	0	0%	0	0%	2	2%	1	2%	1	6%	0	0%	0	0%		4	2%		
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	1	6%	0	0%	0	0%		2	1%		
	Rescheduled by CHS	0	0%	1	7%	5	5%	0	0%	0	0%	0	0%	0	0%		6	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%	0	0%	
	No Longer Indicated	0	0%	0	0%	2	2%	1	2%	0	0%	0	0%	N/A	N/A		3	1%		
Total Scheduled Services	17	100%	15	100%	95	100%	53	100%	17	100%	7	100%	3	100%				207	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	100%	93%	61%	92%	82%	100%	100%		78%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	36
5.2	Emergency Sick Call Completed ¹	7
5.3	Injury Evaluations ²	28
5.4	Medical Add-Ons	17
5.5	Number of Patients with Non-Intake Lab Collection	7

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	55
1.2	Average time to completion once known to CHS (hours)	2.2

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	3
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	36	97%	84	92%	343	70%	87	90%	63	70%	14	22%	4	40%	Future Metric			631	72%
	Refused & Verified	0	0%	2	2%	49	10%	0	0%	6	7%	40	63%	2	20%		99	11%		
	Not Produced by DOC	0	0%	2	2%	40	8%	5	5%	17	19%	3	5%	2	20%		69	8%		
	Out to Court	1	3%	1	1%	31	6%	2	2%	4	4%	4	6%	2	20%		45	5%		
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%		
	Rescheduled by CHS	0	0%	2	2%	18	4%	3	3%	0	0%	2	3%	0	0%		25	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	0	0%	0	0%	8	2%	0	0%	0	0%	0	0%	N/A	N/A		8	1%		
	Total Scheduled Services	37	100%	91	100%	489	100%	97	100%	90	100%	63	100%	10	100%				877	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	97%	95%	81%	90%	77%	86%	60%		84%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	340
5.2	Emergency Sick Call Completed ¹	3
5.3	Injury Evaluations ²	132
5.4	Medical Add-Ons	22
5.5	Number of Patients with Non-Intake Lab Collection	44

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	0%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	8	40%	11	79%	62	57%	7	88%	12	43%	2	29%	0					102	55%	
	Refused & Verified	4	20%	0	0%	4	4%	0	0%	8	29%	3	43%	0					19	10%	
	Not Produced by DOC	5	25%	2	14%	32	30%	0	0%	7	25%	0	0%	0					46	25%	
	Out to Court	2	10%	0	0%	6	6%	1	13%	1	4%	1	14%	0					11	6%	
	Left Without Being Seen	0	0%	0	0%	3	3%	0	0%	0	0%	0	0%	0					3	2%	
	Rescheduled by CHS	0	0%	1	7%	1	1%	0	0%	0	0%	1	14%	0					3	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0					0	0%
	No Longer Indicated	1	5%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				1	1%	
Total Scheduled Services	20	100%	14	100%	108	100%	8	100%	28	100%	7	100%	0	0%				185	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	63%	79%	61%	88%	71%	71%			66%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	30
5.2	Emergency Sick Call Completed ¹	5
5.3	Injury Evaluations ²	8
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	7

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	29
1.2	Average time to completion once known to CHS (hours)	2.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	8	80%	11	85%	64	69%	10	77%	12	60%	2	20%	0					107	67%	
	Refused & Verified	0	0%	0	0%	2	2%	0	0%	1	5%	5	50%	0					8	5%	
	Not Produced by DOC	1	10%	2	15%	11	12%	2	15%	2	10%	3	30%	0					21	13%	
	Out to Court	0	0%	0	0%	11	12%	1	8%	1	5%	0	0%	0					13	8%	
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0					1	1%	
	Rescheduled by CHS	0	0%	0	0%	4	4%	0	0%	4	20%	0	0%	0					8	5%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0					0	0%
	No Longer Indicated	1	10%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				1	1%	
Total Scheduled Services	10	100%	13	100%	93	100%	13	100%	20	100%	10	100%	0	0%				159	100%		

