

## CHS Access Report for Patients 18-21: December 2018

Version: 1/29/19

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## II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters

2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was $\leq 72$ hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1

3	Scheduled services by discipline with outcomes	Definition
3	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Hematology, Oncology, Urology, Infectious Disease, Rheumatology and Pulmonary Diseases.</p>

4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"

5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had $\geq 1$ lab collected. If patient had $> 1$ lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

### III. Summary Data

<b>1</b>	<b>CHS Intakes (New Jail Admissions)</b>	<b>N</b>
1	Completed CHS Intakes	209
1	Average time to completion once known to CHS (hours)	2.9

<b>2</b>	<b>Referrals made to mental health service</b>	<b>N</b>
2	Referrals made to mental health service	35
2	Referrals seen within 72 hours	31
2	Percent seen within 72 hours	89%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
<b>3</b>	Service Outcomes																				
	Seen	211	73%	321	77%	1063	46%	361	83%	96	45%	72	36%	9	33%	<b>Future Metric</b>			2133	55%	
	Refused & Verified	10	3%	6	1%	164	7%	2	0%	20	9%	60	30%	12	44%				274	7%	
	Not Produced by DOC	46	16%	60	14%	748	32%	63	14%	77	36%	56	28%	5	19%				1055	27%	
	Out to Court	8	3%	14	3%	116	5%	7	2%	12	6%	7	4%	0	0%				164	4%	
	Left Without Being Seen	1	0%	2	0%	21	1%	2	0%	1	0%	1	1%	0	0%				28	1%	
	Rescheduled by CHS	2	1%	9	2%	152	7%	0	0%	5	2%	3	2%	0	0%				171	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		4%			1	0%
	No Longer Indicated	12	4%	6	1%	38	2%	0	0%	0	0%	0	0%	N/A	N/A				56	1%	
<b>Total Scheduled Services</b>	<b>290</b>	<b>100%</b>	<b>418</b>	<b>100%</b>	<b>2302</b>	<b>100%</b>	<b>435</b>	<b>100%</b>	<b>211</b>	<b>100%</b>	<b>199</b>	<b>100%</b>	<b>27</b>	<b>100%</b>				<b>3882</b>	<b>100%</b>		

<b>4</b>	<b>Outcome Metrics</b>	<b>Medical</b>	<b>Nursing</b>	<b>Mental Health</b>	<b>Social Work</b>	<b>Dental/Oral Surgery</b>	<b>Specialty Clinic - On</b>	<b>Specialty Clinic - Off</b>	<b>Substance Use</b>	<b>Total</b>
4	Percent completed	79%	79%	54%	83%	55%	66%	78%		63%

<b>5</b>	<b>Unscheduled Services</b>	<b>N</b>
5	Routine Sick Call Completed	717
5	Emergency Sick Call Completed <sup>1</sup>	101
5	Injury Evaluations <sup>2</sup>	605
5	Medical Add-Ons	166
6	Number of Patients with Non-Intake Lab Collection	92

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.  
<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

#### IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	17
1	Average time to completion once known to CHS (hours)	8.8

2	Referrals made to mental health service	N
2	Referrals made to mental health service	4
2	Referrals seen within 72 hours	4
2	Percent seen within 72 hours	100%

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Seen	8	44%	17	61%	73	62%	15	83%	2	33%	0	0%	1	20%	Future Metric			116	59%
	Refused & Verified	0	0%	0	0%	0	0%	0	0%	0	0%	1	25%	2	40%				3	2%
	Not Produced by DOC	8	44%	6	21%	28	24%	3	17%	4	67%	3	75%	2	40%				54	27%
	Out to Court	2	11%	5	18%	3	3%	0	0%	0	0%	0	0%	0	0%				10	5%
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%				1	1%
	Rescheduled by CHS	0	0%	0	0%	9	8%	0	0%	0	0%	0	0%	0	0%				9	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	0	0%	4	3%	0	0%	0	0%	0	0%	N/A	N/A				4	2%
<b>Total Scheduled Services</b>	<b>18</b>	<b>100%</b>	<b>28</b>	<b>100%</b>	<b>118</b>	<b>100%</b>	<b>18</b>	<b>100%</b>	<b>6</b>	<b>100%</b>	<b>4</b>	<b>100%</b>	<b>5</b>	<b>100%</b>			<b>197</b>	<b>100%</b>		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	44%	61%	64%	83%	33%	25%	60%		62%

5	Unscheduled Services	N
5	Routine Sick Call Completed	20
5	Emergency Sick Call Completed <sup>3</sup>	2
5	Injury Evaluations <sup>2</sup>	16
5	Medical Add-Ons	3
6	Number of Patients with Non-Intake Lab Collection	5

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	42
1	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2	Referrals made to mental health service	1
2	Referrals seen within 72 hours	1
2	Percent seen within 72 hours	100%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	5	83%	7	88%	30	23%	9	100%	7	50%	0	0%	0	0%	Future Metric			58	34%
	Refused & Verified	0	0%	0	0%	5	4%	0	0%	1	7%	0	0%	0	0%				6	4%
	Not Produced by DOC	0	0%	1	13%	68	52%	0	0%	5	36%	1	100%	0	0%				75	44%
	Out to Court	0	0%	0	0%	12	9%	0	0%	0	0%	0	0%	0	0%				12	7%
	Left Without Being Seen	1	17%	0	0%	2	2%	0	0%	1	7%	0	0%	0	0%				4	2%
	Rescheduled by CHS	0	0%	0	0%	15	11%	0	0%	0	0%	0	0%	0	0%				15	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%
	<b>Total Scheduled Services</b>	<b>6</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>132</b>	<b>100%</b>	<b>9</b>	<b>100%</b>	<b>14</b>	<b>100%</b>	<b>1</b>	<b>100%</b>	<b>0</b>	<b>0%</b>			<b>170</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	83%	88%	27%	100%	57%	0%	0%		38%

5	Unscheduled Services	N
5	Routine Sick Call Completed	17
5	Emergency Sick Call Completed <sup>1</sup>	1
5	Injury Evaluations <sup>2</sup>	19
5	Medical Add-Ons	3
6	Number of Patients with Non-Intake Lab Collection	5

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.  
<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	3
1	Average time to completion once known to CHS (hours)	1.7

2	Referrals made to mental health service	N
2	Referrals made to mental health service	1
2	Referrals seen within 72 hours	1
2	Percent seen within 72 hours	100%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	10	100%	18	90%	65	52%	64	96%	17	63%	8	47%	1	33%	Future Metric			183	68%
	Refused & Verified	0	0%	0	0%	9	7%	0	0%	4	15%	6	35%	2	67%				21	8%
	Not Produced by DOC	0	0%	0	0%	44	35%	3	4%	5	19%	3	18%	0	0%				55	20%
	Out to Court	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%				1	0%
	Rescheduled by CHS	0	0%	1	5%	5	4%	0	0%	1	4%	0	0%	0	0%				7	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	0	0%	1	5%	1	1%	0	0%	0	0%	0	0%	N/A	N/A				2	1%
	<b>Total Scheduled Services</b>	<b>10</b>	<b>100%</b>	<b>20</b>	<b>100%</b>	<b>125</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>27</b>	<b>100%</b>	<b>17</b>	<b>100%</b>	<b>3</b>	<b>100%</b>			<b>269</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	100%	95%	60%	96%	78%	82%	100%		76%

5	Unscheduled Services	N
5	Routine Sick Call Completed	48
5	Emergency Sick Call Completed <sup>1</sup>	6
5	Injury Evaluations <sup>2</sup>	17
5	Medical Add-Ons	6
6	Number of Patients with Non-Intake Lab Collection	11

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## VII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	0
1	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2	Referrals made to mental health service	1
2	Referrals seen within 72 hours	1
2	Percent seen within 72 hours	100%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	4	33%	18	86%	95	51%	26	90%	6	17%	1	5%	0	0%	Future Metric			150	49%
	Refused & Verified	1	8%	1	5%	3	2%	0	0%	4	11%	4	21%	2	100%				15	5%
	Not Produced by DOC	6	50%	2	10%	56	30%	1	3%	20	56%	14	74%	0	0%				99	32%
	Out to Court	1	8%	0	0%	12	6%	2	7%	3	8%	0	0%	0	0%				18	6%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Rescheduled by CHS	0	0%	0	0%	21	11%	0	0%	3	8%	0	0%	0	0%				24	8%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				0	0%
	<b>Total Scheduled Services</b>	<b>12</b>	<b>100%</b>	<b>21</b>	<b>100%</b>	<b>187</b>	<b>100%</b>	<b>29</b>	<b>100%</b>	<b>36</b>	<b>100%</b>	<b>19</b>	<b>100%</b>	<b>2</b>	<b>100%</b>			<b>306</b>	<b>100%</b>	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	42%	90%	52%	90%	28%	26%	100%		54%