Future Metric

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	89%	85%	71%	77%	65%	70%			73%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	48
5.2	Emergency Sick Call Completed ¹	5
5.3	Injury Evaluations ²	43
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	0

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

X. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	10	83%	7	100%	2	50%	1	100%	0		0		0		Future Metric	20	83%	
	Refused & Verified	0	0%	0	0%	0	0%	0	0%	0		0		0			0	0%	
	Not Produced by DOC	1	8%	0	0%	1	25%	0	0%	0		0		0			2	8%	
	Out to Court	0	0%	0	0%	1	25%	0	0%	0		0		0			1	4%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0		0		0			0	0%	
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0		0		0			0	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0			0	0%	
	No Longer Indicated	1	8%	0	0%	0	0%	0	0%	0		0		N/A	N/A		1	4%	
Total Scheduled Services	12	100%	7	100%	4	100%	1	100%	0	0%	0	0%	0	0%				24	100%
¹ Includes medical infirmary services																			
² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	91%	100%	50%	100%					87%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	27
5.2	Emergency Sick Call Completed ¹	4
5.3	Injury Evaluations ²	1
5.4	Medical Add-Ons	3
5.5	Number of Patients with Non-Intake Lab Collection	2
¹ Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.		
² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		

XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	6
2.2	Referrals seen within 72 hours	5
2.3	Percent seen within 72 hours	83%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	27	66%	14	78%	148	60%	36	90%	27	47%	3	25%	1	50%	Future Metric			256	61%
	Refused & Verified	5	12%	0	0%	11	4%	0	0%	5	9%	6	50%	1	50%		28	7%		
	Not Produced by DOC	5	12%	3	17%	51	21%	2	5%	21	37%	3	25%	0	0%		85	20%		
	Out to Court	0	0%	0	0%	9	4%	2	5%	4	7%	0	0%	0	0%		15	4%		
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%		
	Rescheduled by CHS	1	2%	1	6%	20	8%	0	0%	0	0%	0	0%	0	0%		22	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%	0	0%	
	No Longer Indicated	3	7%	0	0%	9	4%	0	0%	0	0%	0	0%	N/A	N/A		12	3%		
Total Scheduled Services	41	100%	18	100%	248	100%	40	100%	57	100%	12	100%	2	100%				418	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	84%	78%	67%	90%	56%	75%	100%		70%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	104
5.2	Emergency Sick Call Completed ¹	4
5.3	Injury Evaluations ²	49
5.4	Medical Add-Ons	1
5.5	Number of Patients with Non-Intake Lab Collection	10

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	20
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	4
2.2	Referrals seen within 72 hours	4
2.3	Percent seen within 72 hours	100%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	11	58%	12	92%	180	80%	46	96%	16	43%	21	49%	0	0%	Future Metric			286	74%
	Refused & Verified	3	16%	1	8%	12	5%	1	2%	2	5%	9	21%	2	100%				30	8%
	Not Produced by DOC	4	21%	0	0%	13	6%	0	0%	11	30%	9	21%	0	0%				37	10%
	Out to Court	0	0%	0	0%	7	3%	1	2%	6	16%	2	5%	0	0%				16	4%
	Left Without Being Seen	1	5%	0	0%	1	0%	0	0%	2	5%	0	0%	0	0%				4	1%
	Rescheduled by CHS	0	0%	0	0%	10	4%	0	0%	0	0%	1	2%	0	0%				11	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	0	0%	1	0%	0	0%	0	0%	1	2%	N/A	N/A				2	1%
	Total Scheduled Services	19	100%	13	100%	224	100%	48	100%	37	100%	43	100%	2	100%			386	100%	
	¹ Includes medical infirmary services ² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	74%	100%	86%	98%	49%	71%	100%		82%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	49
5.2	Emergency Sick Call Completed ¹	6
5.3	Injury Evaluations ²	18
5.4	Medical Add-Ons	5
5.5	Number of Patients with Non-Intake Lab Collection	29

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS intakes	0
1.2	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	7
2.2	Referrals seen within 72 hours	6
2.3	Percent seen within 72 hours	86%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	4	80%	6	100%	64	55%	14	82%	19	83%	1	50%	0	0%	Future Metric	108	62%	
	Refused & Verified	0	0%	0	0%	6	5%	0	0%	1	4%	1	50%	2	67%		10	6%	
	Not Produced by DOC	0	0%	0	0%	38	32%	2	12%	1	4%	0	0%	0	0%		41	24%	
	Out to Court	1	20%	0	0%	5	4%	1	6%	2	9%	0	0%	0	0%		9	5%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Rescheduled by CHS	0	0%	0	0%	3	3%	0	0%	0	0%	0	0%	1	33%		4	2%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%	
	No Longer Indicated	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	N/A	N/A		1	1%	
Total Scheduled Services	5	100%	6	100%	117	100%	17	100%	23	100%	2	100%	3	100%				173	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	80%	100%	60%	82%	87%	100%	67%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	12
5.2	Emergency Sick Call Completed ¹	0
5.3	Injury Evaluations ²	20
5.4	Medical Add-Ons	2
5.5	Number of Patients with Non-Intake Lab Collection	5

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	81
1.2	Average time to completion once known to CHS (hours)	2.9

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	2
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	50%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	25	93%	53	95%	61	72%	29	88%	11	85%	1	17%	2	100%	Future Metric			182	82%	
	Refused & Verified	0	0%	1	2%	15	18%	1	3%	1	8%	3	50%	0	0%				21	9%	
	Not Produced by DOC	0	0%	2	4%	0	0%	3	9%	0	0%	0	0%	0	0%				5	2%	
	Out to Court	1	4%	0	0%	6	7%	0	0%	0	0%	1	17%	0	0%				8	4%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	1	8%	1	17%	0	0%				2	1%	
	Rescheduled by CHS	1	4%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%				2	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	2	2%	0	0%	0	0%	0	0%	0	0%		N/A	N/A			2
Total Scheduled Services	27	100%	56	100%	85	100%	33	100%	13	100%	6	100%	2	100%				222	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	96%	92%	91%	92%	67%	100%		92%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	22
5.2	Emergency Sick Call Completed ¹	2
5.3	Injury Evaluations ²	14
5.4	Medical Add-Ons	15
5.5	Number of Patients with Non-Intake Lab Collection	14

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	0
1.2	Average time to completion once known to CHS (hours)	

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	0
2.2	Referrals seen within 72 hours	0
2.3	Percent seen within 72 hours	

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	6	86%	5	63%	19	45%	1	100%	0		2	40%	1	100%	Future Metric			34	53%	
	Refused & Verified	0	0%	2	25%	3	7%	0	0%	0		3	60%	0	0%				8	13%	
	Not Produced by DOC	1	14%	0	0%	5	12%	0	0%	0		0	0%	0	0%				6	9%	
	Out to Court	0	0%	0	0%	7	17%	0	0%	0		0	0%	0	0%				7	11%	
	Left Without Being Seen	0	0%	0	0%	1	2%	0	0%	0		0	0%	0	0%				1	2%	
	Rescheduled by CHS	0	0%	1	13%	7	17%	0	0%	0		0	0%	0	0%				8	13%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	0%
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0		0	0%	N/A	N/A				0	0%	
Total Scheduled Services	7	100%	8	100%	42	100%	1	100%	0	0%	5	100%	1	100%				64	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	86%	88%	52%	100%		100%	100%		66%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	18
5.2	Emergency Sick Call Completed ¹	5
5.3	Injury Evaluations ²	7
5.4	Medical Add-Ons	6
5.5	Number of Patients with Non-Intake Lab Collection	2

¹Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.