5	Unscheduled Services	N
5	Routine Sick Call Completed	92
5	Emergency Sick Call Completed <sup>1</sup>	16
5	Injury Evaluations <sup>2</sup>	48
5	Medical Add-Ons	6
6	Number of Patients with Non-Intake Lab Collection	5

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.



## VIII. MDC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	38
1	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2	Referrals made to mental health service	1
2	Referrals seen within 72 hours	1
2	Percent seen within 72 hours	100%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	10	91%	27	56%	69	58%	15	60%	11	79%	1	20%	0	0%	Future Metric			133	60%
	Refused & Verified	0	0%	1	2%	6	5%	0	0%	0	0%	0	0%	0	0%				7	3%
	Not Produced by DOC	0	0%	14	29%	38	32%	7	28%	2	14%	4	80%	1	100%				66	30%
	Out to Court	1	9%	2	4%	5	4%	1	4%	1	7%	0	0%	0	0%				10	4%
	Left Without Being Seen	0	0%	0	0%	0	0%	2	8%	0	0%	0	0%	0	0%				2	1%
	Rescheduled by CHS	0	0%	2	4%	1	1%	0	0%	0	0%	0	0%	0	0%				3	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	0	0%	2	4%	0	0%	0	0%	0	0%	0	0%	N/A	N/A				2	1%
	<b>Total Scheduled Services</b>	<b>11</b>	<b>100%</b>	<b>48</b>	<b>100%</b>	<b>119</b>	<b>100%</b>	<b>25</b>	<b>100%</b>	<b>14</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>1</b>	<b>100%</b>				<b>223</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	91%	61%	63%	60%	79%	20%	0%		63%

5	Unscheduled Services	N
5	Routine Sick Call Completed	63
5	Emergency Sick Call Completed <sup>1</sup>	8
5	Injury Evaluations <sup>2</sup>	28
5	Medical Add-Ons	3
6	Number of Patients with Non-Intake Lab Collection	11

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IX. NIC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	0
1	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2	Referrals made to mental health service	0
2	Referrals seen within 72 hours	0
2	Percent seen within 72 hours	0%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	67	87%	41	93%	16	41%	3	100%	0	0%	12	67%	2	40%	<b>Future Metric</b>			141	76%
	Refused & Verified	0	0%	1	2%	8	21%	0	0%	0	0%	5	28%	3	60%				17	9%
	Not Produced by DOC	4	5%	2	5%	4	10%	0	0%	0	0%	1	6%	0	0%				11	6%
	Out to Court	0	0%	0	0%	6	15%	0	0%	0	0%	0	0%	0	0%				6	3%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%				0	0%
	Rescheduled by CHS	0	0%	0	0%	3	8%	0	0%	0	0%	0	0%	0	0%				3	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	N/A
	No Longer Indicated	6	8%	0	0%	2	5%	0	0%	0	0%	0	0%	N/A	N/A				8	4%
	<b>Total Scheduled Services</b>	<b>77</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>39</b>	<b>100%</b>	<b>3</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>18</b>	<b>100%</b>	<b>5</b>	<b>100%</b>			<b>186</b>	<b>100%</b>	
	<sup>1</sup> Includes medical infirmary services																			
	<sup>2</sup> Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	94%	95%	65%	100%	0%	94%	100%		89%

5	Unscheduled Services	N
5	Routine Sick Call Completed	64
5	Emergency Sick Call Completed <sup>1</sup>	7
5	Injury Evaluations <sup>2</sup>	34
5	Medical Add-Ons	75
6	Number of Patients with Non-Intake Lab Collection	8
	<sup>1</sup> Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.	
	<sup>2</sup> Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.	

X. OBCC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	0
1	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2	Referrals made to mental health service	6
2	Referrals seen within 72 hours	5
2	Percent seen within 72 hours	83%

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	32	65%	15	79%	106	51%	20	87%	14	40%	7	58%	3	60%	Future Metric			197	56%
	Refused & Verified	4	8%	0	0%	7	3%	0	0%	2	6%	3	25%	0	0%				16	5%
	Not Produced by DOC	10	20%	1	5%	59	28%	2	9%	16	46%	2	17%	1	20%				91	26%
	Out to Court	3	6%	0	0%	8	4%	1	4%	3	9%	0	0%	0	0%				15	4%
	Left Without Being Seen	0	0%	0	0%	3	1%	0	0%	0	0%	0	0%	0	0%				3	1%
	Rescheduled by CHS	0	0%	2	11%	16	8%	0	0%	0	0%	0	0%	0	0%				18	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	20%				1	N/A
	No Longer Indicated	0	0%	1	5%	9	4%	0	0%	0	0%	0	0%	N/A	N/A				10	3%
Total Scheduled Services	49	100%	19	100%	208	100%	23	100%	35	100%	12	100%	5	100%				351	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	73%	83%	57%	87%	46%	83%	60%		62%

5	Unscheduled Services	N
5	Routine Sick Call Completed	102
5	Emergency Sick Call Completed <sup>1</sup>	0
5	Injury Evaluations <sup>2</sup>	47
5	Medical Add-Ons	5
6	Number of Patients with Non-Intake Lab Collection	3

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.

<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## XI. RMSC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	22
1	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2	Referrals made to mental health service	5
2	Referrals seen within 72 hours	5
2	Percent seen within 72 hours	100%

3	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
	Seen	9	90%	33	97%	126	73%	45	98%	6	75%	22	50%	0	0%	Future Metric		241	76%
	Refused & Verified	0	0%	0	0%	16	9%	0	0%	0	0%	7	16%	2	100%			25	8%
	Not Produced by DOC	0	0%	0	0%	21	12%	0	0%	2	25%	6	14%	0	0%			29	9%
	Out to Court	0	0%	1	3%	8	5%	1	2%	0	0%	6	14%	0	0%			16	5%
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%	0	0%			1	0%
	Rescheduled by CHS	1	10%	0	0%	2	1%	0	0%	0	0%	2	5%	0	0%			5	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%			0	N/A
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A			0	0%
	<b>Total Scheduled Services</b>	<b>10</b>	<b>100%</b>	<b>34</b>	<b>100%</b>	<b>173</b>	<b>100%</b>	<b>46</b>	<b>100%</b>	<b>8</b>	<b>100%</b>	<b>44</b>	<b>100%</b>	<b>2</b>	<b>100%</b>		<b>317</b>	<b>100%</b>	
	<sup>1</sup> Includes medical infirmary services <sup>2</sup> Includes nursing infirmary services																		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	90%	97%	82%	98%	75%	66%	100%		84%

5	Unscheduled Services	N
5	Routine Sick Call Completed	65
5	Emergency Sick Call Completed <sup>1</sup>	8
5	Injury Evaluations <sup>2</sup>	12
5	Medical Add-Ons	3
6	Number of Patients with Non-Intake Lab Collection	13

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.  
<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

## XII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	34
1	Average time to completion once known to CHS (hours)	1.8

2	Referrals made to mental health service	N
2	Referrals made to mental health service	16
2	Referrals seen within 72 hours	13
2	Percent seen within 72 hours	81%

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	44	63%	92	70%	430	41%	149	78%	28	47%	20	27%	2	100%	Future Metric			765	48%	
	Refused & Verified	5	7%	1	1%	91	9%	1	1%	8	14%	30	41%	0	0%				136	9%	
	Not Produced by DOC	14	20%	28	21%	391	37%	40	21%	18	31%	22	30%	0	0%				513	32%	
	Out to Court	1	1%	5	4%	51	5%	2	1%	4	7%	1	1%	0	0%				64	4%	
	Left Without Being Seen	0	0%	2	2%	13	1%	0	0%	0	0%	0	0%	0	0%				15	1%	
	Rescheduled by CHS	0	0%	2	2%	59	6%	0	0%	1	2%	1	1%	0	0%				63	4%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%			0	N/A
	No Longer Indicated	6	9%	1	1%	20	2%	0	0%	0	0%	0	0%	N/A	N/A				27	2%	
<b>Total Scheduled Services</b>	<b>70</b>	<b>100%</b>	<b>131</b>	<b>100%</b>	<b>1055</b>	<b>100%</b>	<b>192</b>	<b>100%</b>	<b>59</b>	<b>100%</b>	<b>74</b>	<b>100%</b>	<b>2</b>	<b>100%</b>				<b>1583</b>	<b>100%</b>		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	77%	72%	50%	78%	61%	68%	100%		58%

5	Unscheduled Services	N
5	Routine Sick Call Completed	208
5	Emergency Sick Call Completed <sup>1</sup>	51
5	Injury Evaluations <sup>2</sup>	358
5	Medical Add-Ons	35
6	Number of Patients with Non-Intake Lab Collection	25

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.  
<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

### XIII. VCBC

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	53
1	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2	Referrals made to mental health service	0
2	Referrals seen within 72 hours	0
2	Percent seen within 72 hours	0%

Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Seen	22	81%	53	82%	43	32%	15	65%	5	42%	1	20%	0	0%	Future Metric	139	51%
	Refused & Verified	0	0%	2	3%	19	14%	1	4%	1	8%	4	80%	1	50%		28	10%
	Not Produced by DOC	4	15%	6	9%	39	29%	7	30%	5	42%	0	0%	1	50%		62	23%
	Out to Court	0	0%	1	2%	11	8%	0	0%	1	8%	0	0%	0	0%		13	5%
	Left Without Being Seen	0	0%	0	0%	1	1%	0	0%	0	0%	0	0%	0	0%		1	0%
	Rescheduled by CHS	1	4%	2	3%	21	15%	0	0%	0	0%	0	0%	0	0%		24	9%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	N/A
	No Longer Indicated	0	0%	1	2%	2	1%	0	0%	0	0%	0	0%	N/A	N/A		3	1%
	<b>Total Scheduled Services</b>	<b>27</b>	<b>100%</b>	<b>65</b>	<b>100%</b>	<b>136</b>	<b>100%</b>	<b>23</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>5</b>	<b>100%</b>	<b>2</b>	<b>100%</b>		<b>270</b>	<b>100%</b>

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	81%	86%	46%	70%	50%	100%	50%		63%

5	Unscheduled Services	N
5	Routine Sick Call Completed	38
5	Emergency Sick Call Completed <sup>3</sup>	2
5	Injury Evaluations <sup>2</sup>	26
5	Medical Add-Ons	27
6	Number of Patients with Non-Intake Lab Collection	6

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.  
<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIV. WF

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	0
1	Average time to completion once known to CHS (hours)	0

2	Referrals made to mental health service	N
2	Referrals made to mental health service	0
2	Referrals seen within 72 hours	0
2	Percent seen within 72 hours	0%

	Scheduled Services	Medical <sup>1</sup>		Nursing <sup>2</sup>		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total	
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
3	Service Outcomes																		
	Seen	0	0%	0	0%	10	100%	0	0%	0	0%	0	0%	0	0%	Future Metric	10	100%	
	Refused & Verified	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Not Produced by DOC	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Out to Court	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Left Without Being Seen	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Rescheduled by CHS	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%		0	0%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	N/A	
	No Longer Indicated	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	N/A	N/A		0	0%	
Total Scheduled Services	0	0%	0	0%	10	100%	0	0%	0	0%	0	0%	0	0%				10	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental/Oral Surgery	Specialty Clinic - On	Specialty Clinic - Off	Substance Use	Total
4	Percent completed	0%	0%	100%	0%	0%	0%	0%		100%

5	Unscheduled Services	N
5	Routine Sick Call Completed	0
5	Emergency Sick Call Completed <sup>1</sup>	0
5	Injury Evaluations <sup>2</sup>	0
5	Medical Add-Ons	0
6	Number of Patients with Non-Intake Lab Collection	0

<sup>1</sup>Emergency sick calls are documented by each clinical responder. This number does not indicate distinct emergencies.  
<sup>2</sup>Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.